

TOO ZHENG YU

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WORK EXPERIENCE

Genki Sushi, Takashimaya – Food & Beverage Crew **December 2021 – January 2022**

- Assisted with daily restaurant operations, including serving customers, food preparation, and maintaining cleanliness.
- Worked efficiently in a fast-paced environment, especially during peak dining hours.
- Developed teamwork, communication, and customer service skills while handling busy service periods.
- Left the position to return to school when the new academic term began in January.

Zara, Marina Bay Sands – Retail Assistant **November 2022 – December 2022**

- Assisted customers with product enquiries and provided friendly, professional service.
- Promoted new arrivals and helped customers find clothing that suited their preferences.
- Maintained the sales floor by organizing merchandise and ensuring product displays were neat and presentable.
- Developed strong communication, customer service, and interpersonal skills through daily interactions with customers.

Adidas, IMM – Retail Assistant **October 2022 – January 2023**

- Assisted customers with product enquiries and recommendations while providing excellent customer service.
- Worked efficiently during a high-volume sales event, serving customers in a fast-paced retail environment.
- Helped customers find suitable products and ensured their shopping needs were met.
- Maintained store presentation, organized merchandise, and supported daily retail operations.
- Strengthened communication, teamwork, and problem-solving skills through regular customer interactions.
- Left the position at the end of the seasonal employment period before beginning further studies.



Banquet Server (Food & Beverage)

The Westin Singapore – Banquet Department
August 2023 – March 2025

- Provided food and beverage service for weddings, corporate meetings, and special events.
- Safely carried and served large banquet trays weighing over 7 kg while maintaining efficiency and professionalism.
- Delivered excellent customer service by attending to guests' needs in a fast-paced environment.
- Worked closely with team members to ensure events ran smoothly and efficiently.

Food Runner

Arbora @ Mount Faber
August 2023 – March 2025

- Delivered food accurately and efficiently to customers in a busy restaurant environment.
- Memorised table numbers and seating arrangements to ensure timely and correct food delivery.
- Maintained high standards of food presentation and customer service.
- Supported the service team to provide a positive dining experience for guests.

Warehouse Intern

LionBot International
14 January 2023 – 1 June 2024

- Performed cleaning, inspection, and functional testing of autonomous cleaning robots.
- Assisted in troubleshooting and reporting faults to ensure robots operated correctly.
- Supported warehouse operations by preparing and maintaining equipment.
- Build positive working relationships with supervisors and colleagues while contributing effectively as part of the team.

EDUCATION

Tanglin secondary school, —N-level

January 2019 - November 2022

ITE college central — Nitec

January 2023- February 2025

Hobbies & Interests

- Playing badminton
- Watching TV shows and movies
- Reading books
- Jogging
- Going to the gym (fitness training)

Skills

- Communication
- Teamwork
- Time Management
- Problem-Solving
- Adaptability
- Willingness to Learn
- Attention to Detail
- Basic Web Development (HTML & CSS)
- Basic Arduino Programming

Volunteer Experience

Community Volunteer

- Assisted in outreach programs to support the poor and needy.
- Distributed food and essential items to the homeless.
- Participated in school outreach programs, visiting secondary schools to share information about ITE and encourage prospective students.