



i365

A Seagate Company

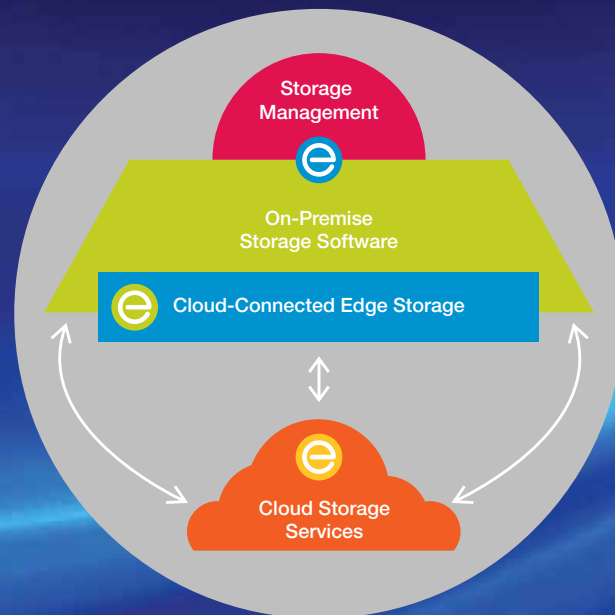
Corporate Overview



Bringing Storage Solutions—and Our Customers—into the Cloud-Connected Future

i365 is leading the industry shift to the cloud-connected future with our suite of EVault® on-premise and cloud-based storage solutions, built to protect your critical business data and ensure business continuity—even across multi-platform, multi-site IT environments.

Backed by Seagate Technology, we're dedicated to bringing small and mid-size businesses the kind of professional-grade storage solutions once available to only the very largest enterprises. That's a big reason our nearly 30,000 customers are so loyal. Across diverse regions (from North and Latin America to Europe and Asia) and industries (from financial, legal, and health care to government, education, and non-profit) they use EVault solutions to collectively manage more than 35 petabytes of data and perform more than 10,000 successful recoveries every month. Another reason: we've been offering cloud-connected storage solutions since 1997, longer than many of today's cloud newcomers have been in business at all.



The EVault Cloud-Connected Ecosystem

EVault products and services enjoy a singular advantage: a shared technology platform leveraged in every deployment. The result is a seamlessly integrated, cloud-connected data protection ecosystem—a cohesive, robust, interconnected whole—that includes EVault software, appliances, software as a service (SaaS), and managed services.



Start with Your Challenges, End with Our Solutions

The right storage solution keeps your critical data safe and accessible under any circumstances, without dragging down operations. When you glide through business interruptions with your electronic treasures intact, relying on an automated system that runs exceptionally lean, you're better fit to thrive. You'll satisfy the always-on demands of your customers and employees, and you'll comply with internal policies and external regulations regarding security, privacy, accessibility, and retentions. The right storage solution will protect and restore your vital data, applications, and systems—and do it quickly, efficiently, reliably, securely, and cost-effectively. No panicking. No pressure. No problem.

Your Data Protection Challenges Are Our Business. Because we've managed backup and recovery for so many customers for so many years, we know first-hand all the data protection challenges you face in the real world. We design our EVault solutions to take care of every one.

Complex, mixed platform, multi-site environments: If your organization is like many, you're faced with protecting multiple platforms across multiple sites. You need a backup and recovery solution that supports heterogeneous environments, is WAN-optimized to transfer data rapidly, and offers end-to-end security.

Explosive data growth: A growing mountain of data can derail your storage strategy, especially if the burden is borne by legacy or under-performing tape-based tools. You need backup and recovery technologies that minimize the amount of data you transfer and store, and speed all the related processes.

Changing business requirements: How is backup and recovery affected by your growing operations, new and updated business processes, and increasingly complex IT infrastructure? As your needs evolve, you want a storage solution that ensures a continuous, seamless operating experience.

Different data, different value: If all your systems, applications, and data are not equally critical, you need tiered recovery capabilities so you can treat them appropriately depending on their value.

Business system costs: When managing your IT resources, you may prefer to invest in an on-premise software infrastructure and incur the upfront capital costs that go with it. Or you might opt for the "pay as you go" model and low upfront costs of a cloud-based solution. With EVault, that choice is yours.



Welcome to Your Cloud-Connected Ecosystem

By erasing the boundaries between on-premise and cloud storage solutions—that is, by providing a seamless, cohesive ecosystem that you tap into as your needs require—EVault lets you choose where, when, and how to protect your key information assets. The integrated portfolio is built on a single platform, ensuring you can easily manage your entire storage infrastructure—from on-premise software and appliances to pure cloud-based solutions, and everything in between.

