

## PROFESSIONAL SUMMARY 2025

I'm a healthcare quality assurance specialist with a passion for making systems work better for the people inside them. With a background in auditing, compliance, and crisis communication, I've helped reduce denial rates, improve access to essential resources, and ensure that care, dignity and accountability go hand in hand. My foundation in sociology shapes how I approach work, not just through policies and procedures, but through the lived experiences of the people affected by them. I'm now focusing on transitioning into HR auditing and reform, where I can challenge the status quo, push for accountability, and contribute to more equitable work environments across a wide range of industries. I believe in creating structures where equity is not just a goal but a standard, and where everyone has the power, protection, visibility and support to thrive.

