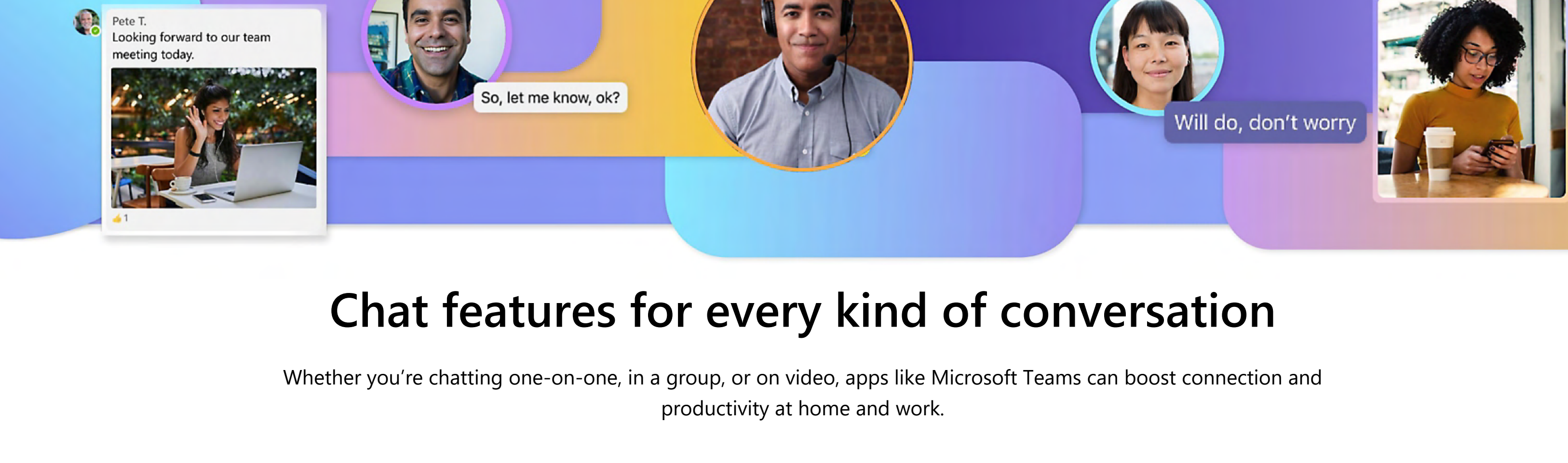


Empower teams to work smarter and collaborate seamlessly across time and space with Microsoft Teams. Learn more and see what’s coming >



Chat features for every kind of conversation

Whether you’re chatting one-on-one, in a group, or on video, apps like Microsoft Teams can boost connection and productivity at home and work.

Sign up

Get started

Use one-on-one, group, or video chats to collaborate

Discover how group and video chat (also known as video calling) create connection and simplify work.

