



MEDIA RELEASE

For Immediate Release

January 16, 2026

Edmonton Newcomers Centre Reopens its Welcome Centre for Immigrants (WCI) in South Edmonton

Edmonton, Alberta

Edmonton Newcomer Centre is set to reopen the Welcome Centre for Immigrants (WCI) at #304, 6203 – 28 Avenue (Mill Woods Town Centre Professional Building), on January 19, 2026.

Following comprehensive consultations with Immigration, Refugees and Citizenship Canada (IRCC), the decision to reopen the service centre in South Edmonton was reached for the greater good of serving immigrants in South Edmonton. With service facilities situated downtown Edmonton and North Edmonton, a presence in South Edmonton will ensure that newcomers can access services and supports needed to strengthen their settlement journey from various parts of the city.

Considering the concentration of immigrant population in South Edmonton, our focus is to meet newcomers right where they are, in a manner that optimizes resources while ensuring that immigrants to Canada receive the much-needed support to thrive.

About 9 months ago, (on March 14, 2025) WCI which was formerly located at 7609 38 Avenue NW Edmonton (Millbourne Mall) was closed due to operational restructuring for service efficiency.

“Reopening WCI which has been a community hub and a first point of contact for immigrants in South Edmonton for over two decades is a step in the right direction as we progress on a strategic direction to provide newcomer-centred services while remaining visible and accessible to the communities that we serve.”

Sam Juru, Executive Director, Edmonton Newcomer Centre.

Our goal is to make positive contributions to people’s lives while living our values as part of a community. We would like to thank the government of Canada on all levels, stakeholder groups, staff and community members across the board for supporting us as we continue to fulfil our mandate of fostering a community where we all thrive individually and collectively.

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