GOOD AFTERNOON AND WELCOME TO OUR ANNUAL STAFF RECOGNITION RECEPTION. IT IS A PLEASURE FOR ME TO SHARE THIS EVENT WITH YOU TODAY—ONE OF THE CULMINATING EVENTS FOR WHAT HAS TRULY BEEN A WONDERFUL ACADEMIC YEAR.

AS WE NEAR THE END OF MY TENURE AS PRESIDENT IN THE INTERIM, I HAVE A FEELING OF IMMENSE PRIDE AND RESPECT FOR THIS FOREST PARK CAMPUS OF ST. LOUIS COMMUNITY COLLEGE.

YOU HAVE SHOWN ME THAT YOU ARE A CAMPUS OF DEDICATED AND DEVOTED INDIVIDUALS WHO CARE DEEPLY ABOUT SERVING OUR STUDENTS.

LAST FRIDAY NIGHT WE PAID TRIBUTE TO OUR OUTSTANDING STUDENTS AT THE 41<sup>ST</sup> ANNUAL ACADEMIC AND SERVICE AWARDS BANQUET.

TODAY, WE PAY TRIBUTE TO OUR OUTSTANDING FACULTY AND STAFF IN FOUR CATEGORIES:

- TEACHER OF THE YEAR
- INNOVATION OF THE YEAR
- RETIREMENT, AND LAST, BUT NOT LEAST
- THE PRESIDENT'S AWARD FOR SERVICE EXCELLENCE.

OF THE YEAR AWARD, OUR MOST PRESTIGIOUS RECOGNITION
FOR OUR FACULTY.

EVERY YEAR THE ACADEMIC DIVISIONS NOMINATE A CANDIDATE FOR TEACHER OF THE YEAR WHO IS THEN SELECTED BY A

COMMITTEE OF PEERS. THIS YEAR, FOR THE FIRST TIME IN THE HISTORY OF THIS AWARD, WE HAD A TIE.

LADIES AND GENTLEMEN: HOW DO YOU CHOOSE BETWEEN

CASEY SHILLER AND THOMAS ZIRKLE? IT'S NOT POSSIBLE.

AND, SO, I AM PROUD TO ANNOUNCE THAT IN 2010, WE WILL HAVE TWO TEACHERS OF THE YEAR.

UNFORTUNATELY, CASEY SHILLER IS IN ORLANDO, FLORIDA,

TODAY, TAKING A SUGAR CANDIES CLASS—ONLY CASEY WOULD

HAVE AN EXCUSE LIKE THAT!

WE WILL PRESENT THE TEACHER OF THE YEAR AWARD TO CASEY

AT THE **HOSPITALITY STUDIES GRADUATE AND ALUMNI RECEPTION** ON MAY 13<sup>TH</sup> IN THE BUSCH DINING ROOM.

HOWEVER, WE ARE HAPPY TO ANNOUNCE THAT **THOMAS ZIRKLE**IS HERE WITH US TODAY.

# TOM, WILL YOU PLEASE COME FORWARD?

TOM, OR DR. Z, AS HE IS MORE COMMONLY KNOWN BY HIS STUDENTS, HAS BEEN THE COORDINATOR OF THE MUSIC PROGRAM SINCE 2004.

AN ASSOCIATE PROFESSOR, HE IS A PASSIONATE MUSICIAN—
SPECIFICALLY A PERCUSSIONIST—WHO IS RESOLUTE ABOUT
WEAVING GLOBAL EDUCATION AND DIVERSITY INTO THE MUSIC
COURSES AT FOREST PARK.

TO THAT END, HE HAS TRAVELED EXTENSIVELY TO CHINA, JAPAN, TAIWAN, SINGAPORE, MALAYSIA AND MEXICO, AND FREQUENTLY INCORPORATES CULTURAL EXAMPLES INTO HIS TEACHING.

FOR EXAMPLE, HE PARTICIPATED IN A TITLE VI-A PROJECT ON WEST AFRICA AND STUDIED THE USE OF DJEMBE ENSEMBLE TECHNIQUES TO TEACH WESTERN RHYTHMIC THEORY AS PART OF THE FIRST SEMESTER OF MUSIC THEORY.

TOM WRITES MUCH OF THE MUSIC THAT HIS STUDENTS PERFORM IN RECITALS. UNDER HIS LEADERSHIP, THE FOREST PARK CONCERT SERIES HAS EXPANDED TO 13 CONCERTS PER SEMESTER, RANGING FROM SOLO RECITALS, TO HIGH-CALIBER INTERNATIONAL PERFORMANCES.

HE ALSO ESTABLISHED A WORLD MUSIC CONCERT SERIES AND RECENTLY HOSTED THE MIDWEST REGIONAL CONFERENCE OF THE NORTH AMERICAN FRAME DRUM ASSOCIATION.

