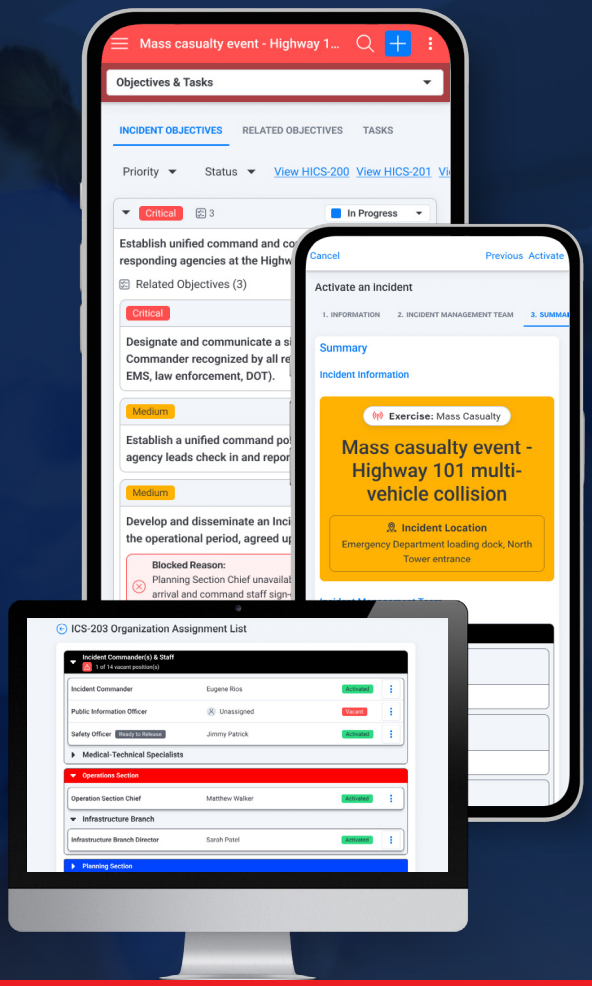
QUICK SERIES® | QuickICS

The all-hazards incident response solution for health care professionals



What is QuickICS?

QuickICS is a SaaS-based, all-hazards incident response platform purpose-built for hospitals and health care systems.

Whether an incident stays contained or escalates into a full Hospital Incident Command System (HICS) event, QuickICS scales with you, equipping every responder with the information, forms, and permissions needed for their role.

From minor disruptions to full HICS activation – one platform, zero confusion.

The Challenge

Incident response is interdepartmental by nature, yet most teams operate without real-time visibility into each other's actions. A bottlenecked communication system puts compliance and patient safety at significant risk.

Incidents escalate quickly. What starts as a routine operational issue can rapidly evolve into a full HICS-level event. Teams need a platform that supports both – without forcing them to toggle between tools.

Manual activation is slow and error-prone. Outdated phone trees, binders, and spreadsheets create dangerous delays and documentation gaps.

Training unravels under pressure. Job Action Sheets (JASs) and Incident Response Guides (IRGs) must be instantly accessible.

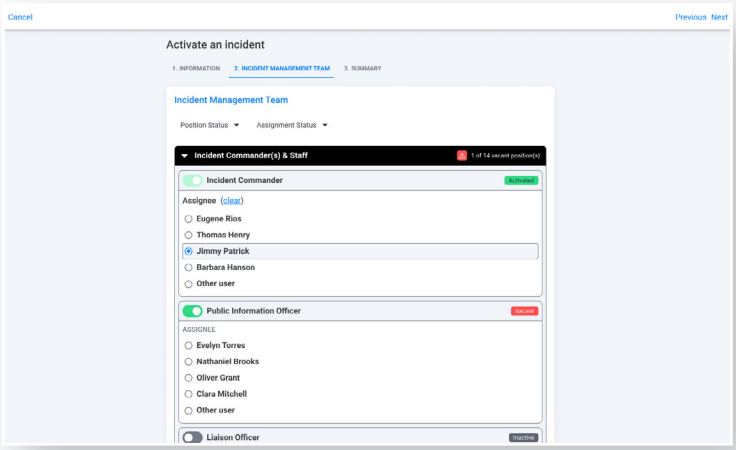
Compliance documentation is a burden. Manually reconstructing an incident timeline for The Joint Commission (TJC), Centers for Medicare & Medicaid Services (CMS), or internal review takes days, weeks, and sometimes months, and introduces the risk of incomplete records.

Mid-incident role changes trigger confusion. Manual systems make equipping new assignees with the right documents and permissions slow and inefficient.

