Michael Nguyen

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PUBLICATIONS

Nguyen, Michael. "The Weight of the Universe." *The Bridge*, Vol. 21, pp. 94-100, 2024.

Nguyen, M., Henschen, C., Shagoury, A., Vieira, M. "Glass Table Ghouls: The Self-Induced Mania of Phasmophobia." *Bridgewater State's Home of Horror*, 2022.

EDUCATION

Bachelor of Arts in English, Concentration in Writing & Writing Studies
Bridgewater State University

EXPERIENCE

Manager
K-Plate | Apr '24 – Current

- Trained and scheduled a team of seasonally rotational staff
- Delivered immediate customer service to over 100 customers daily
- Expedited and directed several stations during peak service hours
- Effectively managed time to complete extensive restaurant prep for the week ahead

Content Writer Intern
Saggio Technology | Sep '23 – Dec '23

- Produced 4 social media posts every week while adhering to content guidelines
- Wrote posts with engaging short-form narratives with a focus on reader retention
- Edited stock images with Adobe Photoshop and Canva in accordance with company brand
- Interacted with other social media posts in order to boost content engagement

Residential Safety Assistant
Bridgewater State University | Aug '22 – Dec '23

- First point of contact and checked in students and visitors through a database for 10 residence halls
- Assisted with general inquiries and resolved conflict

SKILLS

- Content Writing
- Scriptwriting
- Canva
- Adobe Photoshop
- Adobe Premiere Pro
- Microsoft Office