The EVault Professional-Grade Storage Platform Delivers. The EVault storage platform is known for its stability and security, reliable recovery, WAN-optimized data transfer performance, and support for multiple platforms. It strikes the ideal balance between fast backups, a reduced amount of backup data sent across LAN or WAN connections, and a minimized storage footprint.

Take Advantage of Disk-Based Data Protection. The EVault platform is built on pure disk technology. Compared to tape solutions, disk to disk is faster and more efficient, reliable, and secure. It also offers virtually unlimited possibilities for added layers of protection onsite and offsite.

Transfer Data Quickly and Efficiently. One of the few storage solutions offering both source-side (Agent) and back-end (Vault) data compression and deduplication, EVault can reduce transmitted data volume by more than 99 percent, dramatically minimizing storage space and bandwidth requirements.

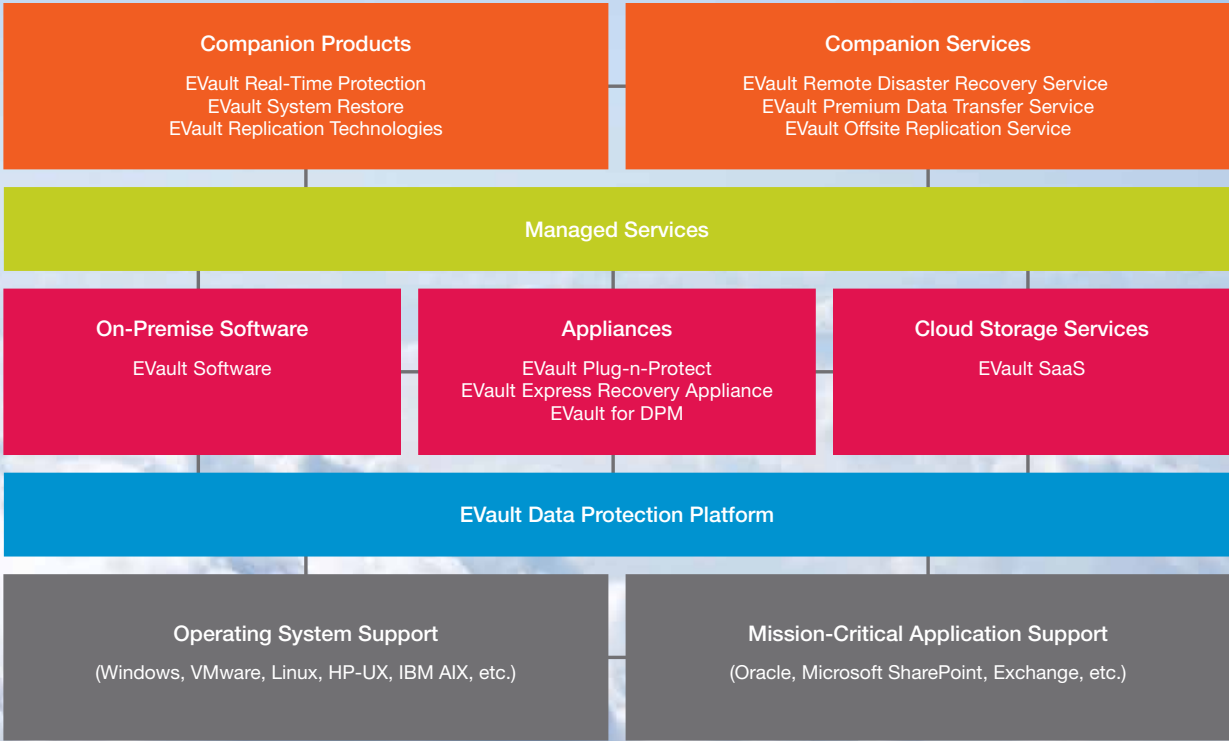
Ensure Data Security from End to End. EVault uses the highest level of encryption standards—onsite at the backup server, over the wire during transmission, and at rest in our SAS 70-certified EVault data centers. And only you own the decryption key.

Centrally Manage Backup and Recovery. EVault is extremely easy to use. The web-based control console standardizes data protection processes enterprise-wide—even across multiple offices.

Protect Multiple Platforms and Applications. EVault protects the most widely used operating systems and applications. Operating systems: Microsoft Windows, Linux (Red Hat and SUSE), HP-UX, IBM i, IBM AIX, VMware, Novell Netware, and Sun Solaris. Applications: Oracle databases and Microsoft SharePoint Server, Exchange Server, and SQL Server.

What's more, because EVault can back up open files and applications, you can perform “hot” backups without closing your work in progress.

The EVault Solutions Suite





EVault Solutions Suite. EVault Software, appliances, and SaaS all use the same technology—so you can easily mix and match, or switch among them.

