TEAM Polycom 2016 Communications

Final Pre-Event Metrics



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Summary

• Integrated Communications Program

- Generally positive feedback throughout the entire campaign
- Good open rates on email communications
- Strong results with blogging + social

• The Rolling Thunder Approach Worked

- Executive/Internal Communications
- External Email communications
- Blogs/ Social
- Web (Secondary Touch Points)



Integrated Communications



September 9 through Dec 11 2015

- Internal Briefings
- Executive Communications
- SalesConnect/PartnerConnect
 - Hero Graphic
 - > TEAM Polycom Narrative
 - Email template + instructions
- Partner/Sales Email Communications
- Blogs
- Social



Metrics

Integrated Promotional Campaign

- o Outstanding internal/external emails
- o Strong results from blogging and social in primary touch points to Polycom sales and partners
- Web Metrics goals were not achieved
 - Top 5 in Q4 overall web page visits SalesConnect: <u>As of today , currently #11</u>
 - > Top 5 Downloads Sales Connect, TEAM Polycom Narrative: As of today, did not achieve, current not in the top 20
 - > Top 10 overall web page visits PartnerConnect: As of today, did not achieve, current not in the top 20
- o New for TEAM Polycom 2016, Email Templates in Salesforce
 - Limited use by sales



APPENDIX: Metrics at a Glance



Email Campaign Metrics

Email	Actual Unique Open Rate	Actual Unique Click through Rate	Goal Unique Open Rate	Goal Unique Click through Rate
TP Email Channel 2 Internal Update	85%	12%	50%	5%
TP Email Sales 2 It Time To Register	82%	11	50%	5%
TP Email Partner 2 Registration Now Open	34%	6%	40%	5%
TP Email Channel 3 Internal Update	70%	8%	50%	5%
TP Email Partner 3 Early Bird Now Avail	29%	5%	40%	5%
TP Email Channel 4 Internal Update	84%	8%	N/A	N/A
TP Email Partner 4 Agenda Now Available	76%	10%	40%	5%
TP Email Channel 5 Internal Update	80%	8%	50%	5%
TP Email Partner 5 Early Bird Ends Soon	58%	8%	40%	5%

Email Campaign Metrics

Email	Actual Unique Open Rate	Actual Unique Click through Rate	Goal Unique Open Rate	Goal Unique Click through Rate
TP Email Channel Internal Update 6	78%	3%	N/A	N/A
TP Email Partner 6 Registration Closing in Two Days	58%	3%	40%	5%
TP Email Partner 7 Guest Speaker Announced	50%	2.5%	50%	5%
TP Email Partner Registrations Closes Today	76%	3%	40%	5%



Social/ Blogs

878,311 impressions from social to date!

143 social mentions, solid engagement

TEAM Polycom 2016 Registration Now Open

- 1,289 views to date (posted on 9/15)
- TEAM Polycom Heads To
 - 4,426 views to date (posted on 8/13)
 - #1 spot in Google searches for TEAM Polycom 2016







ommunity Home : Blogs Home : The Partner View : TEAM Polycom 2016 Heads To.