

Remarks for Minister Papatello  
Sutherland Global Services (SGS) Contact Centre Announcement  
Windsor  
Time: 10:00 a.m November 2, 2006

Thank you \_\_\_\_\_,

It's great to be home.

And it's great to be celebrating such an important investment here in Windsor.

In the global marketplace, businesses face the challenge of finding a strategic location that hosts a highly skilled workforce when growing their business.

I'm extremely pleased that Sutherland Global Services has found its diamond in the rough here in Windsor!

SGS is no stranger to Ontario.

Windsor will be home to its third contact centre in the province.

This tier two center will create over 1,000 high value jobs for Windsor's skilled workers, who will be able to generate prosperity for themselves and their families.

This is a great show of confidence in the very talented, highly educated workforce of Southern Ontario.

A workforce that faces adversity head-on and rises to meet new challenges everyday.

SGS's investment proves that the determination of Windsor's workers is paying off in a big way.

It brings new vitality to the region and will help Windsor's workforce compete in the communication technology industry for years to come.

We're working now with SGS on the terms of a \$500,000 provincial investment to help bring these high value jobs and more opportunity to this great city.

As more and more high-tech companies are looking near-shore to open new locations, Windsor is now front and centre on the radar as a prime location for ICT growth.

I'm excited to see what other investments will root throughout the community.

We're working hard to bring major investments like this one to every sector in Ontario.

With everything our province has to offer, it's no wonder so many businesses are realizing that Ontario is *the* place to do business.

We have lower healthcare costs than any of the G-8 nations and one of the world's most educated workforce.

SGS's investment in Windsor is just another example that proves that Ontario has what it takes to position companies as global leaders.

It's a confident nod to the workers of Southern Ontario –

And a strong voice for Windsor.

Thank you.

Word count = 380

Remarks for Minister Papatello - BULLETS  
Sutherland Global Services (SGS) Contact Centre Announcement  
Windsor  
Time: TBD, November 2, 2006

- **It's great to be home, even better to be part of the celebration.**
- **I'm proud to say, we did it!**
- **Thanks to Windsor's skilled work force, and the competitive advantages Ontario offers, Sutherland Global Services chose us over Mexico as the place to grow its business.**
- **Our skilled workforce, low health care costs, competitive business costs, high education rate all put Ontario on the map as the place to invest.**
- **This investment will create 1000 jobs for Windsor. It means more opportunity, and millions of dollars in spinoff benefits. (ie construction)**
- **Puts Windsor on radar screen for future investments**
- **Great show of confidence in Windsor's workforce.**
- **Diversifies our workforce.**
- **Ontario is proud to support major investments like this one that brings prosperity to more Ontarians across the province.**

- **We have what it takes to position companies as global leaders.**
- **Sutherland's investment helps to put Windsor and the rest of Ontario on the radar screen of other innovative companies as they decide where to invest.**
- **I say right here. Because Windsor, and Ontario have what it takes.**
- **Thank you Sutherland Global Services.**
- **Thank you**