At the Core: EVault Cloud-Connected Storage Solutions

EVault Software: A highly efficient and secure disk-to-disk backup and recovery solution trusted by thousands of customers globally to protect mission-critical data and keep their businesses running.

EVault Plug-n-Protect: Our award-winning all-in-one backup and recovery appliance pre-configured with storage and a suite of EVault software products for the fastest path to comprehensive data protection.

EVault for DPM: All-in-one backup and recovery appliance that combines the unified data protection for Windows servers and clients provided by Microsoft System Center Data Protection Manager (DPM) with EVault's robust protection and optional cloud connectivity for non-Microsoft platforms.

EVault SaaS: World-class, automated online backup and recovery service, with a range of offerings to meet the needs of small, mid-size, and large organizations. Includes a Small Business Edition for Windows environments.

EVault Managed Services: Customizable, online backup and recovery managed service for mid-size businesses that require a full-service, externally resourced data protection infrastructure. On your site or in our cloud.

Expand the Ecosystem: EVault Companion Products and Services

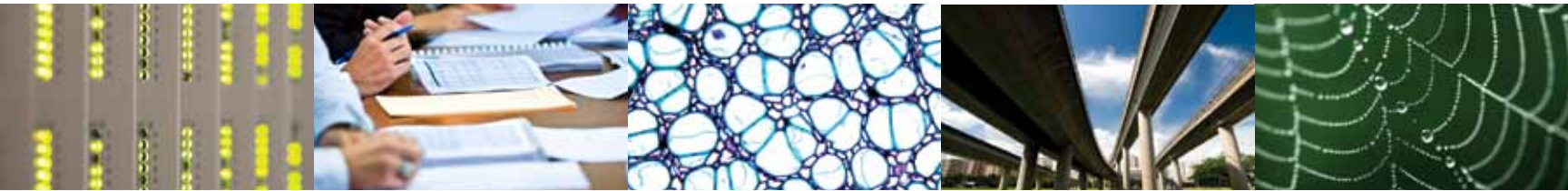
EVault Replication Products and Services: Replicate backup data from your onsite EVault software deployment to a separate location or to the EVault cloud via a completely secure, bandwidth-optimized transfer process.

EVault System Restore: A bare metal restore solution for quickly recovering an unusable system, restoring both systems and data in a single pass onto similar or dissimilar hardware, or onto a virtual machine.

EVault Real-Time Protection: A continuous data protection (CDP) solution that tracks system changes and generates recovery points as often as every five minutes to minimize data loss on transactional and other high-volume servers.

EVault Remote Disaster Recovery Service: A hosted service that quickly recovers key servers and data after a site disaster, and provides remote access to them in a secure virtual environment. A team of experts prepares you for, and guides you through, the recovery process.

EVault Express Recovery Appliance: A pre-configured appliance, managed by i365 but located onsite, that backs up EVault SaaS data onsite and replicates to the EVault cloud, ensuring faster, local backups and restores as well as offsite disaster recovery.

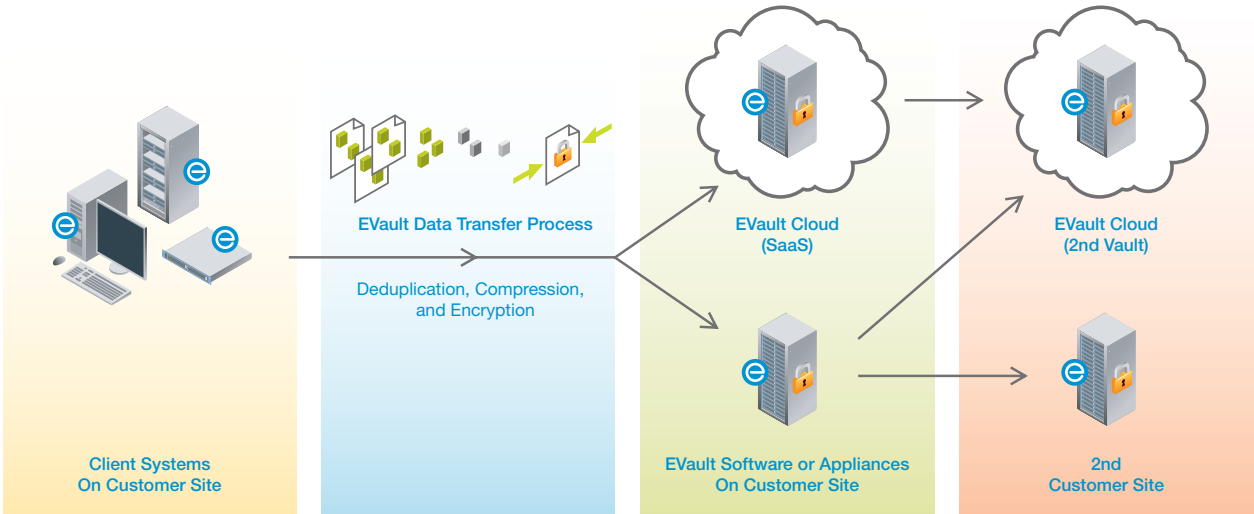


EVault Solutions Architecture



EVault
CentralControl

An easy-to-use, web-based console enabling central administration, role-based security assignments, job scheduling, retention policy creation, management of multiple EVault Agents and backup jobs, and fast point-and-click restores.



