# An Ideas Generator

By Marilyn Tullius, Delta Strategies for Marketing

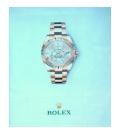
# Reinforcing Strengths Presented in Your Resume by Creating Unique and Memorable Branding



# **Mystique**

The "More-Than" Effect

Creates value and memorability



# Charisma

Showcasing you in all your vibrancy
Puts YOU in your resume





A few well-placed lines can be telling. For example:

Eager to take on challenges and make a difference

Or

Always proactive in finding better ways

Or

Consistently strive to exceed expectations

Tip:

Given two equally qualified candidates, hiring managers will

choose the one they like the most

# **A Marketing Perspective for Resumes**

Your resume is not...

An obituary of your career Nor an encyclopedia of you And . . .

Maybe it is not even about you

#### **Instead**

It's about what you bring to the position

#### **Emphasizing**

Your capabilities to succeed Challenges you can meet Changes you can lead Your achievements Differences you can make

# THE 180° TWIST ON RESUME PERSPECTIVES IS YOUR THINKING UPSIDE DOWN? SHOULD YOU FLIP YOUR THINKING?

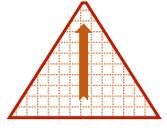
#### THE RESUME DIFFERENCE, THE POSSIBILITIES

How will your resume be different with a 180-degree twist in perspective and adopting a marketing and branding approach? It will capture attention, pull in the reader, and will earn more than the reader's usual 3 to 6 seconds skim. Its visual layout will be structured for easy reading by following time-tested principles that engage readers. The Summary section bullet points will introduce you and impress the reader, as well as your strengths, relevance to the position, and knowledge. All sections will be clearly separated and labeled to allow your reader to focus on their interests. You will be positioned within your job category of choice to match the employer's requirements. Your Experience section will include your accomplishments and value. It will focus on challenges you met by applying your ingenuity, changes you made as a leader, and differences you made.



#### **Traditional Approach**

Mindset: "My best assumptions about What will get me an interview"



Me-Me-Me-Me-Centered Versus

# Reviewer-Hiring Manager-Focused

#### The Marketing Approach

Guided by Market wants/needs (represented by job postings)



Job Postings Sections
Overview, Purpose
Functional Job Description
Soft Skills
Hard Skills
Years of Experience
Knowledge

Resume Sections
Summary

Skills

Awards Memberships Certifications

Education, Certifications

# Your Reviewer's Mindset

"What's in it for me?"

"Do I need to spend more time

"No real information here - too bad"

before I move on?"

#### 2 Cover Letters

# The Interconnected Roles of Resume, Cover Letter, and LinkedIn About

**Resume** A to Z. It's comprehensive. It complies with the structure of established sections. Always

includes experience and education, and supplemented with additional sections as

appropriate

**Cover Letter** A hook: Sets the tone and pace, compels interest, and builds high expectations

Linked-In About

Paragraph

More about career than about job

Highlights achievements

Positions applicant in industry

May bring in issues and trends May identify future direction and

aspirations

# The Generic Cover Letter

Prepare your cover letter, email and thank you note in advance, at least at a generic level Ask for the next step

#### **Cover Letter Guidelines**

The employer's point of view

A "hook"

Positive, energetic tone Reason for your interest Reinforcement of your message

Explanation if needed

#### **Contact Information**

Use the same layout as the contact area of your name to establish an identity and a "look"

Remember to include your LinkedIn URL (the personalized form)
No date, no inside address

**Tip**: Using AOL, Yahoo and older email address services signals "outdated." A second problem is using an email address that creates curiosity and distracts the reader. Best to acquire a Gmail.com address that uses your name or close to it. For convenience you can forward incoming emails from Gmail to the email address you are accustomed to opening. Reply from the Gmail address, though, to keep the thread consistent.



# **Subject Line**

Position of Interest: \_\_\_\_(position, company)\_\_\_

#### **Salutation**

Dear Recruiter/Hiring Manager: (unless you have a specific name or title

Note: Avoid using "To Whom It May Concern:"

# **Starter Phrases**

Retail Store Manager As an experienced store General Manager, I understand the leverage points

that drive sales, reduce controllable costs, and achieve margin goals.

Senior Copywriter Your Senior Copywriter position has my name written all over it.

# **Second Paragraph**

Customer Service If your company is looking for an intelligent, trustworthy, high energy,

results-oriented leader with a solid performance record, I would certainly be

interested in speaking with you.

