

Minutes

Minutes for the SHCC, HCBS Foundation Meeting

November 11, 2019

Present: Ms. Jane Meilner  
Ms. Susan Stoddard  
Ms. Karen Pakkala  
Mr. Greg Workman  
Ms. Lori Smith  
Mr. Chad Tuttle  
Ms. Angela Kinch

Others: Ms. Sondra Lienesch  
Ms. Sarah Carpenter

Absent: Ms. Lisa Vanderwel  
Ms. Britt Knapp

Approval of Minutes Ms. Jane Meilner called for approval of the minutes from the January 9, 2019, SHCC HCBS Board Meeting.

**Upon motion and second, the approval of minutes was approved as submitted. APPROVED**

Safety Story Ms. Sondra Lienesch shared a story about a patient who had run out of glucometer strips prior to a new supply arriving at his home. HCBS Foundation funds were used to purchase strips for him to use in the interim, assisting the patient's urgent needs. The patient was very grateful and sent many thanks to the Foundation board.

Finance Committee FY  
19/20 Fundraising Bowen  
Endowments

Mr. Greg Workman provided a brief financial recap of endowment performance. The Bowen Endowment is currently \$3.2 million with close to a 13% return. The general VNA fund, consisting of 89 donors, generated \$30,000 – half of the amount coming from employees and the other half as gifts.

In addition, Ms. Sondra Lienesch said that the workplace fundraising campaign, Grateful Giving, has concluded.

Update on funded  
programs:  
Palliative Care  
Solo Protect Badges

Ms. Angela Kinch provided an update on new palliative care staff hires using program funds, including one nurse practitioner, with three more to come in 2020. A social worker and triage nurse were also hired. She said these roles add value to the program through follow-up discussions and resource identification. She said that data regarding the impact of these hires should be available for the next HCBS board meeting. Mr. Chad Tuttle requested that the data capture a percentage of the revenue from the foundation's investment in this program. He said there's a need for establishing new funding mechanisms that assist specific patient populations. Ms. Karen Pakkala talked about expanding coding to make services more billable and the need for a model that includes them. She said consideration of organizational risk will be important as program expansion occurs.

Ms. Karen Pakkala also reported data on the use of solo protect badges in the field. 100 devices were deployed across 450 staff members working in neuro and hospice programs, home-based and primary care. Deployments were determined by proximity to high crime areas. Karen cited that the team is focused on improvements to the Escalation Protocol and staff education on how to correctly use the device. Overall feedback from users indicates a 70% satisfaction rating though assessment of the device is ongoing. Piloting of the solo protect badge will continue in an effort to enhance patient and employee safety.

VNA Legacy Programs  
(update) Funding proposal  
for 2020 “Virtual Care  
Solutions”

Ms. Sondra Lienesch shared data on the impact the Foundation made, including 1500 hours of volunteer visits to seniors and 461 flu shots given to populations without insurance coverage or access. She also reported that 552 people have received virtual care due to our philanthropy, including Roy Hendrix who utilizes telehealth monitoring to successfully track symptoms of his breathing issues. Sondra also said that equipment for care in the home is provided by Foundation funds as well.

Ms. Karen Pakkala spoke further about the importance of virtual therapy and its significant impact on home care. She provided an example of using an app to monitor a patient’s journey so that excessive home visits aren’t necessary but that improvements to health and recovery are made. She said that virtual wound care is an area needing improvement and Mr. Chad Tuttle mentioned that the Fuller Center is piloting a program around wound care and its use of telehealth has reduced hospital visits by 70%.

Discussion and Motion

**Upon motion and second, the expansion of the virtual care solutions proposal was approved for \$79,600.00.**

**APPROVED**

Next Meeting

**June 5, 2020  
11:30-1pm, VNA  
Conference Room A**

Adjourn

The meeting was adjourned at 1:00 pm.