

The Right Combination of Internet and Phone Solutions Help Veterinary Clinic Expand Services

[Bear River Veterinary Clinic](#), based in Evanston, Wyoming, opened a satellite clinic in Randolph, Utah, about a year and a half ago. The clinic, which provides care to beloved dogs and cats, also fills a unique need for ranchers and farmers in rural Utah and Wyoming by providing large animal care. It is the only veterinary clinic in Rich County and extends its services to Cokeville and Kemmerer, Wyoming, and Woodruff and Laketown, Utah.

Dr. Sam Nielsen, DVM, is the lead veterinarian and owner. The clinic staff is shared between the Evanston and Randolph locations. Dr. Sam, as he's called by many, works solo or with the assistance of one veterinary technician. Dr. Sam makes many ranch calls, seeing horses and cows where they roam and graze. This keeps Dr. Sam and his staff very busy. Last fall, Dr. Sam conducted ultrasound exams on 26,000 cows!

The office manager, Jem Wilson, who works in the Randolph location three days a week, wears many hats. Jem supervises employees, orders needed supplies, acts as the receptionist, manages the schedule—and oversees the office's telecommunications needs.

That's where [All West](#) came in. Jem contacted All West and worked with Bryce Gardner, Business Sales Consultant. Bryce listened to Jem's needs and provided a solution that would work for the clinic. The fiber [internet](#) and [phone system](#) provided allows the clinic to meet growing demands and serve customers efficiently. Jem had this to say about the experience, "Bryce was great to work with. He was very responsive but not pushy. Bryce provided just what we needed." Jem also commented on the quick response to issues. "I love that All West is just a phone call away, and I can talk with a real person. Kelly Hoffman has been awesome at troubleshooting!"

All West is proud to be the only fiber provider in the area. Fiber provides the fastest, most reliable internet experience. It allows businesses to quickly scale up their broadband needs without a large overhaul or investment. All West and Bear River Veterinary Clinic—working together to ensure pets and livestock get the care they need.

If you are looking to partner with All West for your internet or phone needs, give Phil Marchant or Bryce Gardner a call at 877.584.1581. They would be happy to help!