## Janille Likens Marketing, PR & Digital Communications WORK EXPERIENCE

**Project Manager, Alliance Campaigns | American Academy of Pediatrics** Greater Chicago Area | 2021 – Jan 2025

- Led cross-functional project teams and external agencies to deliver national marketing campaigns aligned with pediatric health priorities in a highly matrixed environment.
- Managed end-to-end campaign development from kickoff through delivery, including scoping, scheduling, budgeting, and execution across creative, content, and media workstreams.
- Created and implemented structured workflows, SOPs, campaign roadmaps, and performance dashboards to optimize process efficiency and ensure timely delivery.
- Spearheaded cross-functional planning meetings and maintained stakeholder alignment through collaborative tools like Smartsheet and Webex.
- Analyzed KPIs and campaign performance metrics to inform strategy and ensure sponsor goals were met on time and within budget.

#### Independent Contractor

Greater Chicago Area | 2017 – 2021

 Supported marketing and public awareness initiatives for nonprofit and corporate clients through project-based consulting, including content planning, cross-team coordination, and campaign execution.

### Manager, PR & Media Relations | Nicor Gas

Greater Chicago Area | 2014 - 2017

- Led strategic communications aimed at enhancing reputation, elevating brand/executive presence, and stakeholder engagement.
- Served as company spokesperson; managed crisis communications and cultivated relationships with media, industry partners, and officials.
- Directed media materials and managed key events, public meetings, and press outreach.

#### Chief Communications Officer | Illinois Department of Transportation Greater Chicago Area | 2013 – 2014

- Led strategic communication efforts to elevate IDOT's programs, driving media interest, stakeholder engagement, and public awareness.
- Served as agency spokesperson; managed events, public meetings, and high-profile initiatives.
- Crafted press materials and crisis plans to protect reputation and promote safety priorities.

#### **Television News Journalist**

WGN-TV (CW), Chicago, IL | 2008 – 2013, 2022 – 2023 WDJT-TV (CBS), Milwaukee, WI | 2005 – 2008 WHBF-TV (CBS), Rock Island, IL | 2004 – 2005 Link to My Portfolio janille.likens@gmail.com

## **CORE COMPETENCIES**

Project Management & Program Implementation

**Cross-functional Team Leadership** 

**Campaign Workflow Optimization** 

Co-Marketing Strategy & Multi-Channel Campaigns

Data Analysis & Performance Reporting

Vendor Management

# EMERGING TECH & TOOLS

ChatGPT Jasper Miro Al Smartsheet SharePoint JIRA Webex Microsoft Office Suite Google Workspace Slack Looker Studio Google Analytics 4 CMS Platforms YouTube Studio Social Media Management Tools

## **EDUCATION**

Master of Arts, Journalism Columbia College Chicago

Bachelor of Arts, Communications Governors State University

## CERTIFICATIONS

Alliance Management Issued by: Association of Strategic Alliance Professionals

Digital Marketing Strategies, Data, Automation, Al & Analytics Issued by: Northwestern Kellogg