

Meet Two DART Loyal Customers – All from One Family!

One of The Village of Schaumburg's signature transit services, Dial-A-Ride Transportation or DART, is one of the few community-operated bus services in Chicagoland that provides door-to-door access to any location in Schaumburg. Since its inception in 1979, DART has provided more than three million rides with approximately 70,000 rides expected through the end of this year. DART is provided by the Village of Schaumburg and Pace's Suburban Bus Division.

Village staff recently met with two avid DART users to find out more about their experiences using DART. Schaumburg residents Renee Schlueter and Kimberly Dvorkin, a mother and daughter duo who rely on DART as a means of transportation to various businesses within the community, praise this transit for its efficient, reliable and friendly service.

VOS: How long have you been using DART?

RS: I started using the DART service several years ago. I have lived in Schaumburg for 25 years and do not drive. I rely on DART as a means of transportation within Schaumburg.

KD: I have been a customer of the DART service 17 years ago. I first heard about it from a customer at Jewel, where I work.

VOS: How often do you use DART?

RS: I used it on and off initially but more recently, I am using DART three to four times a week.

KD: I rely on DART to take me to my job and to Woodfield Mall. On average, I use DART four to five times a week.

VOS: What sort of trips in Schaumburg do you rely on DART for?

RS and KD: I mainly use DART to go to Jewel on Roselle Road and to Woodfield Mall although we also rely on DART when we need to run errands in town.

VOS: Why do you like DART?

RS: I like DART because it is convenient, it offers great fares, especially for seniors, and the drivers are great. The service is reliable and arrives when you need it to.

KD: I find DART to be convenient. I like how it keeps me warm and dry when there is inclement weather since I do not have to walk outside. Also the drivers are trustworthy, reliable, and treat you like a human being. I prefer to use DART not only for the convenience of it and friendships I have made on the bus, but also because it saves on gas.

VOS: Have you established any friendly connections with the regular riders and drivers of this transportation service?

RS and KD: Absolutely! The drivers are so sweet and accommodating. They are understanding and assist me when I need it. Without these drivers I would be lost. There are riders I see often when I use this service and we are friendly. I enjoy talking to them and in general I look forward to my trips using DART.

VOS: Would you recommend DART to your friends and family?

RS and KD: Definitely!

For more information about DART, visit the village's website at <http://bit.ly/1Nhe4wz> or contact Transportation Manager Richard Bascomb at rbascomb@villageofschaumburg.com or (847) 923-3862.