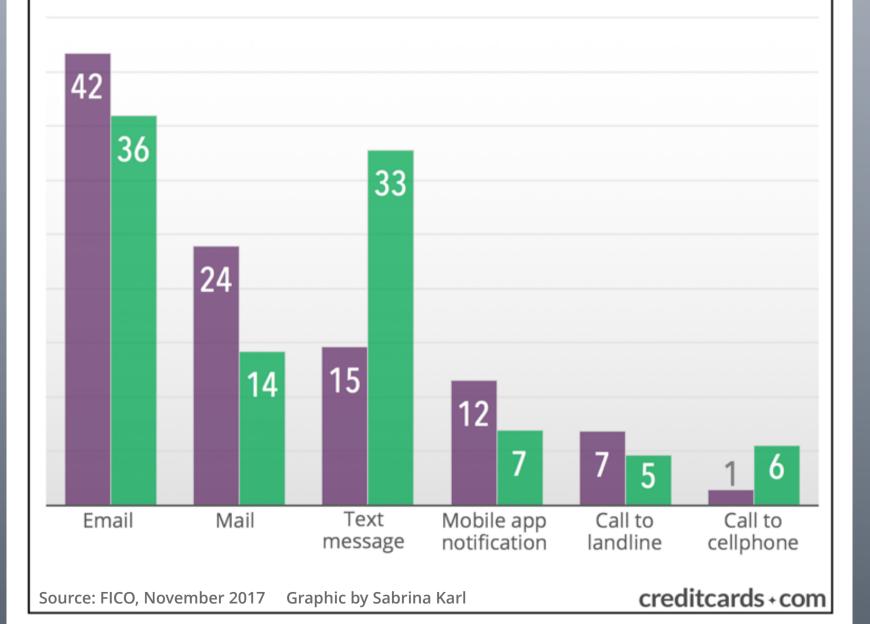
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PERCENTAGES OF HOW WE CURRENTLY RECEIVE LATE PAYMENT REMINDERS VS. HOW WE'D PREFER TO RECEIVE THEM



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