AT&T wireless and internet

Guide to AutoPay with AT&T

Learn how to get the AT&T AutoPay discount, how AutoPay works and the benefits of AutoPay.

Automatic bill payment (or AutoPay) is a popular feature available at AT&T. It offers convenience, easier money management, and even a monthly discount. You can save up to $10 per phone line for wireless service and $10 for internet service (when you sign up for paperless billing), depending on your services and payment method. That means you could save up to $240 per year.

Read on to learn about how AutoPay works and the benefits (along with a few important considerations). You'll also learn how to set up AutoPay on your AT&T account and how to get an AutoPay discount from AT&T.

Info at a glance

How much of a discount does AT&T give for AutoPay?
How does AutoPay work at AT&T?
What are the benefits of AutoPay?
What should I consider before signing up for AutoPay?
What's the AT&T Points Plus® Card from Citi?
Common AutoPay questions

How much of a discount does AT&T give for AutoPay?

At AT&T, the AutoPay discount amount varies by payment type. To be eligible for the AutoPay discount, you'll have to sign up for paperless billing.

AutoPay discounts for AT&T wireless service

- Use a bank account (checking or savings) for a monthly discount of $10 per phone line.
- Use a debit card for a monthly discount of $5 per phone line.
- Use the AT&T Points Plus card from Citi for a monthly discount of $5 per phone line. (There's no longer an AutoPay discount for other credit cards.)

Keep in mind you must maintain a valid email address to continue getting the discount. Another important note is some existing customers on select retired wireless plans may have different discounts. If that is the case for you, you should review your wireless bill for details.

AutoPay discounts for AT&T internet service

- Use a bank account (checking or savings) for a monthly discount of $10.
- Use a debit card for a monthly discount of $5.
- Use the AT&T Points Plus card from Citi for a monthly discount of $5. (There's no longer an AutoPay discount for other credit cards.)

Keep in mind you must maintain a valid email address to continue getting the discount. Another important note is the AutoPay discount doesn't apply for AT&T Internet Air® service.

Interested in changing your AutoPay payment type? Changing your payment method is simple and may even help you save money on your monthly bill. Go to **att.com/changep** or call us at **800.331.0500** to update your payment type. It can take up to two business days for your payment type to change. If your bill is due within that timeframe, you can make a one-time payment, if needed.

AT&T Points Plus® Card from Citi

Earn up to $440 back

AT&T Wireless customers enjoy an exclusive benefit with the AT&T Points Plus Card from Citi. Terms apply.

Learn more

How does AutoPay work at AT&T?

AutoPay is an easy, convenient, and secure way to pay your AT&T wireless or internet bill. When you sign up, AutoPay electronically transfers funds from your checking, savings, debit or credit card account to pay your AT&T bill. This means no more writing checks, buying stamps, or forgetting your payment.

How to set up AutoPay with AT&T

As an AT&T customer, you can use your bank account, debit card, or credit card to sign up for AutoPay. It just takes a few quick steps:

1. Navigate to the Payment Center in myAT&T
2. Select the account for which you'd like to enable AutoPay
3. Select **AutoPay** under AutoPay & paperless billing
4. Follow the prompts to finish signing up
5. If desired, repeat these steps for your other account(s)

The AutoPay discount will automatically start once the AutoPay and paperless billing settings have been applied. After you sign up for AutoPay, it can take up to two bill periods for AutoPay to start. You should pay your AT&T bill as usual until you see **AutoPay is scheduled for (date)** in one of these places:

- **Paper bill**: Look in the upper-right corner of the first page
- **Online**: Go to your myAT&T Account overview and review the **Total balance** section

Did you know?

If you set up AutoPay with the AT&T Points Plus Card from Citi, AT&T will charge your card after your billing cycle ends. If you use a checking or savings account or a debit card, AT&T will charge your account or debit card before the payment due date.

What are the benefits of AutoPay?

There are quite a few potential benefits when you sign up for AutoPay with AT&T, including:

- **Saving money:** Depending on your payment type (for example, bank account, debit card or credit card), you can save up to $10 per phone line per month on your AT&T wireless service and/or up to $10 per month on your AT&T internet service. Just remember, you'll also need to sign up for paperless billing to qualify for the discount. As an added bonus, when paperless billing is combined with AutoPay, you cut the risk of theft for mail-in payments.
- **Saving time:** AutoPay can save you time by automatically paying your AT&T bill each month. And, if you sign up for bill threshold notifications, you won't have to worry about overlooking a bill that's higher than expected.
- **Avoiding late fees:** AutoPay can help you avoid late fees by ensuring your bill is always paid on time.
- **Potentially improving your credit score:** Over time, consistent payments made with your credit card can help improve your credit score. A healthy credit score can help you qualify for loans and get the lowest available interest rates.

What should I consider before signing up for AutoPay?

