



TRICIA LEE YING YING

DIPLOMA IN DESIGN FOR
USER EXPERIENCE
REPUBLIC POLYTECHNIC,
SINGAPORE

CONTACT

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- [LinkedIn Profile](#)
- [Journo Portfolio](#)

SKILLS

Hard Skills

- User interviews
- Survey design & analysis
- Usability testing (moderated & unmoderated)
- Research planning
- Persona development
- User journey mapping
- Insight synthesis & research reporting
- Translating research into design recommendations

Soft Skills

- Communication skills
- Collaboration
- Problem-solving skills
- Empathy

HOBBIES

- Digital drawing
- Listening to music
- Watching Reality TV shows
- Cooking

LANGUAGES

- English ●●●●●
- Mandarin ●●●●●

COMPETITION

- [SJ60 Logo Competition](#)

ABOUT ME

I am an aspiring UX Researcher with a background in user experience design and hands-on experience conducting interviews, usability testing, and research synthesis. I am passionate about understanding real user problems and using research insights to inform thoughtful, user-centered solutions

EDUCATION

- Republic Polytechnic**
Diploma in Design for User Experience (Expected Mar 2027)
 - Relevant Modules:
Introduction to UX, Design Research for UX, Communication in the Global Workplace, Critical Thinking & Problem Solving, Tools for Interaction Design, UX Design Studio, Service Design, Usability Evaluation
 - Key Courses:
Interactive Media Design Sound Design, Interaction Design, User Interface Design, Spatial and Environmental Design, Product Design
- Regent Secondary School** **GCE O-Level (2023)**
 - Active in Taekwondo and Values in Action (VIA) projects (e.g., preparing care packages for the elderly)
 - Represented school in National School Games, 2023

EXPERIENCE

- Volunteer**
ItsRainingRaincoats, Singapore | Jan 2022 - Jul 2022
 - Planned and led activities for migrant workers' carnival event
 - Taught skills such as softball, origami, and video editing
- Class Environmental Representative**
Regent Secondary School, Singapore | Jan 2023 - Dec 2023
 - Educated peers on environmental issues (e.g., World Water Day, Earth Day)
 - Organized recycling efforts and promoted eco-friendly habits

ACHIEVEMENT

- [Self-Directed Learner Award \(2023\)](#)
- [Excellence in Science \(Physics, Chemistry\) O' Level \(2023\)](#)
- [LinkedIn Certification: What is Generative AI? \(2025\)](#)