Agents

Software installed on each protected system communicates with the target server (vault) and initiates ongoing, delta (block-level change) processing of backup data.

Data Transfer

EVault deduplicates, compresses, and encrypts your data from end to end. The result? Much shorter backup windows, a dramatically reduced storage footprint, and ensured privacy.

Vault

Housed at your site or in the EVault cloud, EVault Director authenticates and accepts data received from the Agent(s) and then stores and manages the backup data in separate storage pools.

Replication

For ensured offsite disaster recovery, an EVault solution can replicate backup data to a separate site or to the EVault cloud.



Standing Behind Our Solutions: Cloud Infrastructure, Customer Service, and the Partner Network

Behind Our Cloud: A Rock-Solid Infrastructure.

Before trusting your backup data to the EVault cloud, you should have total confidence that it meets your highest standards for performance, reliability, and security. Our network of geographically dispersed data centers employs state-of-the-art encryption protocols and physical safeguards, and its grid storage platform ensures superior performance, redundancy, and storage efficiency. See if this convinces you:

- SAS 70 Type II-certified every year since 2002
- Top-tier rated by the Uptime Institute
- 99.98 percent (at least) availability
- Lights always on: 24/7 expert staffing ready whenever you need help
- Data encrypted (NIST AES) in transit and at rest
- Data replicated across geographies
- Fully redundant power equipment and network components
- Security clearance and biometric verification

Behind You: World-Class Support and Service.

The truth is most companies treat you really well until you become a customer. And then... not so much. That is emphatically not how it works here. Our customer care is truly world class.

Putting You First: EVault Customer Support.

Talk to our customers and you'll hear it for yourself: our support team is top notch. Our quarterly surveys consistently show better than

97 percent customer satisfaction (not perfection, but we strive for it). You can reach us through phone, email, live chat, and our Customer Service Portal. Live, emergency technical support is available, after hours and on weekends, 365 days a year.

Your Partner in Discovery, Deployment, Validation, Optimization: EVault Professional Services.

At every point along your storage solutions journey, our ProServ team can help ensure you're always working with the best EVault deployment for you.

- Proof of Concept Services
- Solution Design Services
- Implementation Services
- Education Services
- Disaster Recovery Testing Services
- Operational Assessment Services
- Upgrade Services

Leave It to the Experts: EVault Managed Services.

Would you like to outsource the day-to-day management of your EVault data protection solution? Whether you choose our software, appliances, or SaaS, you can rely on our Managed Services team for the skills, experience, and dedication required to effectively manage your backup and recovery operations.



Behind i365: Our Partners Bring It Home

We're proud of our strong and rapidly expanding network of partners. Their capabilities complement our own, enabling them to enhance and extend our solutions to more fully meet your diverse needs. Here're just a few.

Alliance Partners: Our 100+ Alliance partners integrate EVault technology into their own products and services. These "Powered by EVault" partners include managed service providers, data centers, telecommunication carriers, application providers, and other partners around the globe.



Channel Partners: Industry-leading Value-Added Distributors and Resellers combine their technology and business expertise with our hardware, software, and services to deliver ideal storage solutions directly to you.



Technology Partners: Our Technology partners help us make better products, and deliver new and unique offerings to meet our customers' ever-changing needs.



The Cloud-Connected Future You've Been Hearing So Much About?

It's Here. Today i365 is driving a fundamental shift in the storage solutions industry. Our suite of EVault products and services forms a cohesive, cloud-connected ecosystem, seamlessly integrating professional-grade data protection that you can deploy on-premise, in the cloud, or in an on-premise/cloud hybrid—whatever way works best for you. We're integrating partner offerings into this growing ecosystem, as well as adding new solutions of our own that build on our data protection legacy. The greater synergies and broader solutions coming your way all have a single goal: helping us earn and honor your trust and ensure your complete peace of mind.

Sound Good? Take the Next Step.

To learn more about i365 and EVault storage solutions, please:

Visit us at www.i365.com

Email us concierge@i365.com

Call us at 1.877.901.DATA

In Europe, call +44(0)8452.585.500



Corporate Headquarters

3101 Jay Street, Suite 110
Santa Clara, California 95054 USA

T. 1.877.901.DATA (3282)
F. 1.408.625.5827

conciierge@i365.com