



Thank you...

for becoming a valued member of Vivida Health Plan. We are so glad you are with us.

Vivida members get extra perks!

We hope you will take advantage of all that are available to you! See details inside this mailer.

We are just a phone call away!

The enclosed magnet is our gift so that you can keep our numbers close by. Don't be afraid to call!

Visit your doctor as often as you want for free!

So, go and ask questions. Take your kids! We want you and your family to be healthy and happy.

Connect with us on social media for updates!

Facebook and Instagram: @vividahealth

We look forward to helping you be healthy and happy.
The Vivida Health Plan family

 **Vivida**
HEALTH
6630 Orion Dr., Ste. 203
Fort Myers, FL 33912



Your Local
Southwest Florida
Medicaid Health Plan, Run by
Local Doctors

Welcome
new member!
Take advantage
of your extra benefits.


Vivida
HEALTH



Your Family
Your Life
Your Local Medicaid
Health Plan

Be Healthy and Happy with Vivida Health's extra perks!

- **Do you need a phone?** Get FREE wireless phone services. Go to **safelink.com** to apply for a free phone or add free calls, extra data, and more minutes to the phone you already have.
- **When you need supplies, like bandages or pain relief medicine,** utilize the over the counter Benefit. Members get a \$25 allowance each month (per household, benefit does not roll over).
- **Swimming lessons** offered for your child at no cost. Preauthorization is required.
- **Are you pregnant?** Call Member Services and let us know. We have lots of free resources for you throughout your pregnancy. Here are some perks available to you:



- Free Breast pump and Free newborn circumcision (one per lifetime for newborns up to 28 days)
 - Free Doula services (trained professional to help with your pregnancy and birth—if you are interested)
- In addition, Vivida Health Plan provides FREE follow up care for you and your baby!

- **Housing Assistance** Up to \$250 (one per lifetime) to use towards rent, utilities and groceries. Pre-authorization is required.



Local Doctors in Local Places

Do you want to see a doctor without leaving your home?

You have FREE access to telehealth services 24 hours a day, 7 days a week. Call 1-800-TELADOC (1-800-835-2362) or visit Teladoc.com/VividaHealth

Need a ride to your medical appointment?

Get a FREE ride any day. 844-243-5131 (TTY/TDD: 711) and say you are a Vivida Health member.

Diabetes, asthma, or any health concern?

We can help. Call us. Our teams will help you get the right care and resources you need.

Extra benefits!

To sign up for these benefits and more, please call Member Services at 844-243-5131 (TTY: 711)

Vivida Health Plan is always here for you.

vividahealth.com/using-your-benefits

This magnet is our gift to you. Save it as a handy reference.



Important Contact Information

Member Services Line:
844-243-5131 • TDD/TTY 711

24/7 Nurse Advice Line:
844-865-7920 • TDD/TTY 711

Behavioral Health 24-Hour Crisis Line:
888-710-2316 • TDD/TTY 711

\$0 Transportation to all Medical Appointments:
877-848-5993

Vivida
HEALTH

VividaHealth.com

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This information is available for free in other languages and formats. Please contact our customer service number at 844-243-5131 (TTY/TDD: 711). Hours of operation are Monday-Friday, 8:00am-7:00pm EST.

Esta información está disponible en otros idiomas de manera gratuita. Comuníquese con nuestro servicio al cliente a través del 844-243-5131 o por TTY 711 durante el 8:00am-7:00pm.