TOM REGULARLY PLAYS IN SEVERAL MUSIC GROUPS:

- HAZMAT—A PERCUSSION DUO
- MUSICAL SLESA—THE ST. LOUIS EDUCATORS' SALSA **ASSOCIATION**
- THE NEW TERTIAN COMPOSERS COLLECTIVE
- THE WHEAT BROTHERS—A FOLK/HILLBILLY GROUP WITH GENE GARDNER
- THE JAMES HEGARTY TRIO
- THE NEW MUSIC CIRCLE
- AND THE ST. LOUIS CHINESE ASSOCIATION.

HE ENJOYS A WELL-DESERVED REPUTATION AS A STUDENT ADVOCATE. AS TOM SAYS:

I AM WORKING DILIGENTLY TO BECOME A BETTER PERFORMER. COMPOSER AND THINKER. BUT THE THING I DO BETTER THAN ANYTHING ELSE IS TO BREAK DOWN AN IDEA AND RECONFIGURE IT FOR THE PARTICULAR NEED OF THE STUDENT IN FRONT OF ME. HIS LEARNING PHILOSOPHY CAN BE SUMMED UP IN ONE SENTENCE:

BE RUTHLESSLY OBJECTIVE IN YOUR SELF ASSESSMENT—
DENYING BOTH VANITY AND HUMILITY—THEN, ATTACK YOUR
WEAKNESSES AND ENJOY YOUR STRENGTHS!

WE ARE PROUD TO PRESENT THE 2010 TEACHER OF THE YEAR AWARD TO THOMAS ZIRKLE, FOR TEACHING EXCELLENCE AS JUDGED BY HIS PEERS AND STUDENTS.

PLEASE ACCEPT THIS TOKEN OF OUR APPRECIATION, AND THIS CHECK FOR \$500.

(PHOTO; APPLAUSE)

CONGRATULATIONS, TOM. WOULD YOU LIKE TO SAY A FEW WORDS?

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WE WILL NOW RECOGNIZE OUR 2010 HONOREE FOR THE

INNOVATION OF THE YEAR AWARD, PRESENTED THROUGH THE

LEAGUE FOR INNOVATION IN COMMUNITY COLLEGES.

**ELCEE CONNER, WILL YOU PLEASE COME FORWARD?** 

AS YOU KNOW, ELCEE IS AN ASSOCIATE PROFESSOR IN OUR RESPIRATORY THERAPY PROGRAM.

YOU MAY NOT KNOW THAT ELCEE IS ONE OF FOREST PARK'S

BEST INTERNATIONAL AMBASSADORS. ELCEE HAS BEEN

TRAVELING THE WORLD FOR MANY YEARS AS AN ADVOCATE AND

TEACHER OF RESPIRATORY CARE THROUGH HER LEADERSHIP
WITH THE ASIA PACIFIC ASSOCIATION FOR RESPIRATORY CARE.

HOWEVER, IT WAS HER ADVOCACY CLOSE TO HOME THAT EARNED HER THIS LATEST HONOR—THE FOREST PARK INNOVATION OF THE YEAR.

IN JANUARY 2008, ELCEE WAS CONTACTED BY BEAUMONT HIGH SCHOOL TO DEVELOP A RESPIRATORY CARE SPECIALIZATION PROGRAM UNDER THEIR ACADEMY OF SCIENCE AND MEDICINE, A MAGNET PROGRAM FOR STUDENTS WHO EXCEL IN THE SCIENCES.

FUNDED THROUGH A DEPARTMENT OF SECONDARY EDUCATION GRANT, THE PROGRAM WAS THE FIRST OF ITS KIND IN THE NATION.

ELCEE SERVED AS THE LIAISON BETWEEN BEAUMONT AND ST. LOUIS COMMUNITY COLLEGE TO ADVISE ON THE DEVELOPMENT OF THE CURRICULUM. SHE ALSO DEVELOPED A DISTANCE LEARNING MODULE USING INTERACTIVE LIVE VIDEO STREAMING THROUGH "ELLUMINATE LIVE" TO SUPPLEMENT THE LECTURES PROVIDED BY THE BEAUMONT TEACHER.

IN ADDITION, THE BEAUMONT STUDENTS MADE MONTHLY VISITS TO FOREST PARK'S CENTER FOR MEDICAL SIMULATION FOR FIRST-HAND EXPERIENCE WITH THE COMPUTER-BASED HUMAN MANIKIN.

THE PILOT PROGRAM IS NOW IN THE LAST SEMESTER OF COMPLETION AND ELCEE HAS TWO SENIOR STUDENTS SERVING INTERNSHIPS WITH HER ON CAMPUS.

INNOVATION IN COMMUNITY COLLEGE EDUCATION.

