## **IT Business Support**

Every company has to worry about a whole host of IT problems these days, from the large, global corporations to the small businesses just starting out. Nobody wants their business to come to a halt because of some broken technology or a piece of software that just refuses to work correctly.

But trying to manage your own IT infrastructure entails a lot of work, money, and headaches. And even then, you're not guaranteed to solve all of your IT problems. Moreover, if anything happens to go wrong, it's up to you to find a fix for it without any outside support.

So, why not save yourself the headaches and let someone else solve your IT problems for you? With PCG IT, you can rest assured that your business is in good hands.

#### Reliable support when you need it most

Unlike other managed IT services, PCG IT is always there whenever you need us. A server fails and your network goes down at midnight on the weekend? Not a problem! With our 24/7 service, we'll get right to work and have your network back up before you know it.

No matter what your IT needs are, you can always count on PCG IT to be able to give your company the service that it needs at all hours of the day, any day of the week. No longer will you have to deal with long wait times before your IT problems are solved. As soon as you have a problem, we'll be there to offer our support and give you a solution so you can get back to focusing on your business.

#### Solutions to any IT problems

Even the smallest of businesses can run into IT problems that can make it difficult to carry out daily operations. Problems that include computer failure, network issues, out of date software, security vulnerabilities, and many more. All of these problems can be solved by letting PCG IT handle your IT infrastructure and deal with any issues that may come up. Because with PCG IT, you're not just outsourcing your IT needs, you're buying yourself peace of mind and letting your business focus on what's important.

Why spend another moment worrying about how you're going to solve your IT needs when a cheap and reliable solution is available with PCG IT?

We'll manage all of your IT/Network services for a flat-rate fee so you can focus your efforts on spurring your revenues to grow. We can give you the peace of mind you deserve with your business today with our managed IT services.

#### **Proactive protection**

While PCG IT will handle any of your issues as they occur, the real benefit of our services comes from the proactive measures we take to ensure that your IT infrastructure is stable and requires minimal fixes for as long as you need.

With other managed IT services, you may not receive any support until something has gone wrong, and at that point, you have no doubt already had your work interrupted. This is why we offer early support and take precautions to make sure that all of your hardware and software is up to date, and that regular maintenance is performed to ensure that everything is working at 100% capacity.

When you let us take care of your IT needs, you'll find that you'll run into fewer issues overall and when you do, they'll be quick and easy to rectify so that you can be back up and running faster.

# Here are some of the key business benefits your company will receive:

- **Tailored Packages** We know that every business's needs are completely different from the next, so we offer 100% custom packages for any business size or budget. Our plans are flexible based on your specific business needs.
- Predictable costs 24/7 PCG doesn't charge you more when your network is down or a server fails. Our flat-rate fee covers all of that whenever you need it done.
- Ramped up productivity Never stress again about network failures, as our managed services include round-the-clock monitoring of your servers, computers, and network to help prevent problems before they happen.
- We are always available What makes our managed services so exceptional is that we are always available, regardless of time or holiday. We're here when you need us.

#### Dependable service in a convenient location

Tired of outsourcing your IT needs to a company on the other side of the country and dealing with all of the headaches that entails? With PCG IT, you'll receive IT support from a company right in your own neighborhood!

For over 23 years, our trusted computer support company has offered our IT services to businesses throughout:

- Seacoast Region, New Hampshire
- Rockingham County, New Hampshire
- Tri-City Region
- Strafford County, New Hampshire
- Manchester/Concord County

- York County, Maine
- Essex County, Massachusetts

### Let us help you today!

You can rest easy when you put your IT support needs in our hands. Contact us today at 603-431-4121 or email us at <u>help@pcgIT.com</u> for more information.