

# WHAT IS TYLER COMMUNITY?

It's an online peer-to-peer support community developed with you in mind. Tyler Community enables our clients to share knowledge about Tyler products, provides collaborative learning opportunities, and offers product support via blogs, forums, libraries and wikis.

## At a Glance

- User-driven software support system for Tyler products, available 24/7/365
- Innovative business tool to answer product and service questions
- A place to share best practices and knowledge about Tyler products or services
- A private, online community where members connect with other product users and Tyler staff



## Software That Thinks Like You Do

At Tyler Technologies (NYSE: TYL), we have a single mission: enable the public sector to be more efficient, more accessible and more responsive to the needs of citizens. That's what we do. And that's all we do — in partnership with more than 11,000 clients, including local government and school offices throughout the United States and its territories, Canada, and the United Kingdom.

Tyler Technologies is a leading provider of information management solutions and services for the public sector — and Tyler is the largest company in the country solely dedicated to providing software and IT services to the public sector market.

## Tyler Community

**User-Driven Online Support Network**



info@tylertech.com | 1.800.431.5776 | www.tylertech.com



**Empowering people who serve the public®**

TC-BR-TRIFOLD-2734-0013







## FIND ANSWERS.

Quick access to information is vital in our fast-paced, online world. Some of the most valuable information lies not in internal systems or manuals, but in the minds of Tyler clients and employees.

At Tyler, we know we don't always have all the answers, but we do recognize and value your unique experience and knowledge.

As clients and product users, you have a valuable set of opinions, experiences, ideas and insight that others — your public sector peers and Tyler staff — can benefit from.

And this is why we developed Tyler Community.

**The more active you are in Tyler Community, the greater the value you'll gain.**



## GET CONNECTED.

Getting started is easy. Simply register for online support at [www.tylertech.com](http://www.tylertech.com). Once you log on to your product support Web page, you can access Tyler Community, set up your profile and start connecting to your public sector peers.

An innovative business tool for Tyler clients

## JOIN THE DISCUSSION.

- Find answers and product information ... whenever, wherever
- Learn from peers with specific knowledge or expertise by reading posts and related answers
- Post questions, connect with members with similar jobs and build relationships
- Discover how to improve a business process or service to citizens
- Gain knowledge about Tyler and the software products and services used
- Get input on best practices and lessons learned by discussing business issues with members in similar roles
- Expand business relationships by developing connections with like-minded professionals



Empowering people who serve the public®