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The company sought a solution that would facilitate implementation of agnostic trace logs that different teams within the organization could use with a minimum time expenditure. Dosebo opted to build a solution using Amazon Web Services (AWS) to unify the logging features of all workloads. As a result, the company has reduced time spent on troubleshooting and monitoring, improved operational efficiency, and expanded analysis opportunities.



Francesco Marchesini
Senior Backend Developer

Founded in 2005 as a startup, Docebo quickly accelerated to become a global supplier of e-learning technology. The company's current client list spans the globe and includes AWS itself. Docebo successfully launched its initial public offering on the Toronto Stock Exchange in 2019 and on the Nasdaq in 2020.

Docebo needed a single source of truth for notification components for the Docebo log stream. Rather than having disparate log streams for each of the different microservices that the company uses, Docebo required something that could provide a snapshot of each state of the notification flow from its creation to the job. "Our goal was to gather normalized data such that we could understand the flow for each solution on a specific logging group and be able to debug as necessary," says Acierno.

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