

Segment September 2025 Town Hall Show flow

September 25, 2025 9 am CT – 10 am CT

DRY RUN: September 24, 2025 9:00 am CT

Location: MSP The Landing campus – auditorium room

Audience: All Global Print**Location:** Virtual and in person in MSP auditorium Landing town hall room**Sharing slides** – Jody Peckham (share “Window”) **Toggle ON SOUND!****Channel:** Teams Town Hall**Exec support:** Alexey V (online), Dave Walter (in person)**Comms and Admin Support:** Ramisa Tasnim (monitoring chat/Q&A), Jody Peckham (virtual, advancing slides)**Presenters:** **President of Global Print and Executive Leadership team****Presentation:** [Global Print Town Hall - September 2025.pptx](#)

Agenda Section	Time allotted	Speakers	Slide (controlled by Jody)	Notes/Talking Points
Pre-meeting check	8:45 AM to 09:00 AM CT		N/A	<p>Pre-meeting audio check and make sure everyone is connected.</p> <p>Members of the leadership team without assigned speaking roles should still be on hand *in person* to participate in the QA.</p>
Welcome, review agenda, opening comments	10 mins 09:00 AM to 09:10 AM CT	Jennifer Prescott – MSP - (podium)	Slides 1-5	<ul style="list-style-type: none"> • Slide 1: Welcome everyone to our Global Print September 2025 Town hall! • Thank you to everyone who joined us in person in the MSP Landing office and those who are joining us online. • We have a very exciting agenda today but before we begin, I'd like to go over a few housekeeping items. • Slide 2: As a reminder, you can turn on live translated subtitles during the town hall. To use live translated subtitles during the town hall, follow the instructions on the screen or in the chat.

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| | | | | <ul style="list-style-type: none">• Slide 3: You can also submit questions using the Q&A panel. Instructions are on your screen. We will use the last ten minutes of our call to answer any questions you may have.• Slide 4: Today's town hall is all about the value of Global Print to TR and to our customers. The work we all do every day is important.• The value we bring so our customers can deliver on their missions is critical.• Today you'll hear from Michael Parker, our VP of Finance, who will do a deep dive into our finance organization at TR and will also help us understand how Global Print financially brings value to the larger TR organization.• We'll then take a look at Print in the world of AI with a presentation from Katherine Brewer, Director of Product Solutions and her team.• I know you're hearing a lot about AI from within our organization and the world around us.• It's important for us to understand the role Print plays as AI fundamentally changes the way our customers work, and the tools and resources they need to efficiently, effectively do their work.• For professionals, Print remains a critical complement to AI in professional workflows.• As we look ahead, Print will continue to play a key role in supporting our customers' evolving needs, serving as a reliable and essential resource alongside emerging technologies like AI. |
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| | | | | <ul style="list-style-type: none">• And with our Product Solutions team set in motion, today you'll also hear from team members Kim Rosenfield and Elizabeth Jones who are working to showcase and market our solutions to our customers across our Professional and Commercial Print business.• At the same time, our Global Print team is also working to bring AI solutions and technologies to our customers as a complement to our Print products.• You'll hear from our digital partner Marc Chalifoux, who will share ways we are implementing AI in our eStores.• Slide 5: Now before I hand it off to Parker, I want to share a few business updates for you all.• First, I want to thank each and every one of you for all of your hard work.• I know it's been a very busy few months and I truly appreciate all of your efforts and contributions.• Additionally, thank you to everyone who participated in the OHI survey last week, we received a 93% participation rate! Our manufacturing engagement survey will also launch the week of October 13th, I encourage our manufacturing team who are listening in to please share your voice and insights. I am looking forward to learning more about your thoughts and suggestions on how we can improve our processes and workplace at Thomson Reuters and within our Global Print org.• Michael will discuss our Q2 results more in depth, but I'll reiterate that we are continuing to make meaningful progress across several key focus areas. |
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				<ul style="list-style-type: none"> • We are staying true to our Thomson Reuters values by deepening customer relationships, advancing our digital capabilities, and collaborating as one global team. • As we work towards Q3 and beyond, we have strategic areas of opportunity we must take advantage of including strengthening our professional business, achieving double digit growth in Commercial Print, growing our eStores and ramping up our digital presence. • And as we think about what's ahead and enter the last quarter of the year, let's keep our Thomson Reuters values in mind: compete to win, obsess over our customers, challenge our thinking, act fast and learn fast, and remember we're always stronger together. • Every person, every region, every sale and every renewal makes a difference and matters – it is how we will achieve and exceed our goals. • I encourage you all to work together and learn from one another, try new ways of thinking and working, and embrace innovation in this changing environment. • Before I hand it off to Michael, I just want to reinforce that our Global Print team remains a vital part of our business and is a source of tremendous excitement as we continue to deliver value to our customers and strengthen our leadership in the industry. • Now I will hand it off to Michael.
uess	10 mins 09:10 AM to 09:20 AM CT	Michael Parker – MSP - (virtual)	Slides 6-12	<ul style="list-style-type: none"> • Overview of finance organization • What is finances role in TR? • What is finance's role in GP?

