Alex Evans, PharmD, BCGP

Pharmacist and Medical Writer

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Experienced professional with 8 years' experience as pharmacist and 7 years' experience presenting medical topics online, in person, and in print. Proven capability to work with clinical teams and clients to understand nature of scientific work to be covered in educational series and develop training series based on needs analysis. Broad medical expertise and ability to quickly develop expertise in new areas as needed for presentations and writing. Aptitude to conduct comprehensive literature searches to enhance background understanding and analyze the content. **Areas of Expertise include:**

Medical Writing & Presentation

- Peer-reviewed Journal Articles
- Grants
- Webinars
- Seminar Presentations

Medical Knowledge

- Pharmacology
- Pain Management
- Chronic & Acute Disease Challenges
- Vaccines

Professional Experience

Independent Medical Writer • Jacksonville, FL • January 2016 to Present

Utilize broad scientific knowledge and writing skills to effectively and clearly communicate technical medical science information with focus on scientific medical writing including peer-reviewed journal articles, trade journal articles, presentations, and continuing education.

Key Accomplishments:

- Authored grant proposal as volunteer with Medical Assistance Programs (MAP) International to fund pediatric antibiotic initiative with goal of providing over \$1M of amoxicillin to children in need around the world.
- Developed continuing education monograph educating pharmacists and pharmacy technicians on pharmacy insurance claim inner workings; currently in press with FreeCE.com.
- Published articles for trade journals, including Drug Topics, Pharmacy Times, and Patient Care Online.
- Offered webinar on vaccine storage on behalf of Helmer Scientific; attended by 200+ healthcare professionals.

Ascension-St. Vincent's • Jacksonville, FL • February 2016 to Present

Pharmacy Manager – Seton Outpatient Pharmacy

Worked within department and across departments to lead numerous quality-improvement projects, provide education to pharmacy students, medical residents, and nursing staff, and improve workflow and profitability in the outpatient pharmacy.

Key Accomplishments:

- Established and led health-system Diabetes Taskforce; collaborated with social workers and nursing to establish standardized referral workflows; drove formal agreement between health-system and local safety-net clinic to improve care coordination.
- Developed sharps takeback program for hospital in partnership with Duval County Department of Health; led to publication in health department brochure and community outreach expansion.
- Engaged pharmacists during continuing education webinar on opioid safety quality improvement within Seton Pharmacy at National Ascension Health annual pharmacy conference; 170+ attended.
- Launched medication takeback program within the pharmacy; recycled three large, full containers containing hundreds of unneeded medication bottles within first three months.

- Directed initiative to reduce combination dispensing of opioids and benzodiazepines; reduced dispensing by 25% within six months.
- Authored financial analysis for site selection; led to national team decision on automated prescription dispensing machine placement as part of national ascension initiative to develop new retail pharmacy models.
- Initiated program to place pharmacists within corporate wellness arm; pharmacists identified over \$3K per year in company savings within three hours at our first corporate event; gained national team interest to expand corporate wellness pharmacy services.
- Presented family medicine educational topics to residents and nursing staff, and clinical and operational medicine topics to pharmacy and nursing staff. Educated medical residents and presented discharge delivery service to nursing leadership; improved service utilization and doubled discharge prescription volumes in under two years.
- Created and implemented pharmacy SOPs and policies; improved safety, reduced waste, and increased staff efficiency.

Safeway • Kihei, HI • February 2014 to January 2016

Pharmacy Manager

Dispensed medications, provided OTC recommendations, led vaccination clinics, and managed staff of three. Promoted the pharmacy, including marketing in-person to physicians and their staff to communicate our services and drive business.

Key Accomplishments:

- Selected as media contact for Hawaii during Ask-Advise-Refer initiative launch.
- Collaborated with Hawaii Public Health Association to lead smoking cessation event to celebrate the American Cancer Society's Great American Smokeout; referred numerous community members to tobacco quit-line and provided necessary vaccinations to attendees.
- Scored 100% on a rigorous initial internal audit of all pharmacies with over 90 legal and compliance points(one of only two stores); scored 100% on follow-up audit; earned designation of model store by auditor.