(PHOTO; APPLAUSE)

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AND NOW, WE WOULD LIKE TO HONOR FIVE **RETIREES** FOR THE YEAR 2009-2010.

# BERNICE GARNER, WILL YOU PLEASE COME FORWARD?

BERNICE GARNER HAS BEEN MANAGER OF THE FOREST PARK
CHILDREN'S CENTER SINCE JUNE 1, 1988. AT THE TIME, THE
CHILDREN'S CENTER WAS KNOWN AS A "DROP-IN" CENTER AND
WAS LOCATED IN THE SPACE THAT NOW HOUSES THE OFFICE OF
CAMPUS LIFE.

BERNICE SAW A GREATER NEED FOR CHILD CARE SERVICES THAN WHAT WAS PROVIDED WITH THE DROP-IN APPROACH. IT WAS THROUGH HER PERSEVERANCE AND HARD WORK THAT THE BUILDING ON HIGHLAND PARK DRIVE WAS LEASED AND OPENED IN OCTOBER 1995.

THE WALLS WERE THERE, BUT BERNICE LITERALLY BUILT THE CHILDREN'S CENTER FROM THE GROUND UP WITH AGE APPROPRIATE PROGRAMMING FOR CHILDREN AND WORKSHOPS FOR PARENTS SUCH AS VIOLENCE INTERVENTION, CONFLICT RESOLUTION AND PARENT EFFECTIVENESS TRAINING.

THOUSANDS OF CHILDREN AND PARENTS OVER THE PAST 22 YEARS HAVE COME TO LOVE "MS. BERNICE" AND HER STAFF FOR THEIR GUIDANCE AND NURTURING. MANY OF THESE CHILDREN

RECEIVED THEIR ONE OR TWO HOT MEALS OF THE DAY THROUGH THE CENTER.

ONE PARENT DESCRIBED HER AS "PATIENCE PERSONIFIED, A
VOICE OF REASON WHEN A PARENT HAS HAD ENOUGH AND
NEEDS A SHOULDER TO CRY ON."

BERNICE WAS HONORED IN 2008 BY THE NATIONAL COALITION
FOR CAMPUS CHILDREN'S CENTERS WITH THE DIRECTOR OF THE
YEAR AWARD.

SHE IS THE FOUNDING PRESIDENT OF THE ST. LOUIS BLACK
CHILD DEVELOPMENT INSTITUTE AND CHAIRED THE KWANZAA
EDUCATIONAL SUMMIT AT THE CONVENTION CENTER FOR SEVEN
YEARS, IN CONJUNCTION WITH BETTER FAMILY LIFE.

SHE INSTITUTED THE PARENT CHILD INTERACTION AND THE ARTS PROGRAM, AS WELL AS YOUTH HOBBY FAIRS. THE CHILDREN'S CENTER ALSO SERVED AS A PRACTICUM AND LAB SITE FOR THE EARLY EDUCATION, HUMAN SERVICES, PSYCHOLOGY, DENTAL AND NURSING CURRICULA.

IT'S NO WONDER THEN, THAT WHEN THE PRESIDENT'S STAR
AWARDS PROGRAM WAS INITIATED BY DR. HENRY SHANNON IN
1992, BERNICE WAS ONE OF THE FIRST FOUR RECIPIENTS.

BERNICE, IN HONOR OF YOUR DEDICATION AND DEVOTION TO FOREST PARK THROUGHOUT YOUR 22-YEAR CAREER, WE WOULD LIKE TO GIVE YOU THIS SMALL TOKEN OF OUR ESTEEM. WE WISH YOU THE BEST IN YOUR RETIREMENT AND MUCH HAPPINESS IN YOUR FUTURE ENDEAVORS.

(PHOTO; APPLAUSE)

BERNICE, WOULD YOU LIKE TO SAY A FEW WORDS?
(BERNICE COMMENTS)

THANK YOU, BERNICE.

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**DEAN HATTIE JACKSON**, WILL YOU PLEASE COME FORWARD?

I DON'T THINK WE HAVE ENOUGH TIME TODAY TO TALK ABOUT ALL OF THE ACCOMPLISHMENTS OF HATTIE JACKSON.

SHE LIKES TO TELL PEOPLE THAT SHE WAS MERELY A CHILD WHEN SHE FIRST CAME TO FOREST PARK 39 YEARS AGO, IN 1971.

ACTUALLY, SHE WAS FRESH OUT OF HER MASTER'S PROGRAM IN COMMUNITY COLLEGE TEACHING AT ILLINOIS STATE UNIVERSITY (ALONG WITH JAMES HARRIS, BY THE WAY).

AS AN ALABAMA STATE UNIVERSITY GRADUATE WITH A
BACHELOR'S DEGREE IN ENGLISH, HATTIE WAS ONE OF 10
STUDENTS OFFERED A NATIONAL FELLOWSHIP IN COMMUNITY
COLLEGE TEACHING.

