



CommONE™



Analyze

Total visibility workflow management.

CommONE: Analyze is a dynamic online dashboard that provides health insurers with total visibility into their communications workflow management across both mandated and marketing communications. The dashboard tracks the lifecycle of all jobs, from initial file receipt to multi-channel distribution through a collection of fully configurable, real-time reporting panels.



Production Management

Keep accurate track of each and every member material in production from the moment of creation to delivery point validation. The CommONE: Analyze production reporting panel delivers 100% integrity management at the record, page and piece level, enabling print and fulfillment material status to be verified by individual member.



Inventory Management

Reduce waste and better utilize your print assets with the CommONE: Analyze inventory reporting panel. The panel consolidates reports from multiple supply vendors to provide a centralized view of inventory levels, usage information, order histories and reorder levels.



Compliance Tracking

Put an end to missed deadlines for prospect mailings and risk of compliance violation for member communications. CommONE: Analyze displays active compliance status on all mandated member materials across multiple compliance types, including state, federal and internal legal standards.

Key Features

CommONE: Analyze acts as a gateway to a health insurer's customer communications supply chain, optimizing workflow management and transparency through three real-time reporting panels that each carry unique capabilities.

Production Reporting Features:

- Member-level detailed production and fulfillment reporting for all commercial and Medicare mailing programs
- Detailed reporting on fulfillment content, timing and shipping information
- Granular managed permission levels for internal teams and outside suppliers based on user responsibilities
- Optional document attachments allow for archival retrieval functionality

Inventory Reporting Features:

- Full inventory status reporting across all storage locations
- Trendline reporting for inventory assets to help in annual planning
- Inventory status and counts for in-house and print-on-demand items
- Unlimited exportable reports for distribution analysis with easily identifiable document version coding
- Automated minimum and maximum inventory replenishment control levels

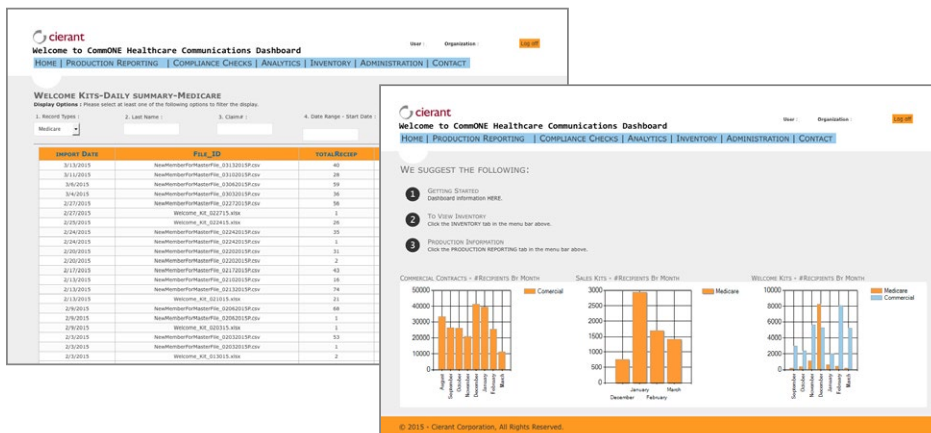
Compliance Reporting Features:

- Automatically flags threats to material delivery schedules
- Monitors new member CMS 10-day fulfillment requirement for 100% annual mailing compliance performance
- Configurable audit rules that easily adapt to varying fulfillment programs and state mandates
- Allows for convenient exceptions management and status modification

Key Benefits

Serving as a common platform for interdepartmental communication, workflow integration and collaboration, CommONE: Analyze delivers benefits such as:

- Provides real-time, advanced business intelligence reporting to support process improvement and internal accountability
- Reduces project management time and resource
- Supports audit requirements and maintains a traceable material audit trail
- Consolidates reports from multiple sources to create a single-point view into the communications supply chain
- Minimizes incomplete or unapproved program requests through essential compliance check points
- Facilitates synchronized collateral trafficking and increased reliability of output



34 Executive Drive
Danbury, CT 06810
203.731.3555

www.cierant.com

©2015 Cierant Corporation. All rights reserved.
Cierant and the Cierant logo are registered trademarks and CommONE is a trademark of Cierant Corporation. All other registered trademarks are the property of their respective companies.
CIE_Comm1_Analyse_20150519