

Rayah Obezo

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Summary

Detail-oriented Professional Writing student with experience in customer service, library systems, and content creation. Skilled in audience-focused communication, research, and multimedia storytelling. Brings strong organizational abilities and a commitment to creating accessible, engaging experiences for diverse audiences.

Education

Grand Canyon University, Phoenix, AZ

Bachelor of Arts in Professional Writing for New Media

Minor: Communications | GPA: 3.50

Relevant Experience

Public Service Assistant

Glendale Public Library — Glendale, AZ | Dec 2024 – Present

- Assist patrons with library services, including creating accounts and managing checkouts/returns
- Maintain accurate shelving and organization of materials using catalog systems
- Support daily operations by managing inventory and ensuring accessible, organized collections
- Provide front-line customer service in a community-focused environment

Bookseller

Barnes & Noble — Glendale, AZ | Feb 2023 – Apr 2026

- Help customers locate books and provide personalized recommendations
- Operate registers and handle transactions with accuracy and efficiency
- Organize displays and maintain store presentation standards
- Support inventory management and shelving systems

Writing & Communication Experience

- Created multimedia feature stories with research and interviews
- Wrote and edited blog, news, and creative content
- Applied AP style and audience-focused writing strategies

Skills

Customer Service & Reader Engagement | Library Systems | Writing & Editing (AP Style) | Research & Interviewing | Time Management & Team Collaboration