HER PATH TO ILLINOIS STATE NOT ONLY LED HER TO A LIFELONG
CAREER IN COMMUNITY COLLEGE EDUCATION, BUT ALSO TO HER
HUSBAND, RON, WHO WAS THE ASSISTANT DIRECTOR OF
ADMISSIONS AT ILLINOIS STATE.

THEY GOT MARRIED IN ALABAMA JUST A WEEK BEFORE HATTIE
STARTED TEACHING HERE IN FALL 1971. RALPH LEE WAS THE

PRESIDENT, AND HATTIE WAS THE NEW KID ON THE BLOCK IN A VERY POLITICIZED ENGLISH FACULTY DEPARTMENT.

HATTIE TAUGHT ENGLISH, LITERATURE AND COMPOSITION FROM
1971 THROUGH 1995 BEFORE BECOMING DEAN OF ACADEMIC
SUPPORT AND CONTINUING EDUCATION.

DURING THAT TIME SHE ESTABLISHED THE FIRST STAFF

DEVELOPMENT PROGRAM AT THE BEHEST OF PRESIDENT

VERNON O. CRAWLEY, WHICH LATER BECAME A MODEL FOR

STAFF DEVELOPMENT DISTRICTWIDE, AND WON A DISTRICT

INNOVATION OF THE YEAR AWARD.

SHE CHAIRED THE NORTH CENTRAL REGION OF THE NATIONAL COUNCIL FOR BLACK AMERICAN AFFAIRS, HOSTING A CONFERENCE IN ST. LOUIS.

SHE ALSO PARTICIPATED IN HARVARD UNIVERSITY'S MANAGEMENT FOR LIFELONG LEARNING INSTITUTE. STARTED FOREST PARK'S FIRST MENTORING PROGRAM AND SERVED AS A KELLOGG FELLOW IN THE LATE 1980S.

HER OTHER AWARDS AND BOARD MEMBERSHIPS HAVE BEEN NUMEROUS:

- SHE WAS THE LARGEST VOTE GETTER, EVER, IN THE ST. LOUIS PUBLIC SCHOOLS BOARD OF EDUCATION ELECTION IN 1993.
- SHE WAS APPOINTED BY THE MAYOR IN 2001 TO SERVE AS THE CITY'S REPRESENTATIVE ON THE ST. LOUIS SCIENCE CENTER BOARD.
- SHE SERVED ON THE GIRL SCOUTS OF GREATER ST. LOUIS BOARD, AND THE MISSOURI BOTANICAL GARDEN BOARD.

AS A MEMBER OF THE MAYOR'S CRIME COMMISSION, SHE WAS INSTRUMENTAL IN STARTING UP THE COURT APPOINTED SPECIAL ADVOCACY FOR ABUSED AND NEGLECTED CHILDREN PROGRAM AND SERVED AS A GUARDIAN AT LITEM IN COURT.

JUST RECENTLY SHE JOINED THE WOMEN'S SOCIETY OF WASHINGTON UNIVERSITY SO SHE COULD ADVOCATE FOR COMMUNITY COLLEGE STUDENTS IN THE SCHOLARSHIP SELECTION PROCESS.

AS THE DEAN OF CONTINUING EDUCATION, HATTIE WAS PROUD OF HER ROLE IN CREATING THE WEEKEND COLLEGE, IN ESTABLISHING THE HARRISON EDUCATION CENTER AND STRENGTHENING THE HONORS PROGRAM.

SHE ALSO CHERISHES THE DISTINGUISHED VOLUNTEER SERVICE
AWARD SHE RECEIVED FROM ST. LOUIS COMMUNITY COLLEGE

AND STILL REMEMBERS THE BEST INSTRUCTOR AWARD STUDENTS VOTED HER IN 1972.

WE COULD GO ON AND ON, BUT SUFFICE IT TO SAY, THERE WILL NEVER BE ANOTHER HATTIE JACKSON AT FOREST PARK.

HATTIE, IN HONOR OF YOUR DEDICATION AND DEVOTION TO FOREST PARK THROUGHOUT YOUR 39-YEAR CAREER, WE WOULD LIKE TO GIVE YOU THIS SMALL TOKEN OF OUR ESTEEM. WE WISH YOU THE BEST IN YOUR RETIREMENT AND MUCH HAPPINESS IN YOUR FUTURE ENDEAVORS.

(PHOTO; APPLAUSE)

HATTIE, WOULD YOU LIKE TO SAY A FEW WORDS?

(HATTIE COMMENTS)

THANK YOU HATTIE.

ANN LAMPEN, WILL YOU PLEASE COME FORWARD.

IF YOU HAVEN'T SEEN ANN AROUND CAMPUS FOR THE LAST FEW MONTHS, IT'S BECAUSE SHE OFFICIALLY RETIRED IN DECEMBER.

