



HENGSHENG, EDMOND LIN

DETAILS

✉ hs85edmond@gmail.com

☎ +88458909

SKILLS

- ◆ Microsoft Office (Word, PowerPoint, Excel)
- ◆ Excellent communication skills
- ◆ Negotiating skills
- ◆ Problem-solving skills

LANGUAGES

- ◆ English (Fluent)
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- ◆ Mandarin (Fluent)
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- ◆ Hokkien (Basic)
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SUMMARY

Private diploma holder with more than 10 years experiences in the security industry with regards to operations and manpower planning. Basic knowledge and experience in retail sales, customer service and logistics. Excellent communication, negotiating and problem-solving skills. At present, a design student studying at Republic Polytechnic, majoring in visual comms. A professional with cross-functional expertise.

EXPERIENCE

Senior Security Officer, Aigle Security Pte Ltd (Aspial One)

Jan 2024 — Mar 2025

Access Control and maintained safe and order.

Atm Escort Officer, Triple S Protection Services (POSB/DBS Bank, OCBC Bank, Citi Bank)

Jun 2019 — Nov 2023

Access control and safeguard premises.

Part-time Protection Officer/ Operations Supervisor, Certis Cisco Protection & Enforcement Services Pte Ltd (Singapore Land Authority, Botanic Gardens & Foreign Workers Management)

Aug 2017 — May 2019

Safeguarded premises, maintained law and order

Field Interviewer, BRC Group Pte Ltd

Jun 2017 — Jul 2017

Project under Ministry of Manpower, approached households to do surveys via phone and house visit.

Operations Supervisor, Certis Cisco Protection & Enforcement Services Pte Ltd

Nov 2013 — Feb 2017

Manpower planning and deployment of over 120 Protection Officers. Foreign Workers Management.

Part-time Protection Officer/ Supervisor, Certis Cisco Protection & Enforcement Services Pte Ltd (Various Sites)

May 2011 — May 2013

Safeguarded premises, managed security of events

Logistics Assistant, ST Synthesis

Mar 2011 — Mar 2011

Performed basic logistics work.

Security Concierge, Security Master Pte Ltd (Suntec City Mall/Office Towers)

Dec 2009 — Feb 2011

Handled security incidents, access control, traffic control, and manpower deployment.

Retail Sales Assistant, Uniqlo Pte Ltd

Apr 2009 — Jun 2009

Assisted customers and provided excellent customer service.

Customer Care Consultant, Starhub Pte Ltd

Jul 2007 — Nov 2007

Handled customer feedback and inquiries.

EDUCATION**Diploma, Republic Polytechnic, Singapore**

Apr 2025 — Mar 2028

Major in Design (visual comms)

Current GPA- 3.68 Expected date of graduation: 12/03/2028

Diploma, MDIS

Jan 2003 — Dec 2003

Major in Business Management

O'Levels, St Andrew's Secondary School and private candidate

Jan 1997 — Dec 2001

5 GCE O'level credits of 2 certs combined.

CERTIFICATIONS AND LICENSES

2005 6 SIR- Earned the Combat Skills Badge 2005 6 SIR- Earned the Marksman Badge 2004 School of Military Intelligence - Infantry Scout Platoon Cert. Earned the Recce Badge

ACHIEVEMENTS

2026-Republic Polytechnic (semester 2)- Awarded Module Prize for Introduction to User Experience (module), 2025-Republic Polytechnic- Director's Roll of Honour (semester 1): Awarded for being top 10% of cohort and achieving a GPA of 3.75, 2025-Team leader of RP's Innovation and practice module competition: Awarded a silver medallion for the team, 1999 Awarded MOE's Edusave Eagles award (good leadership, excellent performance in CCA), 1998 Awarded MOE's Edusave Scholarship, 1997 Awarded MOE's Edusave Bursary

REFERENCES

+65 88458909 (contact no.)

WEBSITES AND SOCIAL LINKS

Lin https://www.linkedin.com/in/edmond-lin-570244206/?lipi=urn%3Ali%3Apage%3Ad_flagship3_profile_view_base%3Acontact_details%3B4d1dZwMrQtgNXJt698Ya6w%3D%3D

Portfolio: linedmond.journoportfolio.com