

I am a Retired Disabled Army Veteran and this company cheated me out of \$400.

I ordered after-market rims from this company that did not fit. Through no fault of my own. However, when it came time to return the rims they gave me the run around for a week straight. I finally sent the rims back at my own expense.

DO NOT BUY PARTS FROM THIS COMPANY!!!

2 people voted for this review



Comment from Dave W. of Bavarian Autosport

Business Owner

12/18/2018 • We were made aware of this review on 12/14. We strongly disagree with this gentleman's statement that we "cheated him out of \$400." The customer ordered Beyern Mesh wheels for his E53 X5 and paid \$72 in shipping. After receiving the wheels, he contacted us and said they didn't fit. We have been selling Beyern wheels for years and have never heard of them not fitting. We asked the customer for more details so we could figure out if there were something else causing the fitment issue. He simply said they did not fit and he wanted to return them. After a little more back and forth, we sent him a Return Authorization and told him once we received the wheels and tested them for fitment, we would issue his refund. He shipped the wheels back to us at his expense. He then wrote this review before we had a chance to test the wheels. On 12/7, we pulled a brand new, E53 X5 wheel hub off the shelf -- the wheels fit perfectly on the hub and all bolt holes lined up. And even though the wheels were returned with light scratches on them and now have to be put on clearance at a significant discount, we refunded him 100% of the price of the wheels. (We did not charge him our usual 10% restock fee for parts that are not in "new condition.") Also, had the wheels failed the test fitting, we would have refunded his shipping charges as well, but they passed with flying colors. We feel we have been more than fair with this customer, as we try to be with all our customers. Read less