Marketing Manager My abilities to build teams, direct talent, and understand media permit me

to create bold plans designed to realize the potential sales of good products

consumers want.

# **Third Paragraph**

E-Business Manager My enthusiasm and expertise reside in the "arena of the new." I am eager

to contribute to landmark projects and transformations.

Team Manager I thrive on working with diverse teams and believe deeply in the magic that

can be achieved with collaboration. I enjoy learning and helping others

learn as well.

# **Letter Closing**

Insurance Sales Rep I am eager to learn more about your firm and hope to take next steps

toward applying for the position. May we schedule a time to talk?

Retail Store Manager You may reach me at ---.-- and by email at yourname@gmail.com. I

appreciate your consideration and look forward to taking next steps in the

application process.

#### 3 LinkedIn

# **LinkedIn Recommended Practices**

White or light background for headshot

Replace gray default shape behind headshot with an

image of your choice

Use your LinkedIn internet address on your resume in

the contact section

Have 300+ connections

Engage – react to others' postings Create and enter your own posts

Tip: In YouTube search bar enter "Judi Fox LinkedIn" for useful videos on LinkedIn features.

# Headline Near the Top (Often a job title)

Visited by robots, so use key words to match your targeted opportunity

Avoid the default, which is your current job title.

Functional example ADMINISTRATION | OFFICE | ACCOUNTING | HUMAN RESOURCES

Title and level example TAKE-CHARGE MANAGER \ PROJECT COORDINATOR

High-End Retail, Personal Image Styling, Promotion/Events

Results example MOVING POTENTIAL FORWARD

Possibilities, People, Organizations, Futures



# Your Linked In Website Address (URL)

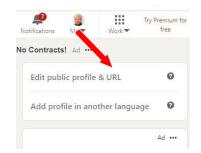
Sign in and go to Your Profile page

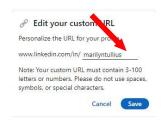
Find in the upper right corner of your screen the "Edit public profile & URL" link

Click and then click on the screen that opens to reach the URL and place to personalize it

Place your curser at the end of the default address, backspace, and delete the random characters. Click save

If your name is not unique and is taken, add or change characters until you achieve a unique name





# **Banner Possibilities**

The Covid years have increased the need to be effective with online connections. The banner is a way to bring your services, uniqueness, and branding front and center. This is a recent trend that some LinkedIn enthusiasts are adopting.

A bit of personality plus a glimpse into her work process

A tone setter image plus the story of her life and career





# **Summary Section / About Paragraph**

2000 characters, which is about 20 lines

Be career directed rather than job-centered) Use terms such as "known for"

A middle section can list capabilities and achievements

Your next career step can conclude this section Skip a few lines and enter your contact information Then add few key words

## **EXPERIENCE SECTION**

The Experience section LinkedIn shows only the first 3 to 4 lines of your position description. Aim at placing your most impressive content first. Online readers need to see impactful information immediately. You may need to rearrange content that works well for your hardcopy readers to fit the LinkedIn constraint.

#### 4 Stories

Have you heard the saying "Your resume needs to tell a story?" Within an 8-second skim your resume reviewer should gain a sense of where you've been and formed impressions about your challenges and achievements. For each employment entry in your resume Experience section I recommend beginning with a framing or overview 1 to 2 sentence introduction to the organization and your role. This typically includes the organization's products, markets, and mission.



Ground your reader with company status such as start-up, rapid growth, or well established. Provide an anchor for interpretation by sharing strategies and initiatives such as expansion, new products, turnaround needs, and restructuring. Your overview gives the reader context for interpreting your bullet points, which are often achievements.

Developing a set of use cases and stories can be invaluable in enriching your resume. Developing stories will improve your confidence. You might place six stories on a page and attach them to an email during the application process. You would probably not include them in your initial resume submittal. Read your stories just prior to beginning your interviews. Rehearsing your stories is helpful, too, for networking, and projecting your professional image.

