

**WHAT BUSINESS
DOCUMENTS CAN BE
EXCHANGED
THROUGH THE
PEPPOL NETWORK?**

Swipe to learn more.



BIS Billing 3.0

BIS Billing is the general invoicing format used in Peppol. It can be used for both standard sales invoicing and credit notes. BIS Billing 3.0 is the mandatory specification set, and release updates are provided twice a year (usually in May and November).

Trading organisations that send invoices in Europe use BIS Billing 3.0. For non-European countries with different tax regulations, Service Providers are required to receive invoices that comply with the region-specific BIS Billing 3.0 specification.

Country-specific specifications have been released for Australia, New Zealand, Singapore, and Japan.

The country-specific specifications for Australia, New Zealand, and Singapore conform with BIS Billing 3.0 (though the VAT rules are replaced with GST rules). There is a high convergence rate between BIS Billing 3.0 and the region-specific variants.



Invoice Response

This response document allows the recipients of Peppol invoices to inform the senders about the status of the invoice. More specifically, the BIS Invoice Response 3.1 is a business-level response that allows recipients to report business-related issues, like incorrect amounts, missing identifiers, or even acceptance and payment of the invoice.

Order Only

This simplified electronic order message allows customers to send e-orders to their suppliers. They can include accounting information, values and amounts, structured information on products and services, and other pertinent information. The BIS Order Only also supports limited transport-related information.

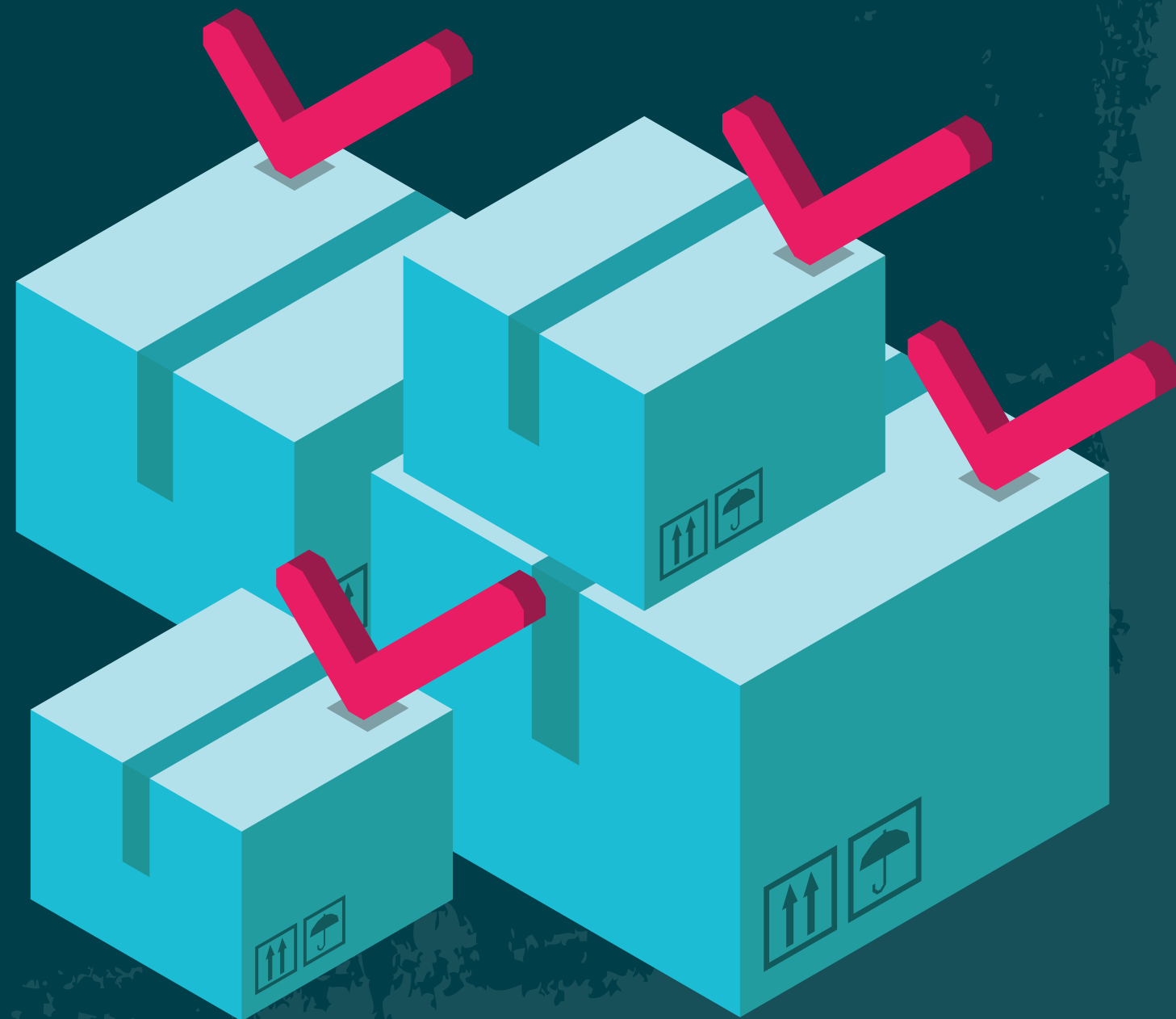


[Full] Ordering

This electronic order message allows two-way communication when buyers need to send e-orders to sellers. The sellers can respond with an Order Agreement, Order Cancellation, or Order Change to respectively accept, reject, or make a request to make changes to an order.

