



Jefferson.
Foundation

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Jefferson.
Foundation

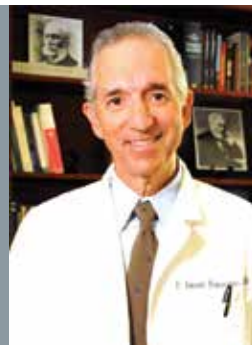
THOMAS JEFFERSON UNIVERSITY AND HOSPITALS

Jefferson Signature Services

Commitment to Excellence in Patient Care

Jefferson has a well-earned reputation for medical and clinical excellence. Consistently rated among the nation's best hospitals by *U.S. News & World Report*, we offer a different experience because we understand the importance of compassionate care. That's why we created Jefferson Signature Services.

The goal of the program is to standardize and centralize access to medical care for our strongest supporters. It offers the customized services of a patient Navigator/Scheduler that relieve the stress and anxiety of navigating our multidisciplinary departments. We are committed to providing prompt and individualized attention to meet your medical needs, and those of your family.



“The generosity of our Signature Service members is instrumental in helping us educate tomorrow’s healthcare providers, conduct cutting-edge research and deliver unparalleled patient care. This program lets us show our gratitude by making their hospital visits as comfortable as possible.”
—Dr. Kenneth Brownstein

A Signature Services identification card is issued to each immediate family member. This program allows us to thank our friends for their continued support; if you would like more information about Jefferson Signature Services and how a patient navigator can assist in your personal healthcare needs, please contact 215-503-2111.

Members of this program receive the following benefits:

- Access to a 24/7 dedicated service line that will connect them with a patient Navigator/Scheduler.
- Customized coordination of visits.
- Notification of the provider’s office prior to your appointment to ensure that you are seen as expeditiously as possible.
- Personal assistance in navigating through Jefferson’s medical services including triage, finding a physician specialist, obtaining medical records, out-patient lab, radiology, etc.
- Notification of the emergency department prior to arrival in the event of a medical emergency.
- Coordination of a transfer from another hospital or medical facility.
- Specialized food services during hospital stay.
- A 10% discount at the Jefferson gift shop when you present your membership card.
- Personal visits by our staff during hospital stays and physician office visits.