AS A MEDIA ASSOCIATE, ANN WAS ONE OF THE MAINSTAYS IN MEDIA SERVICES FOR MANY YEARS.

ANN HAS BEEN DESCRIBED AS A DEN MOTHER TO THE CREATIVE BUNCH THAT WORKED AND PLAYED TOGETHER DOWN IN THIS SPACE THAT IS NOW THE CENTER FOR TEACHING AND LEARNING. SHE JOINED THE COLLEGE IN 1986 AND FIRST WORKED FOR JACKIE BEULICK AND PHIL HANSON IN THE INSTRUCTIONAL TELEVISION AND TELECOURSES OFFICE.

MOVING OVER TO MEDIA SERVICES, SHE WAS RESPONSIBLE FOR MAINTAINING THE SATELLITE FEEDS AND PREPPED AND MAINTAINED THE ROOMS FOR DISTANCE EDUCATION.

HER COWORKERS FROM THE OLD MEDIA SERVICES DESCRIBE
HER AS FUN-LOVING AND LIGHTHEARTED WITH A ZANY SENSE OF
HUMOR.

SHE ALWAYS WENT ABOVE AND BEYOND THE CALL OF DUTY IN
HER WORK AND NEVER HESITATED TO GO THE EXTRA MILE FOR
HER COLLEAGUES AT FOREST PARK. IF HER COWORKERS
NEGLECTED TO FINISH A TASK, SHE WOULD JUMP IN AND FINISH
IT FOR THEM.

ANN PRACTICED SERVICE EXCELLENCE WHEN IT WAS SIMPLY
KNOWN AS CUSTOMER SERVICE. AND ALTHOUGH SHE ALWAYS
CONDUCTED HERSELF WITH DECORUM, HER ZINGERS ARE WELLREMEMBERED!

NOW THAT ANN IS RETIRED, SHE'S SPENDING MORE TIME WITH HER HUSBAND, RICH, TWO DAUGHTERS, JENNIE AND JILL, AND HER THREE GRANDSONS.

ANN, IN HONOR OF YOUR DEDICATION AND DEVOTION TO FOREST PARK THROUGHOUT YOUR 24-YEAR CAREER, WE WOULD LIKE TO GIVE YOU THIS SMALL TOKEN OF OUR ESTEEM. WE WISH YOU THE BEST IN YOUR RETIREMENT AND MUCH HAPPINESS IN YOUR FUTURE ENDEAVORS.

(PHOTO; APPLAUSE)

ANN, WOULD YOU LIKE TO SAY A FEW WORDS?

(ANN COMMENTS)

THANK YOU ANN.

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### MCCOY MALONE, WILL YOU PLEASE COME FORWARD?

I'M GOING TO BE SURPRISED IF MCCOY IS HERE TODAY, BECAUSE MCCOY IS ONE OF THOSE FACULTY MEMBERS WHO AVOIDS AWARDS PROGRAMS AND THE LIMELIGHT—UNLESS HE'S FIGHTING FOR AN ISSUE HE'S PASSIONATE ABOUT.

LIKE THE HONOREES WE'VE JUST MENTIONED BEFORE HIM, MCCOY IS ONE OF THE MAINSTAYS OF THE COLLEGE.

A PROFESSOR OF READING, MCCOY JOINED THE FOREST PARK CAMPUS IN AUGUST 1982 AND WILL BE RETIRING ON JULY 17<sup>TH</sup>.

HE'S BEEN VERY ACTIVE IN MENTORING AFRICAN-AMERICAN
STUDENTS AND FOR MANY YEARS WAS THE SPONSOR OF THE
BLACK STUDENT ASSOCIATION.

HE ALSO WAS A PAST COCHAIR OF THE AFRICAN-AMERICAN HISTORY AND CULTURE COMMITTEE AND OVER THE YEARS SPONSORED NUMEROUS BLACK HISTORY WORKSHOPS.

WE ARE GOING TO MAKE SURE THAT MCCOY RECEIVES HIS RETIREMENT PLATE.

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OUR LAST RETIREE, **BRENDA WILLIAMS**, WAS AN ASSISTANT IN THE CHILDREN'S CENTER FROM AUGUST 1980 TO FEBRUARY OF THIS YEAR.

BRENDA IS UNABLE TO JOIN US TODAY BECAUSE OF HEALTH
REASONS, BUT BERNICE GARNER HAS GRACIOUSLY AGREED TO
DELIVER HER RETIREMENT PLATE.

BERNICE, PLEASE GIVE BRENDA OUR BEST WISHES AND TELL
HER THAT WE SINCERELY APPRECIATE HER ALMOST 30 YEARS
OF SERVICE TO THE FOREST PARK CAMPUS OF ST. LOUIS
COMMUNITY COLLEGE.

