

Business Contract Liability

**Authorised Decision Maker**

test test

**Organisation Name**

test

**Your Order**

You are ordering 3 new connections:  
Business Essential Unlimited data 36M £52  
Business Essential 100GB data 36M £46  
Business Essential 100GB data 36M £46

Agreement Summary

- This agreement summary contains the main elements of this service offer as required by UK law.
- It helps you make comparisons between service offers.
- We provide the complete information later in the document.
- This pre-contract is a regulated document and only includes information about your handset/plans/SIMO.
- If you have also purchased accessories or insurance then these are not covered in this document.

Services and Equipment

**Line 1**

**Equipment**

IPHONE 16 PRO 5G 128GB Desert Titanium

**eSIM**

Yes

**Phone Number**

N/A

**Switching from another provider**

No

**Plan Details**

Unlimited calls, texts & data

## Line 2

<b>Equipment</b>	IPHONE 16 PRO 5G 128GB Desert Titanium
<b>Phone Number</b>	N/A
<b>Switching from another provider</b>	No
<b>Plan Details</b>	Unlimited calls, texts & 100GB

## Line 3

<b>Equipment</b>	IPHONE 16 PRO 5G 128GB Desert Titanium
<b>eSIM</b>	Yes
<b>Phone Number</b>	N/A
<b>Switching from another provider</b>	No
<b>Plan Details</b>	Unlimited calls, texts & 100GB

## Speeds of the internet service and remedies

### Accessing speeds

To access 4G or 5G you will need EE signal coverage, a compatible mobile device and an eligible EE plan. Your 4G or 5G speed will depend on location, number of users and plan. Use our mobile coverage checker to see a detailed breakdown of network coverage in your area, including 2G (for calls and texts), 3G, 4G and 5G coverage:

<https://coverage.ee.co.uk/coverage/ee>

### How we estimate your mobile spends

The results from our mobile speed checker only give you an indication of what we expect the speed to be: they are not a guarantee of service availability in a particular location. Various factors can affect your mobile reception, including the type of building you are in, your local environment (are you surrounded by trees, for instance?), weather conditions, and how many people are using the network at the same time, at the same place (coverage next to a football ground on match day will probably be patchier than when the season is over).

Price Including Discount and Trade In where applicable (All prices exclude VAT)

## Line 1

<b>Phone Number</b>	N/A
<b>Your plan includes</b>	Unlimited calls, texts & data
<b>One off upfront charge</b>	£8.33 ex VAT
<b>Regular monthly charge, excluding add-ons</b>	£52.00 ex VAT
<b>Initial monthly charge, excluding add-ons</b>	£52.00 ex VAT
<b>Monthly charge from 31 Mar 2025</b>	£55.00 ex VAT
<b>Monthly charge from 31 Mar 2026</b>	£58.00 ex VAT
<b>Monthly charge from 31 Mar 2027</b>	£61.00 ex VAT
<b>Out of contract monthly charge</b>	£61.00 ex VAT

### **About our Prices and Terms & Conditions**

All prices are subject to EE's small business terms and conditions. We can change the service or our prices in accordance with these terms. You can check out our current prices and out-of-allowance charges here: <https://business.ee.co.uk/help/terms-and-conditions/business-terms-and-conditions/#smallbusinessprice>

## Line 2

<b>Phone Number</b>	N/A
<b>Your plan includes</b>	Unlimited calls, texts & 100GB
<b>One off upfront charge</b>	£100.00 ex VAT
<b>Regular monthly charge, excluding add-ons</b>	£46.00 ex VAT
<b>Trade-in credit</b>	-£5.50 ex VAT
<b>Initial monthly charge, excluding add-ons</b>	£40.50 ex VAT
<b>Monthly charge from 31 Mar 2025</b>	£43.50 ex VAT
<b>Monthly charge from 31 Mar 2026</b>	£46.50 ex VAT
<b>Monthly charge from 31 Mar 2027</b>	£49.50 ex VAT
<b>Out of contract monthly charge</b>	£55.00 ex VAT