				<ul style="list-style-type: none"> • What is the value GP brings to overall TR? (we provide this much cashflow to the org, org can utilize money for investment in AI) • Q2 earnings, moving forward • What are opportunities? • Now I will hand it off to Katherine Brewer
AI in a Print world/Product Marketing org overview and activities	15 mins 09:20 AM to 09:35 AM CT	Katherine Brewer – virtual Kim Rosenfield – MSP in person (podium) Elizabeth Jones – virtual	Slides 13-27 26-27 Katherine	<ul style="list-style-type: none"> • Print as a complement to AI/digital - the real value of Print • Product Marketing team and how they support GP • Accelerating growth with CPS (new website, assets etc) • ProView Custome advocacy program • Now I will hand it off to Marc Chalifoux
AI in eStores	5 mins 09:35 AM to 09:40 AM CT	Marc C - (virtual)	Slides 28-29	<ul style="list-style-type: none"> • Now I will hand it off to Tania Quan.
Community involvement	5 mins 09:40 AM to 09:45 AM CT	Tania Quan – (virtual)	Slides 30-31	<ul style="list-style-type: none"> • <i>Tania to add any notes and cues</i> • Now I will hand it off to Jennifer.
GP All Stars	5 mins 09:45 AM to 09:50 AM CT	Jennifer Prescott – MSP - (podium)	Slides 32-35	<ul style="list-style-type: none"> • <i>Jody to add notes on winners for Jennifer</i>
Q&A	10 mins 09:50 AM to 10:00 AM CT	GPLT – MSP - (podium) and virtual	Slides 36 *Jody you can stop	<ol style="list-style-type: none"> 1. Jennifer Prescott: We've heard so much about AI, are there any updates or improvements we are making across our business outside of AI? 2. Michael Parker: Do we anticipate hitting our Q3 targets?

			<p>sharing after 30 seconds</p>	<ol style="list-style-type: none"> 3. Krissy Janz: Why are we increasing the in-office expectation now? 4. Tania Quan: Are there any big wins from UKI? 5. Michael Marrs: Do you see any roadblocks with maintaining our customers this year? 6. Steve Zweber: Are there any anticipated equipment updates this year? 7. Todd Matuska: What are we doing to meet our commercial printing revenue targets? Are there any new customers we are working with? 8. Chris Reeves: How do we increase our NPS score? 9. Jen Manwarren; What has been the customer feedback for the new eStores? 10. Godon Hariss: What is our strategy for digital adoption? 11. Brittany Lennox: What is the current status of our AI usage? 12. Katherine/Kim/Liz: Draft based on presentations <ol style="list-style-type: none"> i. What updates are we seeing from ProView? 13. Marc Chalifoux: Draft based on presentation
		<p>We will have a greenroom after the town hall ends. The meeting will end when Jody stops sharing her screen/Exec tech takes us off</p>		