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AND NOW, FOR THE **PRESIDENT'S AWARD FOR SERVICE EXCELLENCE**.

AS YOU KNOW, SERVICE EXCELLENCE HAS BEEN MY MANTRA FOR THE PAST YEAR, I HAVE BEEN EXTREMELY GRATIFIED BY THE TREMENDOUS RECEPTION FOR SERVICE EXCELLENCE ON THIS CAMPUS.

THROUGHOUT THIS YEAR AT THE PRESIDENT'S COFFEES I HAVE PRESENTED CERTIFICATES TO MANY OF YOU FOR ACTS OF SERVICE EXCELLENCE. I CONGRATULATE YOU AGAIN FOR EMBRACING THESE PRINCIPLES AND HELPING TO MAKE THE FOREST PARK CAMPUS THAT BEST THAT IT CAN BE.

THIS AWARD TODAY WILL BE PRESENTED TO SIX INDIVIDUALS WHO EMBODY THE SPIRIT OF SERVICE EXCELLENCE—NOT JUST IN ONE OR TWO ACTIONS—BUT AS A WAY OF LIFE. AS A CAREER. AS YOU KNOW, WE'VE KEPT THE RECIPIENTS' NAMES A SURPRISE TO HEIGHTEN THE ANTICIPATION. I WILL CALL THEM FORWARD IN ALPHABETICAL ORDER.

AND NOW, OUR 2010 RECIPIENTS OF THE PRESIDENT'S AWARD FOR SERVICE EXCELLENCE......

## TIM CARY, WILL YOU PLEASE COME FORWARD?

TIM HAS BEEN A MAIL CLERK FOR FOREST PARK FOR FIVE YEARS.

A LOT OF PEOPLE KNOW TIM, BECAUSE HE HAS THE KIND OF JOB

WHERE HE GETS AROUND CAMPUS AND MEETS PEOPLE AS HE

PICKS UP THE MAIL.

WHAT'S OUTSTANDING ABOUT TIM IS THAT ALMOST EVERYONE
COMMENTS ON HIS KINDNESS AND COMMITMENT TO GIVING
EXTRA SERVICE.

#### HERE'S WHAT LINDA BASICH HAD TO SAY ABOUT TIM:

TIM IS EXTREMELY COGNIZANT OF THE MAIL NEEDS FOR THE BUSINESS. MATH AND TECHNOLOGY DIVISION OFFICE AND OF THE CAMPUS. HE ALWAYS CHECKS IN WITH US TO SEE IF WE NEED ANY ADDITIONAL SUPPLIES AND CHECKS BACK IN IF HE IS JUST PASSING BY TO SEE IF WE HAVE ANY ADDITIONAL MAIL TO GO OUT. IF WE HAVE A SPECIAL MAILING SITUATION. HE GETS BACK TO US QUICKLY WITH THE DETAILS ON HOW TO HANDLE THE SITUATION AND IS VERY ACCOMMODATING IF A PICK-UP IS NEEDED.

WE HAVE A LOT OF STUDENTS COMING INTO THE DIVISION OFFICE NEEDING ASSISTANCE IN FINDING A CLASSROOM OR OFFICE. IF TIM HAPPENS TO BE IN OUR AREA AT THE SAME TIME. HE HAS GONE OUT OF HIS WAY TO HELP THE STUDENT FIND WHERE THEY NEED TO GO. ONE TIME TIM ASSISTED AN ADJUNCT FACULTY MEMBER WHO WAS MOVING TO ANOTHER CAMPUS, MOVE BOXES FROM HER OFFICE TO HER CAR JUST BECAUSE HIS PATH HAD CROSSED HERS AT THAT PARTICULAR MOMENT.

TIM IS ALWAYS PLEASANT, HELPFUL AND GOES ABOVE AND BEYOND TO PROVIDE SERVICE EXCELLENCE.

TIM, FOR ALL THAT YOU DO *THROUGHOUT THE YEAR* TO MAKE A DIFFERENCE, WE ARE PROUD TO PRESENT TO YOU THIS **2010**PRESIDENT'S AWARD FOR SERVICE EXCELLENCE.

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JENNIFER HEFFNER, WILL YOU PLEASE COME FORWARD?

WHEN WE TALK ABOUT LEADERS, WE OFTEN TALK ABOUT

"LEADING FROM WHERE YOU ARE." JENNIFER LEADS FROM THE

HOUSEKEEPING DEPARTMENT.

SHE IS A COMPASSIONATE, KINDHEARTED PERSON WHO ALWAYS
HAS A PLEASANT WORD FOR FACULTY, STAFF, STUDENTS AND
VISITORS ALIKE.

BUT HER TRUE LEADERSHIP SKILLS EMERGE IN A CRISIS. MOST RECENTLY SHE WAS FACED WITH A SEWER BACKUP IN THE FOOD PREP AREA IN THE HOSPITALITY STUDIES BUILDING.

