

Iffah Hair & Beauty Salon @ Golden Landmark

Feb 2026 - Present

- Edit promotional and narrative-driven videos, ensuring cohesive storytelling and brand consistency.
- Design marketing collaterals, social media graphics, and digital assets aligned with the company's visual identity.
- Develop and curate engaging content for social media platforms to increase audience reach and engagement.

ZUS COFFEE @ Westgate Mall

Aug 2025 - Feb 2026

- Open and prepare the bar area, ensuring equipment and ingredients are ready for service.
- Operate the POS system and handle cash transactions with accuracy.
- Prepare beverages and pastries efficiently while maintaining quality standards.
- Maintain store cleanliness through routine sanitizing and scheduled cleaning tasks.
- Restock supplies and support smooth shift handovers.
- Perform closing duties, including cleaning machines and equipment.
- Handle full End-of-Day (EOD) duties, including cashier reconciliation, sales verification, and closing the POS system.

COFFEE BEAN & TEA LEAF @ Admiralty Place

Oct 2024 - Aug 2025

- Operated the POS system efficiently, managing transactions and reducing queue times during peak hours.
- Provided friendly customer service by addressing feedback promptly and professionally.
- Prepared beverages and promoted seasonal items, contributing to increased daily sales.
- Trained on roasting methods and machine operations to ensure consistent product quality.
- Supported store opening and closing routines, including equipment cleaning and restocking.

DUNKIN' DONUTS @ Northpoint City

Jun 2024 – Oct 2024

- Managed product displays and prepared donuts at opening to ensure availability and fresh presentation.
- Handled POS transactions accurately, reducing checkout errors and improving customer flow.
- Prepared beverages and served customers, maintaining a positive service experience.
- Assisted with end-of-day reporting and cleaning to support smooth store operations.

GOLDEN VILLAGE @ Suntec City

Feb 2024 – Apr 2024

- Operated POS for ticketing and snack sales with accuracy and efficiency.
- Prepared popcorn and beverages ahead of showtimes to ensure smooth operations.
- Managed closing duties, including stock checks and cleaning, contributing to organised handovers.
- Assisted guests with theatre directions and inquiries, enhancing overall customer experience.

TIMEZONE @ Plaza Singapura

Nov 2023 – Jan 2024

- Provided frontline customer service, assisting with card recharges and game troubleshooting.
- Promoted gameplay events and activities, increasing guest engagement.
- Operated the POS for game card sales and prize redemptions with accuracy.
- Maintained arcade cleanliness and machine readiness during shifts.

BOOST JUICE BARS @ Causeway Point

Oct 2022 – Jan 2023

- Prepared smoothies and juices according to company SOP, ensuring consistency and quality.
- Handled POS transactions and fulfilled orders efficiently during peak periods.
- Supported opening and closing routines, including cleaning and ingredient prep.
- Participated in product promotions, contributing to improved store awareness and sales.