QuickICS Capabilities

Immediate Activation

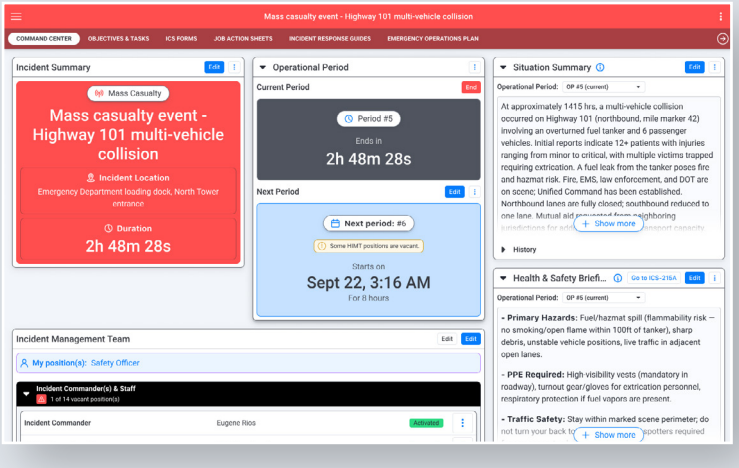
Mobilize your Incident Management Team (IMT) in seconds. The moment a position is assigned, staff are notified instantly via push notification and SMS – no phone trees, no delays. From there, they have immediate access to all associated documents, checklists, and permissions. For health systems managing multiple facilities, mass notification ensures the right people across your entire organization are reached at once.



Status at a Glance

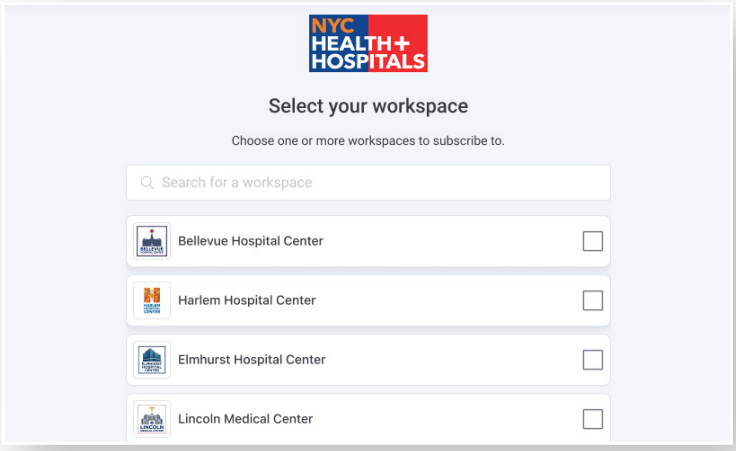
The Command Center gives every IMT member a live view of incident status, active roles, and outstanding tasks. No more calls for updates or lag between actions and awareness.

- → Changes update in real time – no refresh required.
- → Direct access to forms, checklists, and objectives from one screen.



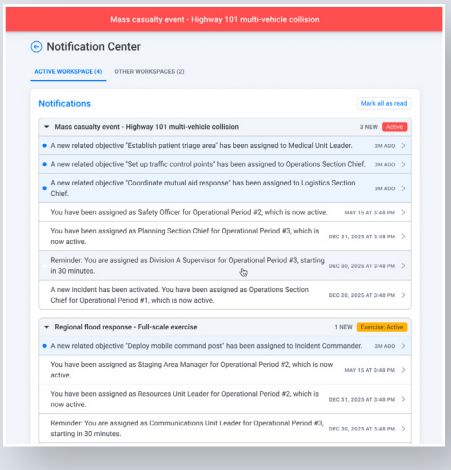
Multi-Incident, Multi-Location Tracking

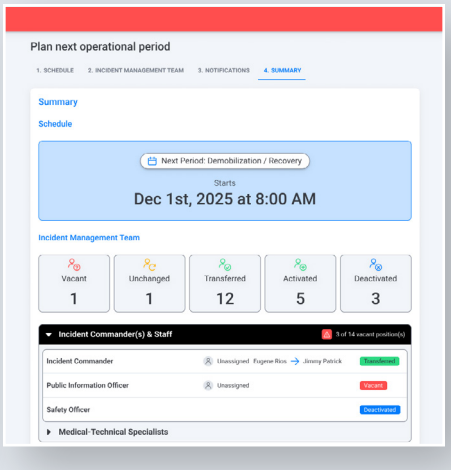
Track multiple incidents across various facilities within the same environment. Switch between them in just two clicks – a must-have for health systems managing several campuses, in- and out-patient clinics, or responding to a regional event.

