

See [“Installing an unmanaged Windows client”](#) on page 131.

See [“Installing the Symantec Endpoint Protection client for Mac”](#) on page 55.

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See [“About managed and unmanaged clients”](#) on page 129.

## Installing an unmanaged Windows client

An unmanaged (or self-managed) client usually allows a user greater control of Symantec Endpoint Protection settings through the client user interface. Typically, you install an unmanaged Symantec Endpoint Protection client directly on to a Windows computer, and the installation requires user input to complete.

See [“About managed and unmanaged clients”](#) on page 129.

See [“How to get an unmanaged client installation package”](#) on page 130.

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**Note:** When you install a managed Windows client installation package directly on to the client computer, the steps to install are similar. Only an **Interactive** installation requires user input. The client installation setting options **Show progress bar only** and **Silent** do not require user input.

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### To install an unmanaged Windows client

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**Note:** Unmanaged client packages that are configured with custom policies may not display during installation some of the panels that are described. If you do not see an installation panel that the procedure step describes, skip to the next step.

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- 1 Copy the installation file or Symantec Endpoint Protection Manager folder to the client computer, and then double-click `Setup.exe`. Click **Next**.  
  
If you purchased a physical disc and want to install an unmanaged client, insert the disc. The installation should start automatically. If it does not start automatically, double-click `Setup.exe`. Click **Install an unmanaged client**.
- 2 On the **License Agreement Panel**, click **I accept the terms in the license agreement**, and then click **Next**.

- 3 On the **Setup Type** panel, click one of the following options:  
 Click **Typical** for the most common options, and then click **Next**.  
 Click **Custom** to configure your installation, click **Next**, select the protection types, and then click **Next**.  
 See [“Choosing which security features to install on the client”](#) on page 121.
- 4 If the installation wizard prompts you, click **Enable Auto-Protect** and **Run LiveUpdate**, and then click **Next**
- 5 On the **File Reputation Data Submission** panel, uncheck the box if you do not want to provide pseudonymous file reputation data to Symantec, and then click **Next**.  
 An unmanaged client does not submit reputation data without a paid license, even if you leave the box checked.  
 See [“Licensing an unmanaged Windows client”](#) on page 104.
- 6 On the **Ready to Install the Program** panel, click **Install**.
- 7 On the **Wizard Complete** panel, click **Finish**.  
 See [“Installing the Symantec Endpoint Protection client for Mac”](#) on page 55.  
 See [“Installing the Symantec Endpoint Protection client for Linux”](#) on page 58.  
 See [“About the Windows client installation settings”](#) on page 123.  
 See [“Preparing for client installation”](#) on page 107.

## Uninstalling the Symantec Endpoint Protection client for Windows

You can uninstall the Windows client in the following ways:

- By using the Windows Control Panel to remove an application, typically **Programs and Features**.
- By configuring and deploying a custom client installation package that removes the Symantec Endpoint Protection client (as of 14). Only use this method if uninstalling with the Windows Control Panel does not work.  
 See [“About the Symantec Endpoint Protection client preinstall removal feature”](#) on page 126.
- For alternative methods to uninstall Symantec Endpoint Protection Manager and other components, see [Uninstall Symantec Endpoint Protection](#).

If the Symantec Endpoint Protection client software uses a policy that blocks hardware devices, the policy blocks the devices after you uninstall the software. If you do not disable the device control by policy before you uninstall, use the Windows Device Manager to unblock the devices.

**To uninstall the Symantec Endpoint Protection client for Windows**

- 1 In the console, on the **Admin** page, click **Install Packages**, and then click **Client Install Settings**.
- 2 Under **Tasks**, click **Add Client Install Settings**.

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**Note:** If you have previously created a custom client installation settings configuration, you can modify it under **Tasks**, and then click **Edit Client Install Settings**. Modifying an existing custom configuration does not modify previously exported install packages.

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- 3 On the **Basic Settings** tab, check **Remove existing Symantec Endpoint Protection client software that cannot be uninstalled**.
- 4 Read the message, and then click **OK**.
- 5 Click **OK**.

See [“Uninstalling the Symantec Endpoint Protection client for Mac”](#) on page 133.

See [“Uninstalling the Symantec Endpoint Protection client for Linux”](#) on page 134.

## Uninstalling the Symantec Endpoint Protection client for Mac

You uninstall the Symantec Endpoint Protection client for Mac through the client icon on the menu bar. Uninstallation of the Symantec Endpoint Protection client for Mac requires administrative user credentials.

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**Note:** After you uninstall the Symantec Endpoint Protection client, you are prompted to restart the client computer to complete the uninstallation. Make sure that you save any unfinished work or close all open applications before you begin.

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**To uninstall the Symantec Endpoint Protection client for Mac**

- 1 On the Mac client computer, open the Symantec Endpoint Protection client, and then click **Symantec Endpoint Protection > Uninstall Symantec Endpoint Protection**.
- 2 Click **Uninstall** again to begin the uninstallation.