# **Starter Ideas for Stories**

Challenges met	Aha! Moments	Problems solved	A risk that worked
Changes made	Milestones	Saved the day	A team result
Achievements	Inspirations	Led the way	A goal met
Compliments	Breakthroughs	Took initiative	Change in direction

# The Classic Story Model: Problem-Solution

#### Outline

- The presenting symptoms of the problem
- Scope and importance of the problem along with the need for a solution
- · Strategy and approach selected to achieve solution—showing insight, experience, and wits
- · Obstacles overcome—showing flexibility, perseverance, and initiative
- Result achieved, **and of high importance:** Benefits of the solution, differences made, the enduring change, and adoption of the solution by other functions and units of the organization

# **Additional Story Models**

Problem presented, fixed, and relieved (think of a flat tire)

An aha moment from external or internal sources

An inspirational example

An unaddressed problem becomes apparent

A day in the life of (for unusual career roles)

Downward trend in performance, reversal needed

# **Story Examples**

#### **Conflict Management**

83 words

Resolved conflicts and eliminated obstructive behaviors. Divisiveness that had begun with conflicts between two leaders within an Information Technology department had spread throughout several sub-groups, affecting performance levels, service quality, and staff retention. Intervention at multiple levels established clear norms for cooperative working relationships and information sharing, which improved performance and productivity. Conflict mediation conducted in a group setting followed by training to improve communication and problem solving skills. Policies were established to clarify the reporting and communication lines for each group.

#### A Party Décor Styling for a TV Chef

138 words

Within a two-month timeframe, I prepared an at-home holiday party attended by 300 including entertainment celebrities. One objective was to establish consistency between the image of the celebrity Chef at home and her pesona as the Host of her television show. Another objective was to reinforce the branding of her cookbooks. A third objective was to promote the client's image as a lifestyle trendsetter. The budget for this event was \$30,000. Accessories and furnishings used in the home were evaluated for their match to the host's desired image, which identified adjustments to be made. The use of real snow and roses everywhere added to the holiday spirit. A typical comment among guests was "amazing." This TV personality is a continuing client for her television show and for styling setups for photographs that will be used in her cookbooks.

**Tip**: Avoid seeming to magically fix things. The stories shown above would be more compelling if they included more angst and roadblocks, such as: narrowly averted crisis, confronted resistance, and a made pivot or two. Suspense keeps our attention. Problems create empathy. Overcoming struggles shows character, leadership, and follow-through.



#### 5 Portfolios

Portfolios add positive reinforcement, allow you to assert your persona, and help you stand out. Having a portfolio can tip the odds in your favor.

## **Examples**

Beyond your resume and LinkedIn, a portfolio can acquaint your reviewer with your personality, style, and branding

Efficient to share documents such as writing samples, images, and videos

May include a subscription or contact form

May accommodate uploading a PDF file (many accept only an internet address)

Many choices of styles, fonts, and colors

Many portfolio hosting services are available

See <a href="https://bit.lv/portfoliohosts">https://bit.lv/portfoliohosts</a>

May be free, free to a limit, or paid only Your URL can begin with your name

The examples are from <a href="https://journoportfolio.com">https://journoportfolio.com</a>

You can see my portfolio at

https://marilytullius.journoportfolio.com

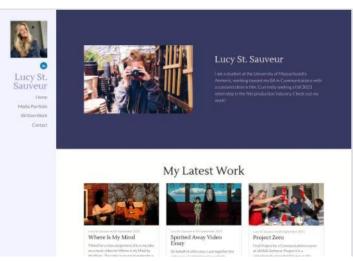
Journoportfolio.com is free to upload 10 articles, images, or videos. About \$60 annually for 11 and more content items











# **Ask Me Abouts and Additional Branding Ideas**

ASK ME Abouts		
One-sheet introductions	The page fits between your cover letter and resume or you may send it separately. Its purpose is to focus the reader and evoke questions. Your answers show you using your strengths and help you influence the agenda	
Accolades and testimonials Your one-sheet "Ask-Me-About" may offer several testimonials on the botto of the page. Check your LinkedIn recommendation and extract the "best of		

#### **Additional Branding Ideas**

Work samples

Commonly requested in some industries, and it's best to be prepared

Can be important in applying for jobs in education and social services

In addition to your resume, you may impress your reviewer with your depth of capabilities with 10-20 word annotations of areas of expertise you have acquired

Networking Introductions

Develop a 2-minute introduction, then 45-second and 15 second introductions

Understand soundbites and elevator speeches. Check YouTube for more info

If you create 10 to 20 stories. These will give you a head start

If you create 10 to 20 stories. These will give you a head start
In networking always be alert to ways to support the other person
Use open-ended questions to spark dialogue and fuel the conversation

Posts Increase your commenting, liking and posting. Even short posts can be effective

6