PharMerica • Hilo, HI • April 2011 to January 2014

Pharmacist in Charge (December 2011-January 2014); Staff Pharmacist (April 2011-December 2011)

Accepted and interpreted patient prescriptions. Provided consultation on dosage, possible side effects, and interactions, including dosing narrow-therapeutic medications. Managed staff of seven to ten and worked with nursing leadership to improve the quality of care being provided by pharmacy services.

Key Accomplishments:

- Presented in-services to nursing staff on broad range of topics from opioid safety to basic pharmacology to increase awareness of opioid and medication safety across facilities.
- Earned designation as state sterile compounding trainer for PharMerica Hawaii; trained all technicians and pharmacists to improve safety of sterile medications compounded across all locations in the state.

Walgreens • Greenville, SC • June 2010 to March 2011

Float Pharmacist

Key Accomplishment:

• Gained lifelong customer by building rapport and trust with her daughter; within months of being licensed, asked to go to nursing home where she was living to perform comprehensive review of all medications to identify potential problem areas. Her daughter stated that she would never use another pharmacy.

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Education

Master of Business Administration, expected graduation 2020

West Texas A & M University • Canyon, TX

Doctor of Pharmacy, 2010

University of North Carolina-Chapel Hill • Chapel Hill, NC

Bachelor of Science in Biology, 2006

University of North Carolina-Greensboro • Greensboro, NC

Certificates & Licenses

Board Certified Geriatric Pharmacist, #3822, Board of Pharmacy Specialties

Pharmacist, #53080, Florida Department of Health

Pharmacist, #3135, Hawaii Department of Commerce and Consumer Affairs

Open School Basic Certificate in Quality and Safety, Institute for Healthcare Improvement

Pharmacy Based Immunization Delivery, American Pharmacists Association

Delivering Medication Therapy Management Services in the Community, American Pharmacists Association

Selected Publications and Presentations

Peer-reviewed articles

- 1. Evans A, Knehans A. Worldwide need for a comprehensive database of stability data for pharmaceuticals stored in uncontrolled environments. *J Public Health Policy* 2013 Aug;34(3):477-80.
- 2. Haile M, Anderson K, **Evans A**, Crawford A. Development of a standardized intranet database of formulation records for nonsterile compounding, part 2. *Int J Pharm Compd* 2012 Mar-Apr;16(2):104-9.
- 3. **Evans A**, Haile M, Anderson K. Development of a standardized intranet database of formulation records for nonsterile compounding, part 1. *Int J Pharm Compd* 2010 Sep-Oct;14(5):401-5.

Trade Articles

- 1. Every hospital needs an outpatient pharmacy. *Pharmacy Times* 2 Jan 2018.
- 2. Being rude to other healthcare professionals can actually hurt patients. Pharmacy Times 22 Dec 2017.
- 3. Accounting basics for the pharmacy manager. *Pharmacy Times* 27 Jan 2017.
- 4. Top 5 drugs with confusing formulations. *Pharmacy Times* 5 Jan 2017.
- 5. Little-known laws and regulations the community pharmacist should know. *Pharmacy Times* 15 Dec 2016.
- 6. 6 best practices for refrigerated vaccine storage and handling. *Pharmacy Times* 28 Jun 2016.
- 7. Hawaii Pharmacist spells out rules for travelers. *Drug Topics* 10 Jan 2016.

Presentations

- 1. Improving the safety of opioid prescribing in the outpatient setting: a case study. Ascension Health National Pharmacy Conference (Webinar). November 19, 2018.
- 2. CDC Vaccine storage and handling guidelines what healthcare professionals need to know. Helmer Scientific webinar, October 31, 2016. Presentation available at <u>https://info.helmerinc.com/vaccine-webinar-recording</u>.

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Faculty Appointments

Assistant Clinical Professor (03/2016-Present)

University of Florida

APPE Preceptor (05/2016-Present)

Florida A & M University

Affiliate Faculty (12/2012-01/2016)

University of Hawaii

Honors and Awards

IPPE Preceptor of the Year

University of Hawaii (2012)

CR Walgreen Excellence in Pharmacy Award

Walgreens (2009)

Phi Beta Kappa

University of North Carolina (2006)

Additional Languages

Japanese

Business-level proficiency (JLPT N2 taken 12/18)