WHAT WE TREAT



COLD & FLU

- Allergies
- Cold
- Cough
- Fever
- Flu



NOSE & THROAT

- Sore throat
- Tonsillitis



RESPIRATORY

- Asthma
- Bronchitis
- Laryngitis
- Respiratory infection



EYE

- Dizziness
- Eye Infection/Irritation
- Pink eye



SKIN

- Poison Ivy/Oak
- Rash



GASTROINTESTINAL

- Acid Reflux
- Bowel/Digestive issues
- Constipation
- Diarrhea



OTHER AILMENTS

- Arthritis
- Backache
- Headache/Migraine
- UTI





mhsystem.org/MemorialCareNow

☐ ○ ○ ○



ABOUT

MemorialCareNow is our virtual urgent care service created so you can receive the same Memorial Health System quality care you expect, whenever and wherever you need—from your parked car, living room, or anywhere convenient for you.

Download our free mobile app to your smart device and access the Mid-Ohio Valley's healthcare provider of choice anytime, anywhere.

Receive quick diagnosis, treatment, and prescribed medications directly from our providers without the drive or wait.

FREE VISITS FOR PRIMARY CARE PATIENTS

As one of the many benefits of being a primary care patient with Memorial Health System, virtual urgent care visits are FREE via the MemorialCareNow app!

Typically, these virtual urgent care visits cost \$49.99 for those without a primary care provider in our system. We currently do not accept insurance for MemorialCareNow visits.



Pictured above: The Memorial CareNow app icon.

HOW IT WORKS

- 1. **Download** our MemorialCareNow app for free on your device, or use the service online at mhsystem.org/memorialcarenow.
- 2. Connect with us by following the steps to begin your appointment. You'll be asked to give your symptoms and information. Then, you'll be put on a wait list to be seen by one of our providers. After a few minutes, you will be alerted on your device to connect with our provider. Patients must be located in Ohio or West Virginia during the time of their visit.
- 3. Feel better with the evaluation, diagnosis, and treatment plan provided by one of our experts.

For a full list of what we treat and frequently asked questions, visit mhsystem.org/MemorialCareNow.

Please Note: For emergency care needs, please call 911 or go to the nearest ER.

AVAILABLE ON IPHONE & ANDROID

MemorialCareNow can be downloaded for free by searching in the Apple App Store or Google Play on your device.

USE ONLINE

Visits can also be accessed on a computer by going to mhsystem.org/MemorialCareNow as long as it has a camera and meets the requirements listed on our web page.