

KATHLEEN OHLSON

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SUMMARY OF QUALIFICATIONS

- **Content marketing manager and writer with** proficient writing skills and a passion for crafting engaging content
- **Demonstrated ability to** build successful campaigns with a strong and diverse portfolio of work
- **Committed** team player and relationship builder with ability to work cross-functionally
- **Proven** project manager with an eye for detail and reputation for keeping projects on schedule

SKILLS: Adobe Acrobat Pro, AI, Asana, Canva, Google Analytics, Google Video, Google Workspace, Grammarly, HubSpot, Monday.com

PROFESSIONAL EXPERIENCE

Massachusetts Innovation Network, Community Engagement Liaison **2026-Present**

- Generate compelling marketing copy, including regional economic development organizations website for Massachusetts
- Record and edit videos for The Eddies and other events

Startup Boston, Content Writer **2024-Present**

- Compose blog posts focusing on founders, investors, entrepreneurs and organizations in the Boston and New England startup ecosystem
- Conduct interviews with industry experts to create thought leadership content

Axonius, Marketing Content Writer **2022-2023**

- Wrote various types of short- and long-form content, including ebooks, case studies, blog posts, and info sheets, for the top and middle funnel stages of the buyer's journey
- Crafted "Let's Talk SaaS" ebook, averaging three downloads per week and contributing to \$100,000 in closed/won full-path attribution
- Interviewed subject matter experts and created highly-relevant thought leadership ebooks, blog posts and info sheets
- Edited various types of short-form content, including blog posts, webinar presentations, partner collateral and speaking sessions
- Covered cybersecurity topics for different sectors, including federal, state and local governments, healthcare and corporate

Rave Mobile Safety, Content Marketing Manager **2018-2022**

- Supported \$3.8 million in marketing-sourced opportunities and \$1.4 million in marketing sources closed/won business annually by spearheading website content strategy
- Increased mobile CTR from 4% to 14% quarter over quarter by optimizing downloadable content, and crafted campaigns with an average CTR of 9.6%

Rave Mobile Safety, Content Marketing Manager

2018-2022

- Promoted to Content Marketing Manager from Content Marketing Specialist in January 2019
- Covered state & local government and K-12 topics, transitioning from healthcare, higher education and corporate themes
- Developed content for personas, such as emergency managers, police chiefs, corporate security personnel, HR staff, crisis managers and directors of operations
- Wrote and edited short- and long-form content, including ebooks, infographics, blog posts, case studies and sponsored articles for the entire buyer's journey
- Facilitated cross-collaboration quarterly campaign planning and analysis sessions with demand generation and design teams
- Analyzed campaign performances on HubSpot and Salesforce and shared results with marketing, sales, customer success, software engineering and business development representatives
- Led high-profile promotional video project with Chief Operating Officer and other leaders
- Composed and edited content for website redesign and launch in 2019
- Created company-wide style guide following AP style standard

Additional Writing and Editing Experience

Boston Content, Storyteller/Contributing Columnist

- Crafted blog posts focusing on tips, tricks and hacks, including how-tos about personalization and tips to overcome a creative block

The Agency at Staples, Editor/Writer

- Edited all Staples marketing collateral and content marketing site, as well as seasonal and corporate campaigns
- Improved accuracy and consistency as sole editor for Full Line catalog, an 850+ page print vehicle that accounted for \$4 billion to \$7 billion in annual sales
- Reduced creation and editing costs of digital catalog by 42% and 33%

EDUCATION & CERTIFICATION

Certifications: Google Analytics, Google Search Ads, Google Display Ads; HubSpot Inbound Marketing, Content Marketing, Email Marketing, SEO I and II, Social Marketing

Digital Marketing & Web Design

Visible Edge Institute

BA, English, Minor in Communications

Framingham State University, Framingham, MA

MEMBERSHIPS

Startup Boston, Content Marketing Institute, MarketingProfs, Boston Content