Order Agreement, Change, or Cancellation

A suite of Order Response documents allows both parties to formalise such agreements since it contains order information and documentation that is produced by the seller about the transaction. For example, specify target delivery timeframes or product substitutions.



Catalogue with (or Without) Response

Sellers can use this message to send out structured product and service catalogues to prospective buyers. The BIS Catalogue may contain the following:

- a description of the products and services on offer
- tax information
- packaging and storage information
- product comparisons

The BIS Catalogue is mainly intended to inform buyers about framework agreements, products and services, as well as contract details.

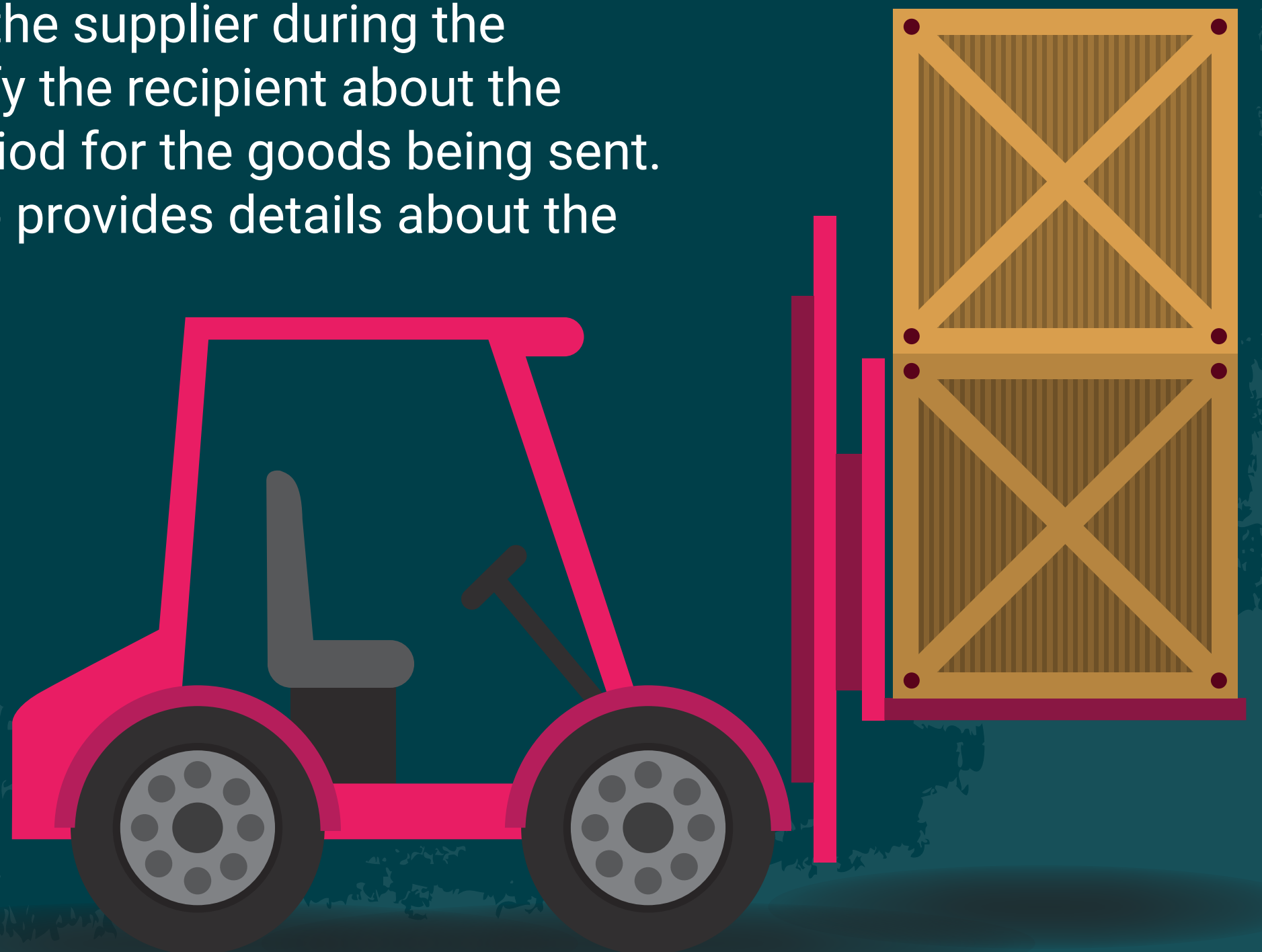


Punch Out

While browsing the online catalogues of different suppliers, buyers can add their orders to their punch-out shopping carts and then send the carts to their own systems. The punch outs with listed items can be sent as orders from the buyers' system to their suppliers—all without consulting the suppliers' websites or checkout solutions. This system makes it easier for buyers to compare prices and product offerings from different suppliers.

Despatch Advice

This message is used by the supplier during the fulfilment process to notify the recipient about the despatch and delivery period for the goods being sent. The Despatch Advice also provides details about the goods for cross-checking and how the goods are packed.



The Peppol Framework facilitates flexible communication between buyers and suppliers throughout the transaction. The three main response types are transport acknowledgements, message level responses, and business level responses.

Transport acknowledgements provide information about the delivery status of a Peppol message. If the message was not sent successfully, the transport acknowledgement may highlight the issues that caused the message delivery to fail.

Message level responses report on transactional content or message issues. When messages reach a given point in the transport line, their contents must be validated based on agreed specifications. These specifications could be both semantic and syntactical.

Business level responses report certain actions performed by the recipient back to the sender. For example, a technically correct order may be received but rejected for business reasons (e.g. items are out of stock). Other examples include Invoice Response, Order Agreement, and Order Change.

