

ASCEND Key Talking Points for May



Please use the talking points below as a resource to share with your teams during team meetings and other opportunities.
For additional program and release specific information, click here to visit the [ASCEND Intranet site](#).

1

ASCEND Begins Transition from Build to Test Phase

Importance: The ASCEND Team is focused on finishing the build phase of the program which includes finalizing any remaining features, validating and correctly converting the data, and beginning testing business processes start to finish.

Key Talking Points:

- We are transitioning from build to test.
- This transition requires us to freeze code to minimize re-testing.
- Testing will ensure the business processes functions effectively.

2

MV90 Goes Live – Paving the Way for Streamlined C2M Implementation

Importance: On April 28, 2025, MV90 was integrated into the Meter Data Management (MDM) system, the “M” side of our future customer information system (CIS) – Customer to Meter (C2M).

Key Talking Points:

- MV90 is a system that is utilized by all three of our Operating Companies to collect, validate and edit data from commercial and industrial account meters.
- For the first time ever, our electric operating companies (OpCos) have commercial, industrial and residential meter data integrated into a single meter data management system.
- C2M MV90 will *not* affect CSS rates or billing or large Commercial/Industrial billing.

3

ASCEND Successfully Kicked off April and May Engagement Sessions

Importance: In April, ASCEND successfully conducted three engagement sessions centered on the new CIS (C2M), with six more planned in the upcoming weeks. These sessions are designed to empower stakeholders across the electric OpCos to effectively navigate and champion key changes. Visit the [C2M page](#) on the ASCEND intranet site to access change impacts.

Key Talking Points:

- We are sharing and demoing our new system, as well as providing key resources, with the ASCEND Change Network (managers and supervisors), plus additional select managers, supervisors, and team leads to empower them to share knowledge within their teams and champion the transition to the future CIS (C2M).