Chat features

Add new people to a chat

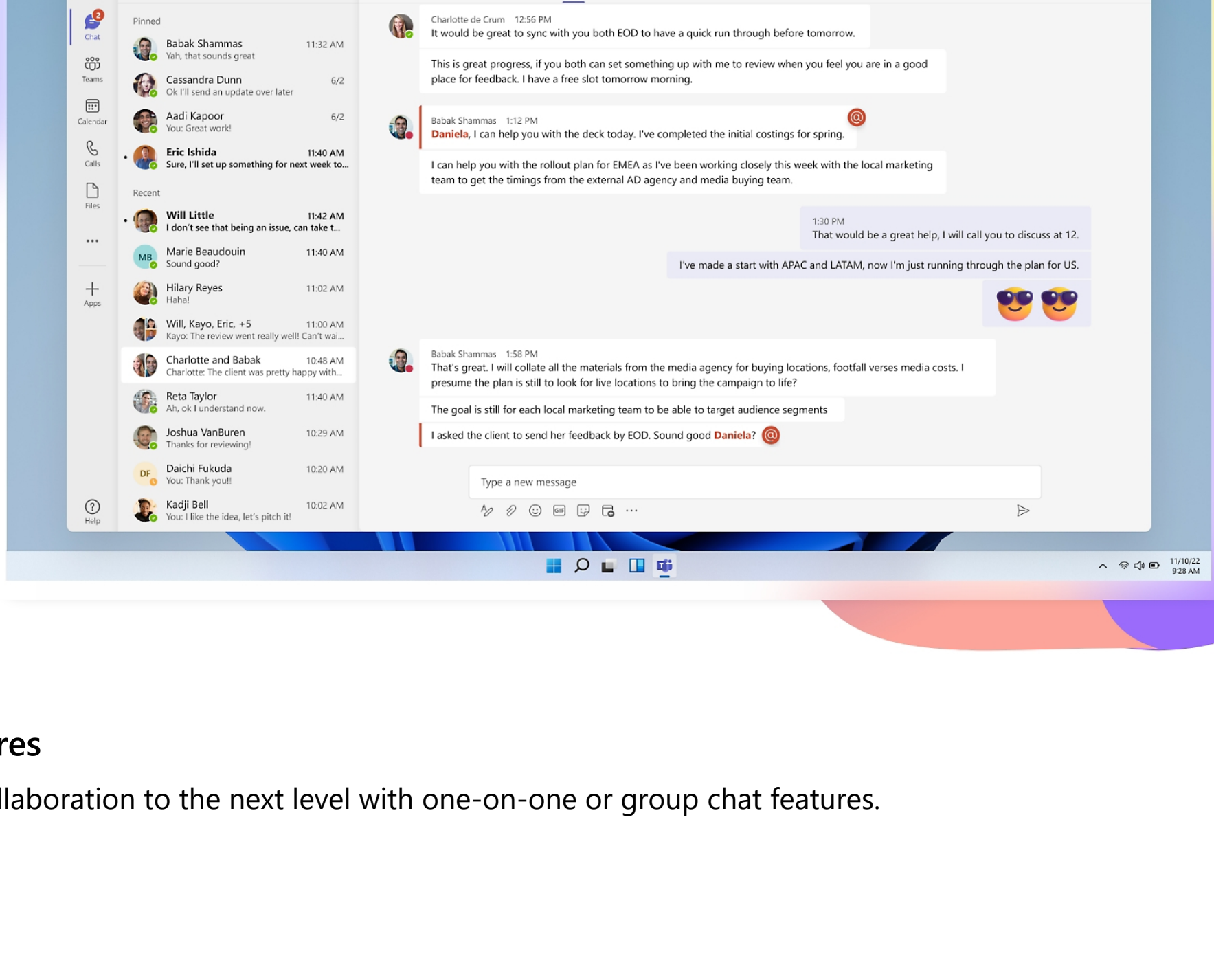
Customize chat notifications

Utilize message threads

Connect with users in other organizations

Share your screen

Name and pin your group chat



Chat features

Take your collaboration to the next level with one-on-one or group chat features.

Learn more about group chat in your workplace

Your guide to chat etiquette in the workplace

Find out why professional communication etiquette matters >

Five ways to make group chats the best place at work

Learn how to save time and money with group chats >

How to use bots in your chat platform

Discover favorite uses for chat bots >

Five must have additions your group chat at work needs

Get the most out of your chat app >

Capitalize on chat app capabilities

Learn about the most useful tools, apps, and features in chat and video calls.

What’s the difference between a group chat and a group video chat?

Group chat apps allow you to create an instant message conversation among three or more participants. A group chat refers to a chat happening exclusively via text, with no video component.

For occasions when you prefer to see and hear friends or colleagues, a group video chat, also known as a video call or online meeting, offers a fuller experience. On a video chat, participants use their devices’ microphones and cameras to connect with other members of the video chat. An app like [Teams](#) allows you to turn a group chat into a group video call by simply clicking the camera icon in your chat window.

What are the most helpful Teams group chat apps?

Group chat apps like [Microsoft Teams](#) allow people to take advantage of numerous applications, all while staying within a group chat. Some of the most popular and useful apps allow you to:

- [Create a task](#) and share it with members of your team.
- [Send an approval](#) within your conversation.
- Show team members how much you value them with the [Praise app](#).
- [Poll the group](#) with Polly or another polling app and gain valuable feedback.
- [Launch an inspiring brainstorm session](#) with a collaborative whiteboard app.
- Collect robust data and make informed decisions with [Microsoft Forms](#).
- Track a project from beginning to end with [Microsoft Project](#).
- Find the data most relevant to your team and share reports with [Microsoft Power BI for Teams](#).
- Remember important tasks, birthdays, and other notable events and milestones with the [Remind app](#).
- Work on files with your group directly in chat with [file collaboration](#).
- [Schedule meetings](#) directly from your group chat.

Which Teams video chat app tools can streamline my chat experience and help me stay organized?

Video chat in Teams includes a range of features to enhance a person’s experience and improve communication and collaboration, such as:

- **Screen sharing**—present your team or group with visuals to help convey information.
- **Interactive chat**—allow participants to pose questions, add comments, or connect one-on-one with each other during the video call.
- **Recording**—stay focused on your call, not on taking notes. Distribute the recording after your call and follow up on action items with relevant parties.
- **Transcription services**—make your call accessible after the fact. Searchable transcriptions allow users to quickly locate key information.
- **Live captioning**—help ensure access for your entire team. AI-driven live captioning tools can provide written subtitles during your call.
- **Live polls**—take the temperature of the room by sending polls and quizzes over the course of your call or meeting. You’ll get immediate feedback and can present the results to the group in real time.
- **Stream pre-recorded videos**—applications like [Microsoft Stream](#) can help facilitate video events like company meetings, town halls, or presentations, and can be incorporated into live video chat calls.

Frequently asked questions

Expand all | [Collapse all](#)

What is a group chat?

A group chat is a private, instant message text conversation happening between three or more participants.

What are Microsoft group chat apps?

Microsoft Teams, Microsoft’s primary chat app, offers [instant messaging](#), group chat, and video chat features.

What are the most common video chat tools?

Common video chat tools include screen sharing, transcription services, live captioning, recording capabilities, and live polls.

How can I get a free group video chat app?

Multiple video chat apps offer a free subscription or a free trial period, including [Teams](#). Simply download the app to begin using it immediately.

Learn more about Microsoft Teams



[Meetings](#)



[Teams Phone](#)



[Devices](#)



[Instant messaging](#)



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[Frontline workforce](#)



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