

Natalia Habas

(224) 409-1857

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PROFESSIONAL SUMMARY:

Enthusiastic, hard worker with years of customer service experience in retail settings. Strong drive with excellent interpersonal, communication, and organizational skills. Easily coachable and able to adapt to changes well.

EDUCATION

William Rainey Harper College, Palatine, IL

08/2023 - PRESENT

- Full-time student pursuing a career in business administration

Elk Grove High School, Elk Grove Village — *High School Diploma*

08/2017 - 05/2021

WORK HISTORY

HUNTINGTON NATIONAL BANK, Niles, — *Financial Relationship Banker*

11/2024 - PRESENT

- Identified opportunities to grow customer relationships through a disciplined sales process
- Educated customers on consumer deposit products and consumer lending
- Sourced referrals from customers, bank colleagues and partners

08/2022 - 11/2024 — *Customer Experience Banker*

- Provided excellent customer service and effectively resolved customer issues
- Handled consumer and business banking transactions
- Referred customers to other areas of the bank to deepen relationships and build strong internal partnership

GET AIR SPORTS, Des Plaines, — *Assistant Manager*

02/2018 - 07/2021

- Provided service to guests about promotions and sales
- Handled POS system transitions including cash, credit, and refunds to ensure accurate cash flow
- Supervised staff, facility, and daily operations
- Coordinated events such as fundraisers and birthday parties
- Collaborated with businesses to expand marketing and sales
- Organized emails and meetings with vendors and management

SKILLS

Bilingual

Customer Service

Personal Banking

Banking Operations

Consumer Lending

LANGUAGES

Polish

English

CERTIFICATIONS & LICENSES

NMLS ID: 2494120

Notary Public - IL, 10/23/2025

Polish – Certified Proficient

