

WE KNOW RETAIL



Achieve PEAK RETAIL PERFORMANCE

50+ years in retail

75K supported locations

2M supported devices retail

25K+ retail store deployments each year

600K retail devices shipped annually

50K POS devices shipped annually

100% coverage in North America

24x7x365 continuous coverage

1,100 calls per week

L1-L4 store support



Outstanding customer experiences are rooted in exceptional employee experiences. For retailers seeking an edge through CX, investing in employee well-being is critical. We empower employees to focus on what's most important: delivering exceptional services that set your retail business apart.



Leverage our decades of experience to design your ideal retail technology environment. Scan the QR code to get started.



We have been developing and delivering world-class solutions for top retail brands for over 50 years. We're proud to be a leading provider of consolidated, end-to-end retail technology and support, offering a transformative experience for retail organizations from corporate leadership to store staff.



How we enable retailers

Improve efficiency, performance, and customer experiences by:

- Driving loyalty with seamless experiences
- Ensuring scalable connected retail IT support
- Building a sustainable brand with expert IT
- Gaining a competitive edge with data-driven, personalized shopping
- Unlocking innovation with the latest retail technology
- Reducing labor issues
- Maintaining regulatory compliance
- Monitoring and protecting your network 24/7/365
- Managing technology lifecycle support

Areas we support

- Point of Sale Solutions
- Self-Service Checkout Technology
- Store Lifecycle Solutions and Deployment Services
- Wall-to-Wall Store Technology Support
- Software Services and Store Application Support
- Mobile and Wireless Payment Solutions
- Security and Surveillance Solutions



Flexible support that aligns with the needs of your business

We deliver both remote and onsite services to retailers and can combine services to meet specific requirements.

Service Desk

- Expert support technicians with firsthand retail experience
- High availability and swift responses
- Flexible, comprehensive support
- Technicians familiar with your unique environment
- Commitment to resolving issues as fast as possible

Field Services

- Optimized dispatching for rapid response
- Streamlined staffing through scalable support
- Minimal disruption and reduced pressure for store staff
- Swift time to resolution with expert technicians
- Field service technicians who understand your technology and challenges



24x7x365
Continuous care

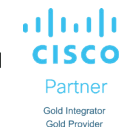


1,100
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L1 - L4
Store support

Key Industry Partners



HPE aruba networking

ingenico



SAMSUNG

spectrio

TOSHIBA

Verifone®

XENIA



elo