# Incode Software Streamlines Financials for Bosque and Hamilton Counties

By Danielle Wilcox | March 10, 2019

Bosque and Hamilton counties report greater efficiencies since switching to Tyler's Incode software. Kent Reeves, county auditor for both mid-size Texas counties began using the program first in Bosque then purchased it less than a year later in Hamilton. The reason for the transition was their legacy system was outdated and no longer able to keep up with the demand, thereby costing the county valuable resources. The time it took to complete simple tasks was bogging the workforce down and additionally, after reviewing software options on the market the counties saw they could invest in a long-term solution to remedy those issues. Of those on the market, Tyler Incode stood out amongst the competition by meeting every checklist item on the counties' wish list. Both counties completed a manual conversion to Incode 10 Financial Management, which offers financial, human capital and revenue management solutions. The system manages core functions while utilizing simple navigation and options to improve business processes.

**Reporting and Auditing Gains**

One of the key features of Incode that have the counties raving are great reporting capabilities. "With Tyler Incode it is so simple. Every field I work with, every report I work with, or every table I work with I can turn that into an Excel spreadsheet with just a click of the mouse button. [It] really gives us powerful use of the data," said Reeves.

"I can get into account summaries and look at all the accounts with a similar name, similar account number and do that right on [the] screen without ever exporting. I also have more confidence in the data because I can see it. I can tie all the pieces together in one spot," he continued. In addition to the benefits of Incode's reporting capabilities, the counties have also seen increased efficiency in auditing, by being able to compile and format information that took a few hours in just a few minutes. Transaction data is clearly viewable and easy to follow through the system. The ability of staff to track, analyze and make decisions with real-time financial data is a cornerstone of the counties' decision to implement Incode.

Additionally, automated reports can send real-time snapshots to key elected officials to help them in their decision-making processes. Using role-based dashboards, the counties have empowered these key stakeholders as end-users to provide greater

efficiency. "Our commissioners and department heads will now be able to pull up their own accounts and budget data," said Reeves.

The new ease of use for reporting tools has led to greater transparency internally as well as externally. Reeves can now upload relevant reports directly to the county websites to provide greater transparency on how the counties are operating for the public. This includes interactive charts and graphs to help visualize measurements and show trends.

## Human Capital Management Wins

Reeves and the Bosque County team were also able to modernize the counties payroll and time tracking using Incode. They previously used paper timesheets that were hard to read and a pain to matriculate. The Sheriff's office and county jail for Bosque were the first to implement a digital time tracking process using Tyler Incode Employee Self Service. "We moved into the new system and just embraced the electronic timesheets right off the bat," said Reeves. The payroll team was able to import and review time using the intuitive system with very guidance but the impact to the county in just human capital efficiencies has been astronomical. "Where it used to take several days to process payroll, we're actually doing it in half a day or less. The whole process has been really streamlined," Reeves said.

Hamilton will soon follow suit with the using Incode to manage its human capital solutions and is very excited to hit the ground running following the model of Bosque County.

## Looking Ahead

Within just a few months of adopting the software, county employees are getting their work done faster allowing them to be more productive with taking care of the needs of the community. Bosque and Hamilton have plans to expand usage to include revenue management next and based on their current conversion process are very optimistic towards a smooth transition. The counties plan to use Tyler's robust operational software to continue to empower its end users and the public as new needs arrive.

"The more I work with Incode, the more I see we can do with the software. Things we had not even imagined using it for are commonplace today," said Reeves.