

Improving residential security with remote concierge

MinhaPortaria's remote concierge services impact on security benefits and costs reductions for residential and commercial buildings. Keep reading the article and comprehend how the technology works and protects you

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First, you need to know the remote concierge is a technological solution

In order to increase security in condominiums with the remote concierge, it's getting common to see more and more managers and building administrators taking this agenda into debates. We recently have presented the case of Marcus Vinícius, 55, manager of Urupema's building, located in São Paulo. If you missed the article, you can check clicking [here](#).

Certainly, the remote concierge system emerges as a modern alternative to the traditional access release, made by in-person porters.

The monitoring system takes place by 24-hour cameras, with entries only allowed with the resident's authorization. You can check in more detail what a remote concierge is and its features by clicking [here](#) or watching the video at the side of this paragraph.

But how the security is improved?

Walter Uvo, 40, operations' director at MinhaPortaria.Com, tells how advantageous the remote concierge service is in tracking accesses, since all videos and calls remain recorded at a data basis system, accessed only by authorized administrators. "This is one of the biggest advantages that the remote concierge has to offer: security. Undoubtedly, it is possible to track all validated pedestrian access to the interior of the building. Audios and images stay on our system and can be accessed in an ethical and responsible manner, thinking about the well-being of the residents", reveals the director.

Undeniably, there are several ways to implement remote access on buildings. Therefore, MinhaPortaria solutions' are dynamic, based on strategies

parameters, following each condominium profile. Besides the biometrics access system – as talked about in the case of the Urupema's building – the facial reader system is also very effective and this technology is being adopted on Seraphis Bey building, administrated by Mario Cosentino.

The remote concierge subject is wide and you need to keep yourself updated. Thinking about it, we have prepared an e-book to talk about the 5 worst security mistakes in condominiums. Feel free to click [here](#) and download the file.

MinhaPortaria's remote concierge: Face reader

The remote access via facial biometrics is the most modern and efficient in terms of security in condominiums and control of people accesses.

In fact, the manager Cosentino achieved his goals with the implementation of the technology and even had managed to generate costs savings, freeing up his cash flow for further applications.

MinhaPortaria.Com's remote concierge services are based on 5 technological pillars: Cameras systems, alarm center, intercommunications, gate control and perimeter alarm. All of these items allows you to remotely monitor what is happening in the condominium facilities in real time and command the necessary devices.

Pleasure, well-being and technology are walking side by side with MinhaPortaria's remote concierge

You already know how the technology works and its benefits over the security buildings and cash flows, but how you can convince the residents and turn the subject into debate? The administrator Marcus Vinícius shares his story.

The manager says that he carried out extensive research on the subject, visiting condominiums that already pursued the technology and inviting some companies inside of his building to discuss the matter with residents via assemblies.

“At first, I chose 9 remote concierge companies and established an elimination criterion as I understood more about the subject. The decision for MinhaPortaria was based on the company's transparency, follow-up and good guidelines”, reveals Marcus.

Confident with all the information he got it, the condominium administrator says that the main objective of the remote concierge implementation was to increase the security of the condominium and, according to him, MinhaPortaria beat the competitors with interesting tools, methods and qualifications.

“The company provides proximity keys, a QR Code system and biometrics that greatly optimize the speed of access. All of it with cloud registrations”, he says.

In addition to it, Marcus praises our downloadable app for Android and iOS systems: “The MinhaPortaria app has a very effective pre-authorization for visitors. The resident just needs to register the guest, inform the date and time of the visitor's arrival and access is granted”, he reveals.

MinhaPortaria.Com: We can protect you

The Urupema building has been making use of MinhaPortaria.Com's remote concierge services for 3 years and Marcus Vinícius claims to frequently take the contents offered by the company to debates at building's meetings.

Daily new content is made available by the company, either on the youtube channel, which you can access by [clicking here](#), or on blog, which you can check more articles [here](#).

Cost reduction with remote concierge

As a result of the implementation of the remote concierge, it is undeniable that we cannot eliminate and talk about the benefits of cost reduction.

The manager Marcus says that Urupema's building have achieved savings of 52% in its total costs. In this way, he was able to optimize the spending in payroll from six employees to two, leaving himself with a janitor and a cleaning lady, opening space for emergency and further welcomes applications.

“I manage to keep a budget for works and improvements in my cash register. I have time off to carry out more and more new actions and I am prepared for eventual renovations, emergency situations and maintenance, since the building here is more than 30 years old”, says Marcus Vinícius.

So, what's your opinion about the remote concierge in increasing condominium security and other benefits? Tell us in the comments. If you have any questions, don't hesitate in send us a message! Just click on the wpp app icon in the right corner of the page.