GCOMM

Welcome Aboard!

Hello <Customer Name>,

Thank you for choosing GCOMM as your technology partner.

You can count on us for anything related to network connectivity, cloud and managed IT services.

To help you make the most of your GCOMM experience and ensure the provisioning of your services runs smoothly, please take a minute to read this email.

We are working on your order

The provisioning process can sometimes seem complex. That's why we prepared a list of useful tips and instructions to make it as easy and efficient as possible for you.

Also, our Service Delivery Coordinator will guide you through the process and keep you up to date during each stage.

> **Please note that you will be receiving a few system-generated emails in the next couple of weeks.**

You shouldn't ignore these emails because they will contain important information such as installation and estimated delivery dates, important order milestones and other relevant information. To avoid a possible delay of your order due to a missed installation date, we advise that you read all the emails.

About your service

Here are a few useful documents to help you get started:
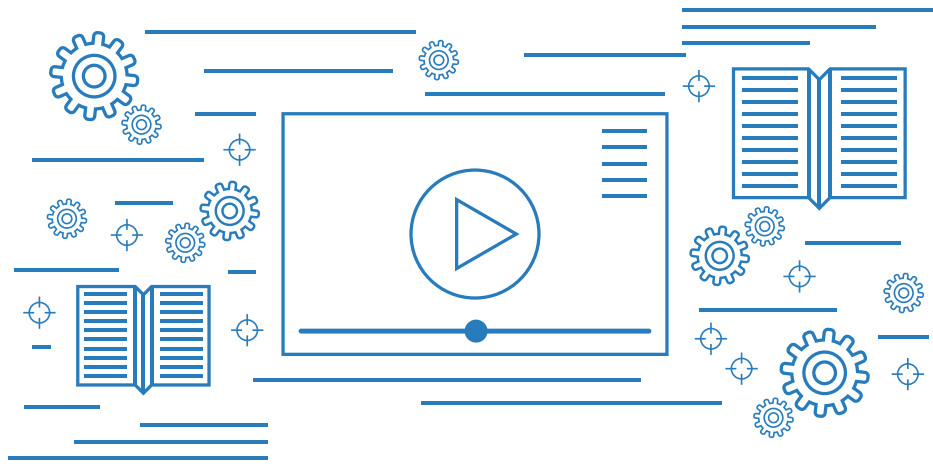
Lorem Ipsum is simply dummy text of the printing and typesetting industry. Lorem Ipsum has been the industry's standard dummy text ever since the 1500s, when an unknown printer took Lorem Ipsum is simply dummy text of the printing and typesetting industry.

Everything you need in one place
My GCOMM Portal

Log in to view your active services, check the status of your orders, submit cases, review invoices, access help & resources and more. You can also place online orders for some services in just a few clicks.

LOG IN

To register for **My GCOMM Portal**, contact your Account Manager or email us at salessupport@gcomm.com.au

Need help?

If you have questions or need support, we're here to help! For more details, refer to the **Contact Matrix** - here you can find all the useful contacts you will be needed.

IMPORTANT

Please notify us if you are not the right person in your organisation to be receiving this email.

SEND EMAIL

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Customer Name,
you are in good hands!

Technical, account and solutions support at your fingertips.
Our team is always ready to help.

Todd Brooker
Head of Consulting

Todd can help you successfully leverage your technology investment and achieve long-term benefits.

Craig Deutsher
Technical Solutions Consultant

Craig is our technical guru. He can help you achieve your IT goals with the most refined technology solution to support your business.

Adam Tessieri
Head of Operations

Adam is here to support you through every step of the service delivery journey. We want to ensure that you have a smooth experience from start to finish.

Here's what some of our customers have to say about us

"I've been in this industry for more than 20 years and have dealt with many IT and managed services providers. GCOMM is head and shoulders above everyone else."

Jamie Woodland
Head of Technology, Community Housing LTD

"When it comes to customer service, GCOMM is second to none. GCOMM goes above and beyond to deliver thorough, precise and quick support no matter what the problem might be. We are very thankful to have such a professional yet accommodating IT specialist looking after all our IT requirements."

Nancy Saliba
EA to CEO & Board, ACPET

"GCOMM has been Walker Corporation's premier technology provider for nearly two decades. Over the years, GCOMM has helped us to develop a sophisticated IT infrastructure and we have benefited greatly from their extensive expertise, excellent customer service and support. GCOMM offers a diverse range of connectivity options, data centre hosting and managed services at a very competitive price."

Simon Farrow
Chief Information Officer, Walker Corporation

Hello, Customer Name!

We're glad to have you onboard at GCOMM!
We hope your journey with us has been pleasant so far.

Here are some of the ways we can help you

- Design and implement bespoke WAN and private network solutions
- Connect your multiple office locations over a secure private network
- Help you choose the best connectivity option for your business
- Create a cloud migration strategy
- Support your local area network, provide 24/7 monitoring and support

- Design a tailored backup solution for your on-premise and cloud data
- Recommend a security strategy to keep your environment secure and compliant
- Help you transition to a cloud PBX solution
- Develop a tailored disaster recovery and business continuity solution
- Help you transition to Office 365

Read about how we've helped similar businesses.

Customer Stories

Need help?

Contact your **Account Manager** or call us at **1300 221 115**

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📞 **1300 221 115**   ✉ salesteam@gcomm.com.au   🌐 gcomm.com.au