IT COULD HAVE BEEN DISASTEROUS. THE HEALTH INSPECTOR SAID THE STUDENTS WOULD HAVE TO BE EVACUATED AND THE BUILDING CLOSED, UNLESS THE MESS COULD BE FIXED ON THE SPOT.

JENNIFER TOOK CHARGE. SHE CALLED HER SUPERVISORS AND THEN WADED ANKLE DEEP INTO THE SEWAGE AND STARTED CLEANING.

"THAT'S TYPICAL OF HOW STRONG SHE IS," SAID ELLEN PIAZZA OF HOSPITALITY STUDIES. "SHE IS ALWAYS AN INITIATOR, ALWAYS A LEADER AND ALWAYS SELF MOTIVATED."

IN ANOTHER SITUATION, JENNIFER WAS THE HOUSEKEEPER ON DUTY WHEN A CROWD OF TWO TO THREE HUNDRED ANGRY PROTESTERS FROM THE HIGHLANDER LOUNGE HAD TO BE MOVED TO THE CAFETERIA.

JENNIFER PERSONALLY CARRIED STACKS OF FOLDING CHAIRS
DOWN THE CAFETERIA STAIRS TO ACCOMMODATE THE GROUP.

JENNIFER, YOUR EXTRA EFFORTS HAVE BEEN NOTICED.

FOR ALL THAT YOU DO *THROUGHOUT THE YEAR* TO MAKE A

DIFFERENCE, WE ARE PROUD TO PRESENT TO YOU THIS **2010**PRESIDENT'S AWARD FOR SERVICE EXCELLENCE.

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JACKIE JOHNSON, WILL YOU PLEASE COME FORWARD?

FOR 25 YEARS, JACKIE JOHNSON HAS BEEN THE "GO-TO" PERSON FOR ALMOST EVERYONE ON CAMPUS WHO DEPENDS ON HER FOR FRESH IDEAS AND ASSISTANCE WITH THEIR PROMOTIONAL NEEDS.

SHE WORKS UNTIL THE JOB IS DONE, WORKING MANY LATE EVENINGS AND WEEKENDS THROUGHOUT THE YEARS. HER WORK ETHIC HAS ALWAYS BEEN BEYOND REPROACH—SHE GIVES AND GIVES, WHEN OTHERS HAVE GIVEN UP.

HER CHEERFUL DEMEANOR IS CONTAGIOUS—SHE BRIGHTENS UP
A ROOM WITH HER SMILE AND LIGHTHEARTED MANNER.

SHE'S NEVER SATISFIED WITH "GOOD ENOUGH"; HER WORK
ALWAYS SHOWS EXTRA EFFORT—SUCH AS AT THE FALL STATE
OF THE CAMPUS ADDRESS, WHEN SHE HUNG POSTERS FROM
THE CEILING IN THE THEATER LOBBY.....

...OR FOR THE HARRISON CENTER REDUX RECEPTION, WHEN SHE CREATED AN ELABORATE WALL-SIZE COLLAGE AND RAN A POWERPOINT PRESENTATION IN A STAND-UP VIDEO FRAME ON THE RECEPTION TABLE.

I KNOW THAT THE CAMPUS WILL HAVE "JACKIE JOHNSON"
WITHDRAWAL WHEN SHE MOVES DOWNTOWN TO THE COSAND
CENTER. SHE WILL TRULY BE MISSED IN THE DAY-TO-DAY LIFE OF
THE CAMPUS.

JACKIE, FOR ALL THAT YOU DO *THROUGHOUT THE YEAR* TO MAKE A DIFFERENCE, WE ARE PROUD TO PRESENT TO YOU THIS **2010**PRESIDENT'S AWARD FOR SERVICE EXCELLENCE.

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SANDRA KNIGHT, WILL YOU PLEASE COME FORWARD?

AS AN ADVOCATE FOR STUDENTS IN PHI THETA KAPPA, SANDRA KNIGHT IS BEYOND COMPARE.

HER STUDENTS CONSISTENTLY WIN, NOT ONLY STATE AND
NATIONAL AWARDS, BUT ALSO PRESTIGIOUS SCHOLARSHIPS TO
MAJOR UNIVERSITIES.

IT IS NO LONGER RARE TO SEE A FOREST PARK STUDENT ON THE ALL-MISSOURI ACADEMIC TEAM, NOR THE ALL-USA ACADEMIC TEAM. HER STUDENTS CONSISTENTLY EARN THE ELIZABETH DANFORTH SCHOLARSHIP FROM WASHINGTON UNIVERSITY.

