

# THE FIRST WORD



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## *A message from Corporate Communications*

### **An announcement from Kelly Munson, EVP, Medicaid and Bill Jones, Interim Division President**

Troy Hildreth named State President of North Carolina

- In anticipation of the significant greenfield win in North Carolina, **Kelly Munson** and **Bill Jones** have announced that **Troy Hildreth** has been named State President of North Carolina. As Troy transitions to this new role, the Business Development organization will report on an interim basis to **Jim Donovan**. [Get more information.](#)



### **Update your information now in myHR portal**

Two-factor security verification part of Feb. 23 implementation

- Update your information this week in the *myHR* portal to **avoid ADP account lock-out**. [Get information](#) about the platform implementation scheduled for Saturday, and be sure to take action right away.



### **Leadership Summit Video Series: Tim Trodden**

Series launched in 2018 continues

- The **2018 Leadership Summit Series** continues with a message from **Tim Trodden**, EVP and Chief Human Resources Officer. [Tim's segment](#) discusses how WellCare is approaching the future of our leaders and helping them achieve effective leadership, a topic of relevance to all associates. In the words of CEO **Ken Burdick**: "Every associate deserves a great leader."  
(**Password: Trodden2019**. **Duration: 4 minutes, 36 seconds**).



Leadership Summit presentation, September 2018.

### **Mandatory Compliance HIPAA Privacy Training Launches Today**

Completion deadline is March 21, 2019

- All associates are required to complete **mandatory Compliance HIPAA Privacy Training**, and the module, which takes 45 minutes to complete, launches today. [Get details.](#)



An email message will signal when you may access the training.

### 2018 Quality Hall of Fame associates named

Five make the list of inductees

- The number of nominees for the inaugural class of WellCare's **Quality Hall of Fame** was described as "overwhelming." From these, an elite group of five have been named for induction. [Find out who.](#)



### Six Sigma Training Now Available Online

Check out LinkedIn Learning

- **Six Sigma** training is now available in LinkedIn Learning. This free online training is available to all full-time WellCare Associates. [Get details.](#)



### Time Is Running Out

Mandatory training deadline is Thursday

- Associates are required to complete a security awareness training, [Human Firewall](#), by Feb. 21.

#### Contact Us

If you have suggestions for stories, let us know.

#### Connect with Us

Keep internal conversations flowing on Workplace by Facebook.

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The First Word is distributed every Tuesday and Friday to all associates. Most content is available to Meridian associates. Exceptions include WellCare Connections, our company blog; Workplace by Facebook, and HR content hosted on third-party platforms.

Follow our blog from outside of the firewall at <https://blog.wellcare.com>, and stay tuned for integration updates that will advance our One Team approach.



Visit us on social media for additional company information and to share our great work with others, including prospective associates.

