

MHO-IHRA JOY R. IGNACIO

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Minneapolis, MN

EDUCATION

Bachelor of Arts in Journalism

University of Minnesota-Twin Cities | Minneapolis, MN

Associate of Arts in Liberal Arts and Sciences

Pine Technical and Community College | Pine City, MN

GPA: 4.00 - *Summa Cum Laude* - Phi Theta Kappa

WORK EXPERIENCE

Resident Assistant

Ebenezer | Bloomington, MN

January 2026 – Present

- Assist residents with ADLs and medication administration
- Document care and support resident well-being

Vivie | West St. Paul & Rush City, MN

August 2024 – March 2026

- Assisted residents with daily care, mobility, and ADLs
- Operated lift equipment safely and worked with care teams

Ecumen | Mankato, MN & North Branch, MN

September 2023 – June 2024

- Assisted with personal care, meals, and medications
- Maintained accurate care documentation

SKILLS

Healthcare

- Patient care & ADLs
- Medication administration
- HIPAA compliance
- Mobility assistance & lift equipment
- Senior living support
- Care documentation

Media & Communication

- News writing
- Editing & storytelling
- Photography
- Photojournalism
- Video production
- Canva

Technical and Software

- Final Cut Pro
- CapCut
- Canva
- Microsoft Word
- Microsoft Excel
- Microsoft PowerPoint
- Adobe Photoshop
- Adobe Lightroom Classic
- Otter.ai