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### Line 3

<b>Phone Number</b>	N/A
<b>Your plan includes</b>	Unlimited calls, texts & 100GB
<b>One off upfront charge</b>	£100.00 ex VAT
<b>Regular monthly charge, excluding add-ons</b>	£46.00 ex VAT
<b>Trade-in credit</b>	-£4.00 ex VAT
<b>Initial monthly charge, excluding add-ons</b>	£42.00 ex VAT
<b>Monthly charge from 31 Mar 2025</b>	£45.00 ex VAT
<b>Monthly charge from 31 Mar 2026</b>	£48.00 ex VAT
<b>Monthly charge from 31 Mar 2027</b>	£51.00 ex VAT
<b>Out of contract monthly charge</b>	£55.00 ex VAT

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## Duration, Renewal and Cancellation

### **Contract duration**

<b>Line 1</b>	36 months
<b>Line 2</b>	36 months
<b>Line 3</b>	36 months

If your contract duration is longer than 24 months, by accepting this document you are giving your express consent to enter into a longer term agreement.

## Ending Your Contract

If you want to end your agreement, you will need to give us 30 days' notice. If you cancel before your agreement is up, you may have to pay an early cancellation charge. How much it is depends on how long your agreement has left to run. If you are thinking about ending your agreement early, just ask us and we will work it out for you. You may not need to pay early cancellation charges to end a service during the minimum term if we have made a change to it. If that is the case we will let you know.

## Renewing Your Contract

When your initial EE agreement ends, you will continue on a 30-day rolling agreement until you renew, change or cancel it.

## Features for end users with disabilities

Here at EE, we are determined to give all our customers the best service. Find out how we support people with visual, hearing or dexterity difficulties:

<https://ee.co.uk/our-company/corporate-responsibility/being-responsible/sharing-connectivity/digital-living/digital-for-all>

## Other relevant information

We have provided some additional pre-contract information, like our complaints process and switching to EE, that you may find helpful. We may update the information contained in this section from time to time. It is always a good idea to download a copy of these documents.

[Additional pre-contract information](#)

## Agreement Details

### What happens after you place your order?

Once you have accepted your agreement, we may call you if your application is subject to a credit check and acceptance.

### Out-of-allowance usage charges

If you have used up all your allowance for data, making calls and sending texts, we will charge you for any calls made or messages sent outside of it. You can avoid any out-of-bundle charges by using add-ons. We will not charge for out-of-bundle data, but you will need to buy a data add-on if you want to continue using data services in your mobile. Check our current out-of-allowance charges here:

<https://business.ee.co.uk/help/terms-and-conditions/business-terms-and-conditions/#smallbusinessprice>

## What is a spend cap?

A spend cap is a simple way to take control of your charges and avoid unexpected bills. You choose a limit to how much you can spend each month on top of your monthly plan charges. If you choose not to have a spend cap, there is no limit to how much you can spend each month.

## Billing

### How we will bill you

We will bill you in advance for monthly charges. Your first bill might be higher than your normal bill if your new service starts midway through the billing cycle because we will charge you for the partial month and the following full month in advance. After that, your bills will just cover each month in advance. If you are already with us your first bill might be higher or lower than normal if there is a crossover between your existing and new packages.

### Billing Type

Online

### Billing Cycle

Monthly

### Payment Method

DD

## Your full terms and conditions

### Annual Price Increase

On 31 March every year your monthly plan price will increase by £3 (ex VAT) for handset plans, and by £1.50 (ex VAT) for SIM Only plans, Mobile Broadband and Connected Device plans for each plan you take. This increase will apply during your plan minimum term as shown above, and also in following years. All out of bundle charges will increase by 5% on 31 March each year. The cost of the other services you take from us may increase or decrease while you are an EE Business customer. See

<https://business.ee.co.uk/help/terms-and-conditions/business-terms-and-conditions/>

## Returns

You can return your purchase to us within 14 days of entering into your agreement with us. We will send more information in the post but please be aware that if you cancel your agreement, you will be charged for any usage and line rental whilst you had use of the plan and our services. You will be responsible for the cost of the return postage for all devices should you decide to return it. We may make deductions from your refund for any loss in value due to unnecessary handling by you and for any item/accessory that you fail to return.

## Early Cancellation Charges

If you choose to cancel the agreement after the 14-day cooling off period, there may be a Cancellation Charge as set out in the EE terms for small business customers which you can find at:

<https://business.ee.co.uk/help/terms-and-conditions/business-terms-and-conditions/#smallbusinessprice>

## EE Extended Warranty

If you purchased a device with a data only tariff, you will benefit from your manufacturer warranty. When it runs out, you will benefit from the EE warranty so long as you remain on an eligible plan and your account is up to date. Your EE Extended Warranty only covers the original device supplied to you by EE. If your device suffers from electrical or mechanical breakdown through normal use during the warranty period, we will repair it for free. See the EE Price Guide for Small Business at:

<https://ee.co.uk/business/terms>  
for full terms and conditions.