THE TANF STUDENT ADVOCATE OFFICE LAUDED SANDRA KNIGHT AND PTK FOR THEIR HOLIDAY "JAIL & BAIL" FUNDRAISER WHICH RESULTED IN THE FAMILIES OF TWO TANF STUDENTS RECEIVING CHRISTMAS PRESENTS, DURING A YEAR WHEN THEY WOULD HAVE HAD NOTHING.

SANDRA, FOR ALL THAT YOU DO *THROUGHOUT THE YEAR* TO MAKE A DIFFERENCE, WE ARE PROUD TO PRESENT TO YOU THIS **2010 PRESIDENT'S AWARD FOR SERVICE EXCELLENCE**.

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REBECCA NORTHERN, WILL YOU PLEASE COME FORWARD?

REBECCA JOINED THE RADIOLOGIC TECHNOLOGY FACULTY IN

FALL 2007 AND HAS QUICKLY ESTABLISHED HERSELF AS A

TEACHER WHO ALWAYS GOES THE EXTRA MILE IN GIVING TO HER

STUDENTS AND COLLEAGUES.

OUT OF HER OWN POCKET FOR HER STUDENTS TO ATTEND
THEIR ANNUAL MISSOURI SOCIETY FOR RESPIRATORY THERAPY
CONFERENCE AT THE LODGE OF THE FOUR SEASONS.

FORTUNATELY, WE FOUND THE FUNDS AND WERE ABLE TO HELP HER STUDENTS.

REBECCA'S DEPARTMENT CHAIR, VINCENT FEATHERSON, HAS BEEN IMPRESSED BY HER:

- REACTIVATION OF THE RADIOGRAPHY CLUB, OF WHICH SHE SERVES AS SPONSOR.
- BY HER CONTRIBUTIONS TO REVISING THE RADIOGRAPHY
   PROGRAM'S STUDENT HANDBOOK.
- BY HER ASSISTANCE IN CURRICULUM AND PROGRAM REVISIONS AND HER MEMBERSHIP ON THE CAMPUS CURRICULUM COMMITTEE.
- AND BY THE EXTRA LAB SESSIONS SHE OFFERS TO HER STUDENTS.

REBECCA, FOR ALL THAT YOU DO *THROUGHOUT THE YEAR* TO MAKE A DIFFERENCE, WE ARE PROUD TO PRESENT TO YOU THIS **2010 PRESIDENT'S AWARD FOR SERVICE EXCELLENCE**.

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CHITRA SUBRAMANIAN, WILL YOU PLEASE COME FORWARD?

CHITRA WAS NOMINATED BY DEAN PAT MCEWEN, BUT I MUST SAY

THAT I WOULD HAVE SELECTED HER MYSELF ANYWAY.

FOR EVERY COLLEGE THAT HAS A REPUTATION FOR SERVICE EXCELLENCE, YOU MUST HAVE A CORE OF HARDWORKING, ETHICAL PROFESSIONALS WHO KEEP THE INSTITUTION ON COURSE.

CHITRA IS ONE OF THOSE PROFESSIONALS. AS THE BUSINESS MANAGER, SHE COMBINES ETHICS WITH ADVOCACY.

HERE'S WHAT DEAN MCEWEN SAID ABOUT HER:

CHITRA HAS CREATED AN ENVIRONMENT OF EFFICIENCY AND PROFESSIONALISM FOR HER TEAM OF EMPLOYEES AND THAT REFLECTS THROUGHOUT OUR CAMPUS. SHE IS ALWAYS EAGER TO FIND NECESSARY FUNDS TO HELP OUR STUDENTS.

CHITRA WILL ALWAYS SAY "THIS IS FOR THE STUDENTS. WE MUST FIND A WAY". CHITRA IS VERY PROFESSIONAL, EFFICIENT, AND ETHICAL IN ALL TRANSACTIONS. HER WORD IS HER BOND.

CHITRA, FOR ALL THAT YOU DO THROUGHOUT THE YEAR TO MAKE A DIFFERENCE, WE ARE PROUD TO PRESENT TO YOU THIS 2010 PRESIDENT'S AWARD FOR SERVICE EXCELLENCE.

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LADIES AND GENTLEMEN, THAT CONCLUDES OUR AWARDS PROGRAM FOR THIS AFTERNOON AND FOR THE 2009-10 ACADEMIC YEAR.

CONGRATULATIONS AGAIN TO ALL OF OUR HONOREES. I AM SO PROUD OF EACH AND EVERY ONE OF YOU.

WE LOOK FORWARD TO SEEING YOU AT COMMENCEMENT ON SUNDAY, MAY 23 AT 11 A.M. AT THE SCOTTRADE CENTER, WHETHER YOU ARE MARCHING, OR CELEBRATING WITH OUR STUDENTS AS SPECTATORS.

NOW, PLEASE ENJOY THESE LOVELY REFRESHMENTS. THANK YOU FOR ATTENDING TODAY.