## 4 Questions to Ask When Selecting a HOA Management Team

Looking for a homeowners association <u>management company</u> for your community, but not sure what are the important questions to ask? While there are a handful of points to cover in your HOA <u>property management</u> selection, be sure not to forget the following questions.

# **Consider These 4 Questions When Deciding on a Homeowners Association Management Team**

#### 1. What Services Are Included?

Never sign a homeowner's association management team contract without receiving a complete list of services offered. The words "all-inclusive" and "full-service" are not set in stone between property management companies, so make sure the key services you are looking for are actually preformed by your desired management company.

#### 2. How Are Maintenance Issues Dealt With?

If a property management company cannot offer a detailed outline of a proper maintenance response procedure, then it's best to move on to other options. Top property management companies will have a well defined response procedure in place that either outlines how their own maintenance crew responds, or which vendors they use to contract the maintenance work out. Be sure to ask how they choose their vendors and if you are able to get an example quote to know what their cost of service is.

#### 3. What is the Selection Process for Community Managers?

Homeowner associations vary across the board, whether they are apartment complexes or communities, and their resident population is just as diverse. The best possible service will come from the correctly chosen manager. If you have a community of rental homes with mostly Spanish-speaking residents, then you won't want a manager that doesn't know how to communicate effectively with the residents.

### 4. What Is the Price of Their Property Management Services?

An associate management company may offer an attractive price, but do their services, company ethics and priorities reflect your own ideals in a property management team? Be sure to research all aspects of the company and don't base your decision on low fees alone. Poor management will cost you tenets, which will in turn cost *you*. Invest in the right homeowners association management team to keep your community's atmosphere strong and the tenets happy.

Property owners in Honolulu looking for a property management team to maintain their rental homes or housing communities can trust the experts at <u>Associate Hawaii</u> for top-notch property

management, maintenance and real estate services. To learn more about their services, visit their <u>website</u>, call (808) 836-0911, or visit one of their social media channels listed here:

Facebook: <u>https://www.facebook.com/associa</u>

Twitter: <u>https://twitter.com/associa</u>

Instagram: <u>https://www.instagram.com/associahawaii/?hl=en</u>

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