

Identify opportunities for improvement with properly designed quality indicators.

Your purpose is to improve patient care through quality lab results.

Our purpose is to provide you with access to standards and guidelines that allow you to improve the processes and procedures necessary to ensure the accuracy of those results.

Quality indicators are an essential element for making measurable improvements to laboratory performance.

Developing and implementing appropriate and effective quality indicators is a challenge for all laboratories. The best practices come from the best labs and the best minds. CLSI has members in the highest quality professional, industry, and government organizations shape our guidelines through a truly neutral consensus process. In our ongoing effort to help laboratories fulfill their responsibilities to deliver high quality test results with efficiency, accuracy, effectiveness, we have just released a 2nd edition of the widely utilized and much needed guideline for developing and using quality indicators.



QMS 12

Developing and Using Quality Indicators for Laboratory Improvement, 2nd Edition

This guideline describes how laboratories can develop and use quality indicators to monitor and measure performance of processes and identify opportunities for improvement.



DOCUMENT HIGHLIGHTS

This document includes information on:

- ▶ Developing meaningful quality indicators for single and multiple laboratory organizations.
- ▶ Criteria for selecting quantitative and qualitative indicators.
- ▶ Procedures for gathering data.
- ▶ Presenting and interpreting results.

[PREVIEW DOCUMENT](#)



CLSI is the recognized source for the greatest access to the broadest base of standards and guidelines for clinical laboratory testing. We are the only global organization that provides a truly neutral, consensus based medical laboratory standards built around a balance of professional, industry, and government expertise.

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