## Roaming Charges

By signing this agreement, you confirm that you understand you will be charged daily rate to use your allowances in the EU/EEA, unless you have an add-on or Inclusive Extra that includes EU roaming. For more information on which countries are included visit:

<https://business.ee.co.uk/help/network-and-coverage/roaming>

## Deferred Ownership

EE will legally own all devices sold for the first 6 months to help reduce fraud and theft. It does not affect any warranty or insurance you may have and you are still responsible for any damage or loss. It just means you cannot sell it during that period.



## Upgrade Anytime

If you purchase an eligible device on a Business All Rounder or Business Full Works price plan, you qualify for Upgrade Anytime. This is available if the plan that you are upgrading from has been in place for at least 14 days, but you are not within 90 days of the end of your minimum term. You will be upgrading to a price plan with a new 24 month minimum term to which the same or higher monthly payment than that in your current plan applies. You will also have fewer than 50 connections and all your monthly payments are up to date.

## Inclusive Extras

Business All Rounder Plans give you access to a range of Inclusive Extras. You can choose your Inclusive Extra at purchase on your My EE app or by texting PICK to 150. We may at any time change the range of Inclusive Extras available, the content of Inclusive Extras or the minimum length of time each Inclusive Extra must be active for. We will try to notify active users of the affected Inclusive Extra if we do this, but we are not obliged to. Each Inclusive Extra may take up to 24 hours to activate. Third party subscriptions may be required, and the Inclusive Extra may be subject to third party terms and conditions.

## Privacy Statement

<https://ee.co.uk/eeprivacycentre>

## Trade-in - Contract

### How long is the monthly credit?

You have agreed to trade in your device and return it. You have chosen to have your monthly credit applied for the contract duration. You'll receive a monthly credit which will be removed at the end of the length of the monthly credit you have agreed to above.

### What happens if I upgrade?

Line 3: If you have also purchased accessories or insurance then these are not covered in this document.  
Line 2: If you re-contract to an eligible plan within the contract term, the monthly credit will roll onto your new business contract for the remainder of the contract from when the first monthly credit was applied.

### What happens if the contract is terminated?

The remaining monthly credit will be deducted from your Early Termination Charge.

### Cancelling your contract within 14 days

If you cancel your new plan and/or return your new device, we will be unable to return your trade-in device to you.

## Trade-in - Returning your device

## Before returning your trade-in device

Make sure that you are happy with your new device first as we will be unable to return your trade-in device to you.

## Returning your old device

Your trade-in device must be returned to Likewize within 14 days from receipt of your new device using the returns pack Likewize will send you. Please do not return it to EE or an EE Store. 'Find my iPhone' must be removed prior to returning a device. Failure to do so may result in the monthly credit being removed.

## Failure to send your old device

If you don't return the trade-in device within 14 days, you'll no longer qualify for the monthly credit that you have received and this will be removed from your account.

## Where to send it

You'll need to do this via Post Office and it's important that you retain proof of purchase. Only send your trade-in device back in the returns package provided. If you need replacement returns packaging, contact Likewize directly. The details on how to contact Likewize will be sent to you via email/SMS.

## Trade-in - Liability

### Prepare the package correctly

With the returns packaging you'll also receive details on how to prepare your device for trade-in, so please make sure that you follow the instructions as EE and Likewize will not accept liability for loss of any data or other information contained on the handset and you agree it is not recoverable.

### Posting your device to Likewize

EE and Likewize do not accept any responsibility for any device(s) being lost in transit. We strongly recommend that you use the insured option when returning your device.

## Trade-in - Other relevant information

### Looking for more information

If you need any further information please refer to the EE Price Guide for Small Business and Likewize Trade-in Terms which also apply (and as may be amended from time to time) and are available at:

<https://business.ee.co.uk/help/terms-and-conditions/business-terms-and-conditions/>

## Accepting this agreement

- This offer will expire: please ask your sales advisor to confirm the expiry date.
- Your order will be subject to acceptance from our credit team.
- By accepting this contract you are confirming that you have, or have had, the opportunity to read our terms in full and accept the contract as shown. It is always a good idea to download a copy of your agreement for your records.