

Tuesday, May 6 | 5:00-6:00 p.m. | Members Meeting


Handheld mic

SHIFTED EVERYTHING 30 mins

5:00 pm: [Scott] Hello everyone, welcome to the UCA Members Meeting and Reception. We are going to call our short meeting to order in just a moment, so please grab your drinks and shift your attention this way.

5:05pm

[Scott] BANGS GAVEL

- Welcome to the 2025 Urgent Care Association Annual Members Meeting. I **would like to officially call this meeting to order.**
- It's great to see all of you here for UCA's 20th Convention and I hope you've all had a great time here in Dallas. This is the time we set aside to tend to our organizational business, share what's been happening inside UCA, honor some of our very special members and answer any questions you might have.
- [Scott] On the bulletin board you can find large copies of our 2024 meeting minutes and the 2024  financials. Our financial performance in 2024 was strong with a successful Convention, new solutions-based products, a restructuring of our accreditation programs into a new organization, an

expansion of our affiliates, significant advocacy victories, and strong support from our corporate members. Overall, we continue to be on track with our strategic plan objectives and meeting or exceeding budget expectations. If you have specific questions about the financial statements, please ask our Treasurer, Alicia Tezel, or our CEO, Lou Ellen.

- In 2025, UCA is committed to moving forward with our advocacy and public relations initiatives and partnering with our affiliates to strategically increase the presence of Urgent Care across all areas of healthcare. We've launched new tools to help members with recruiting, we're undertaking new ways of capturing and sharing data, and we're launching new experiences – all focused on our core purpose of ensuring that Urgent Care continues to advance and enjoy long term success.
- And, as you know, we will be selecting and onboarding a new CEO in the coming months. We're really excited about the new perspectives and experiences a new CEO will bring to the UCA leadership team.

- I'd like to take a moment to recognize each of our Board Members that are here this evening – if you're a Board Member, please raise your hand. Please give these volunteers a round of applause for their service to all of us.

(applause)

- [Scott] Now, we do need a formal motion and vote to approve the 2024 minutes. Are there any edits needed to the minutes as posted?
- Do I have a motion to approve the minutes?
- Do I have a second? Any discussion?
- All in favor? Any opposed?
- The minutes are approved.
- Now we need a motion to accept the 2024 audited financials.
- Do I have a motion to approve the financials?
- Do I have a second? Any discussion?
- All in favor? Any opposed?
- The financials are approved.
- [Scott] Now it's my pleasure to turn the podium over to our President-elect and chair of the nominating committee, Dr. Gerry Cvitanovich

- [Gerry] The Nominating Committee has the privilege of identifying, vetting and presenting a slate of candidates for the Board of Directors. We are thrilled to see that the group of people interested in joining the board gets more impressive every year, and we continue to get new candidates who bring different backgrounds and perspectives.
- You know that our board members are elected by a democratic member vote. That closed a few hours ago, and now it's my privilege to share the results.
- I am excited to present to you the five winners of our election; the Directors who will serve over the next 3 years.
- Please join me in congratulating Randy Johansen, April Gillam, Alicia Tezel, Jeannie Kenkare and Shelley Janssen.
- Congratulations to all of the candidates for running a close race, as it always is, and to our winners. We look forward to all the contributions that you will make in the coming years.
- [Gerry] And now for our new Officers, who are elected internally by The Board of Directors. Our new officers are: Secretary Danielle Bynum, Treasurer Boyd Faust, and President-Elect Cassandra Donnelly.

[applause]

[Gerry] Before I turn the meeting back over to Scott to wrap us up, we'd like to recognize him by presenting him with his Presidential medallion. [LEH drapes Scott]

Let's give him a big round of applause for all the work he's done in leading us as our President for the last year. [Applause]

- [Scott] Thank you, Gerry. It's been my honor. I do get to do a few more things this evening though. Dr. Payman Arabzadeh, our immediate past president is rotating off the board, along with our Secretary Jackie McDevitt-Capetola and Director Heather Fernandez. Thank you for all for your service to the UCA board! [applause].
- Finally, let's raise a toast to our UCA staff. Most of them are here with us this evening. If you are a UCA staff member, can you please raise your hand? Please join me in recognizing these dedicated individuals who serve our members and the Urgent Care field every single day. [Applause]
- [Scott] And now, I am pleased to pass this gavel to Dr. Gerry Cvitanovich as the new President of UCA. I know you will lead us well.

- [Scott passes gavel to Gerry]

[Gerry] Thank you, Scott. I will do my best and I look forward to what we can accomplish together in the next year. Do I have a motion to adjourn the meeting? All in favor? Any opposed? All right, that's all folks. Safe travels and see you next year in Chicago! The meeting is adjourned.

[Gerry bangs gavel]