When signing up for AutoPay for any type of bill, you'll likely have some questions. Here are some things you may want to consider:

- **Protecting yourself from overdraft fees:** If you set up AutoPay with a bank account or debit card, you'll want to make sure there's enough money in your account. If not, you might incur overdraft fees from your bank. Luckily, a lot of people find their AT&T wireless and internet bills don't vary much from month to month. If you're worried about variance in your monthly bills, you can set up bill threshold notifications, so you'll always know when your bill exceeds a dollar amount specified by you. Learn how to set bill threshold notifications
- **Watching out for billing errors:** In the rare case of a billing error, a bill threshold notification could save the day. If you experience any payment issues, like a charge on your credit or debit card that doesn't look right, a payment amount that appears to be incorrect, an incorrectly scheduled AutoPay payment or a payment that didn't post, get help resolving common payment issues.
- **Having the freedom to cancel:** The good news is you can pause or cancel AutoPay at any time. If you want to take a break from AutoPay for a month, you can pause AutoPay for your chosen account. You'll still have to pay your bill by the due date, and automatic payments will resume as usual the following month. If you pause AutoPay for more than one month, AutoPay and any AutoPay discounts may be removed from your account. Keep in mind you can't discontinue AutoPay if your service or credit status requires automatic payments. If you decide to cancel AutoPay, and you'd like to start getting a paper bill in the mail, you'll also want to cancel paperless billing.
- **Protecting yourself from security risks:** You might be wary of storing your bank account, debit card or credit card information for AutoPay. But worry not—AT&T's secure system protects bank account and credit card information. Review security options for your AT&T accounts

Other common AutoPay questions

Is there a charge for AutoPay?

No, there isn't a charge for setting up AutoPay on your AT&T account. In fact, depending on the payment type you choose, you may qualify for an AutoPay discount.

Does AT&T Prepaid® offer an AutoPay discount?

Yes, select AT&T Prepaid unlimited plans (as well as some older monthly plans) offer a monthly discount when you enroll in AutoPay.
Learn more about AutoPay discounts for AT&T Prepaid

How can I contact AT&T customer service about AutoPay?

You can learn more about signing up for and managing AutoPay. Or, AT&T customers can contact AT&T customer care at 800.3310500.

What is the AT&T Points Plus® Card from Citi?

The AT&T Points Plus Card is a no-annual-fee card designed for AT&T customers who want to earn rewards and statement credits.

If you set up AutoPay on your AT&T account with the AT&T Points Plus® Card from Citi (and sign up for paperless billing), you'll qualify for a monthly discount of $5 per phone line on your AT&T wireless service and/or $5 on your AT&T internet service. That's a nice perk, considering it's the only credit card that qualifies for an AutoPay discount at AT&T.

In addition to the AutoPay discount, the card lets you earn ThankYou® Points for your everyday spending. New card members will also enjoy $200 as a welcome bonus after you spend $1,000 in your first three months after opening an account.[1]

Plus, AT&T wireless customers can earn a $20 statement credit every billing cycle after you spend $1,000 or more on your AT&T Points Plus Card. Or, earn a $10 statement credit every billing cycle after you spend $500.00 – $999.99.[1]

Another great benefit of the AT&T Points Plus Card is that your ThankYou Points don't expire as long as your account is open. There are many great ways to redeem your ThankYou Points. You may redeem your Points for gift cards to popular merchants, a statement credit on your account, or something else.[1]

Apply for the AT&T Points Plus Card from Citi

Learn more about the AT&T Points Plus Card from Citi

[1]$200 statement credit not available if you have previously received a new account bonus for an AT&T Points Plus Card from Citi account in the past 48 months.
Statement credits requires AT&T consumer postpaid wireless account enrollment in paperless billing and AutoPay at AT&T with your AT&T Points Plus Card from Citi as the payment method.
Redemption values vary depending on how you choose to redeem your ThankYou Points.

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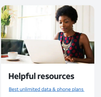

Helpful resources

Best unlimited data & phone plans
Add friends & family to your wireless plan
Switch to AT&T
Shop the latest Apple products & devices
Bring Your Own Device (BYOD)
AT&T wireless support

Katherine Wrobleski

Katherine Wrobleski is a Principal Content Strategist at AT&T who specializes in wireless and wireline technology. Katherine holds a Bachelor's Degree from Georgia Tech and currently leads SEO content strategy for att.com. She is based in Atlanta, GA.

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Tablets & laptops
Certified pre-owned phones
Accessories

Phone & data plans
Wireless plans
Unlimited data plans
Prepaid phone plans
Hotspot plans
Family phone plans
AT&T In-Car Wi-Fi
Add a line
International plans
Phone insurance plan
ActiveArmor security

Upgrade
Phone trade-in
Phone upgrade
Early upgrade
Compare iPhones
Compare Samsung phones
Compare Google Pixel phones
Motorola phones

Switch & save
Bring your own device (BYOD)
Switch to AT&T
Coverage map
Keep & transfer your number
Return policy
Delivery & pick up
Free personal delivery & setup

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