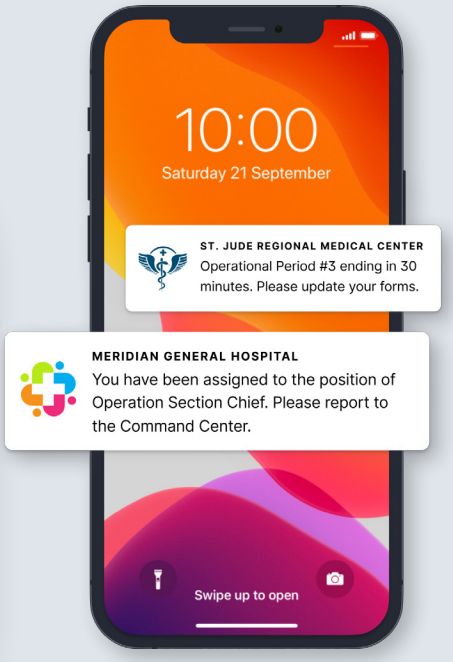


Instant In-App Notifications

The right people are notified immediately from activation. IMT positions are alerted automatically upon assignment, so your team understands what occurred and their role without anyone having to make a call or send an email.



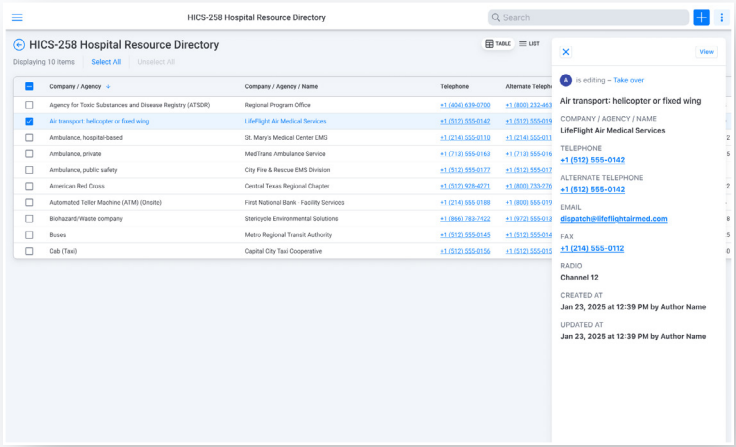




You Respond. The Forms Are Handled.

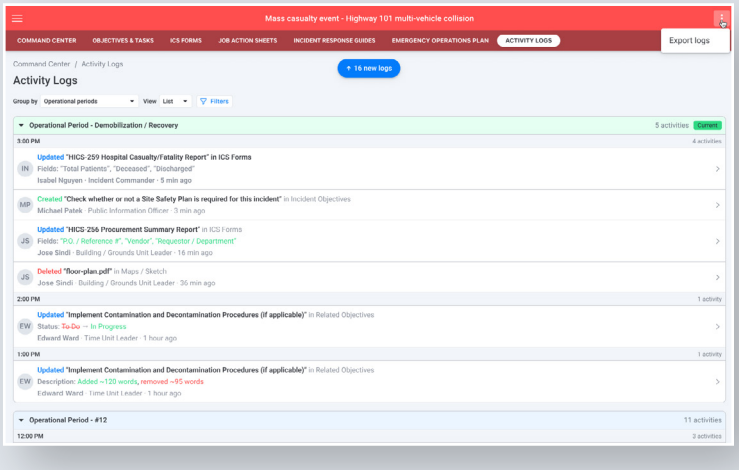
QuickICS gives you an environment built for one goal: getting the job done. Critical incident data is captured once and automatically routed to the correct form – no duplicate entry, no hunting for the right document.

With QuickICS, you respond. You don't fill out forms. Every priority, task, and status is available instantly.



Automatic Audit Trail & Compliance Logging

Every action and status is logged and timestamped – user, action type, and all important details. Absolutely everything is recorded.



- → Complete activity log from incident activation to demobilization.
- → Log records are tagged and structured to provide instant reports on specific actions performed during the incident.
- → Significantly diminishes the documentation burden.
- → Live reports on key areas of your response – available in real time, while the incident is still active.

How QuickICS Compares

Functionality	QuickICS Advantage
Workflow Design	Intentionally built for hospital incident command – not a general platform adapted for health care.
HICS Documentation	Complete all appropriate HICS forms with ease.
Role-Based Instant Access	When a user is assigned an IMT position, they instantly receive the appropriate access and permissions for that role – no manual setup required. Access is tied to the position and removed when the incident closes.
Real-Time Command Center	Every IMT member sees a shared live picture from a single screen.
Multi-Incident Tracking	Manage multiple incidents simultaneously across several locations in one environment.
Notification Engine	Notify your team efficiently within one tool, directly within the platform via in-app, push, and SMS notifications.
Emergency Operations Plan (EOP) Integration	Link any portion of your EOP directly to any form or layout. Your response team has faster access to your EOP than ever before.
Audit Trail & Compliance Logging	Every action is logged from incident activation – giving you a complete, exportable audit trail that makes compiling your after-action report significantly easier.

Experience QuickICS in action.

Schedule a demo and see how QuickICS will revolutionize incident response at your facility.

1-800-361-4653 | info@quickseries.com | quickseries.com