



How are we doing?

Your satisfaction is our #1 priority

[[FirstName]], thank you for choosing NRG as your energy supplier. We're so happy to have you as a customer! We would love to hear your feedback on how we're doing so that we can better serve you.

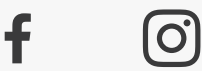
Please complete this 5-minute survey about your experience so far as an NRG customer. We'll use your responses to improve our products and services in the future.

TAKE THE SURVEY

Thanks for your time!

This survey is administered by InMoment.

Stay connected



Got questions? We're happy to help.

support@pickNRG.com
1-855-500-8703

SIGN UP FOR OUR NEWSLETTER

NRG and the plus clusters are registered trademarks of NRG Energy, Inc.
© 2023 NRG Home. All rights reserved.

This email was sent by:
%%member_busname%%
%%member_addr%%
%%member_city%%, %%member_state%% %%member_postalcode%% %%member_country%%

HOW ARE WE DOING – FOLLOW-UP

Subject
How's your experience with NRG?
Pre-header
Friendly reminder to take our short survey!



LOG IN TO MY NRG ACCOUNT

How are we doing?

Your satisfaction is our top priority

[[FirstName]], we recently sent you a survey invitation to share your experience as an NRG customer. We would love to hear your thoughts on how we're doing.

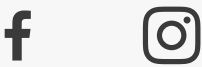
Please provide your feedback in this 5-minute survey so we can better serve you. We'll use your responses to improve our products and services in the future.

TAKE THE SURVEY

Thanks for your help!

This survey is administered by InMoment.

Stay connected



Got questions? We're happy to help.

support@pickNRG.com
1-855-500-8703

SIGN UP FOR OUR NEWSLETTER

NRG and the plus clusters are registered trademarks of NRG Energy, Inc.
© 2023 NRG Home. All rights reserved.

This email was sent by:
%%member_busname%%
%%member_addr%%
%%member_city%%, %%member_state%% %%member_postalcode%% %%member_country%%

[View email as a web page](#) | [Unsubscribe](#)



Your opinion matters to us

How can we improve?

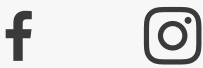
[[FirstName]], we're sorry to hear you're leaving NRG. Before you go, please complete this 5-minute survey about your experience. We hope to use your feedback to improve our products and services in the future.

TAKE THE SURVEY

We greatly appreciate your time and feedback.

This survey is administered by InMoment.

Stay connected



Got questions? We're happy to help.

support@pickNRG.com
1-855-500-8703

SIGN UP FOR OUR NEWSLETTER

NRG and the plus clusters are registered trademarks of NRG Energy, Inc.
© 2023 NRG Home. All rights reserved.

This email was sent by:
%%member_busname%%
%%member_addr%%
%%member_city%%, %%member_state%% %%member_postalcode%% %%member_country%%



How are we doing?

Your satisfaction is our #1 priority

[[FirstName]], we care about your opinion.

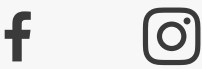
You recently contacted us, and we want to make sure you had a positive experience. Please complete this 5-minute survey about your experience. We'll use your response to improve our customer service in the future.

TAKE THE SURVEY

We greatly appreciate your time and feedback.

This survey is administered by InMoment.

Stay connected



Got questions? We're happy to help.

support@pickNRG.com
1-855-500-8703

SIGN UP FOR OUR NEWSLETTER

NRG and the plus clusters are registered trademarks of NRG Energy, Inc.
© 2023 NRG Home. All rights reserved.

This email was sent by:
%%member_busname%%
%%member_addr%%
%%member_city%%, %%member_state%% %%member_postalcode%% %%member_country%%



LOG IN TO MY NRG ACCOUNT

How are we doing?

Your opinion matters to us

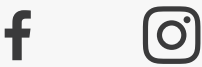
[[FirstName]], thank you for being a loyal NRG customer!
We'd love to hear your feedback on how we're doing
so that we can serve you better.

Please complete this 5-minute survey about your experience so far
as an NRG customer. We'll use your responses to improve
our products and services in the future.

TAKE THE SURVEY

Thanks for your time!
This survey is administered by InMoment.

Stay connected



Got questions? We're happy to help.

support@pickNRG.com
1-855-500-8703

SIGN UP FOR OUR NEWSLETTER