AT&T Fiber®

Learn how fiber internet is installed If you're considering getting AT&T Fiber service or upgrading your current

internet plan to fiber optic internet, learn more about the fiber internet installation process.

near you

available near you

Determine if fiber optic internet service is

appointment

Schedule a fiber internet installation

Get set up with internet equipment

network

Connect your devices to your new fiber

If you're planning to get new fiber internet service or upgrade your current internet plan to fiber internet, you will first have to check with the internet service providers in your area to see if fiber-powered internet is available near you. Many customers choose fiber internet for their home internet service because of the fast speeds. For example, if you choose AT&T Fiber, the

Determine if fiber optic internet service is available

Internet 300 plan has 15x faster upload speeds than cable and allows you to connect 10+ devices at once throughout your home.² The Internet 1000 plan provides a superfast 1000Mbps connection with 25x faster upload speeds than cable¹ that can support 12+ devices at once, depending on screen size and resolution. AT&T Fiber is currently available in twenty-one states, and coverage is expanding. AT&T Internet is first in customer satisfaction for residential internet service in the North Central and South regions according to J.D. Power.3 AT&T Fiber and other AT&T

Internet plans also provide a reliability rate of more than 99%,4 so you know it's a service you can count on. If you're interested in home internet plans powered by AT&T Fiber, check plans available at your address.

If you are a new AT&T Fiber customer, you can browse home internet plans, check availability, and sign up for new service. If you are a current AT&T Internet customer looking to upgrade your home internet to AT&T Fiber, you should navigate to your myAT&T account overview, select the account you want to change, select Change or manage my plan and follow the

Schedule a fiber internet installation appointment

How long does it take for fiber internet to be installed if you are a new customer? For new AT&T Fiber customers, installation will require a technician to come to your home. You can expect the visit to take about four to six hours. Someone at least 18 years of age will need to be present for the installation, as the technician may need access

to your backyard and inside your house. How long does it take to upgrade to fiber internet?

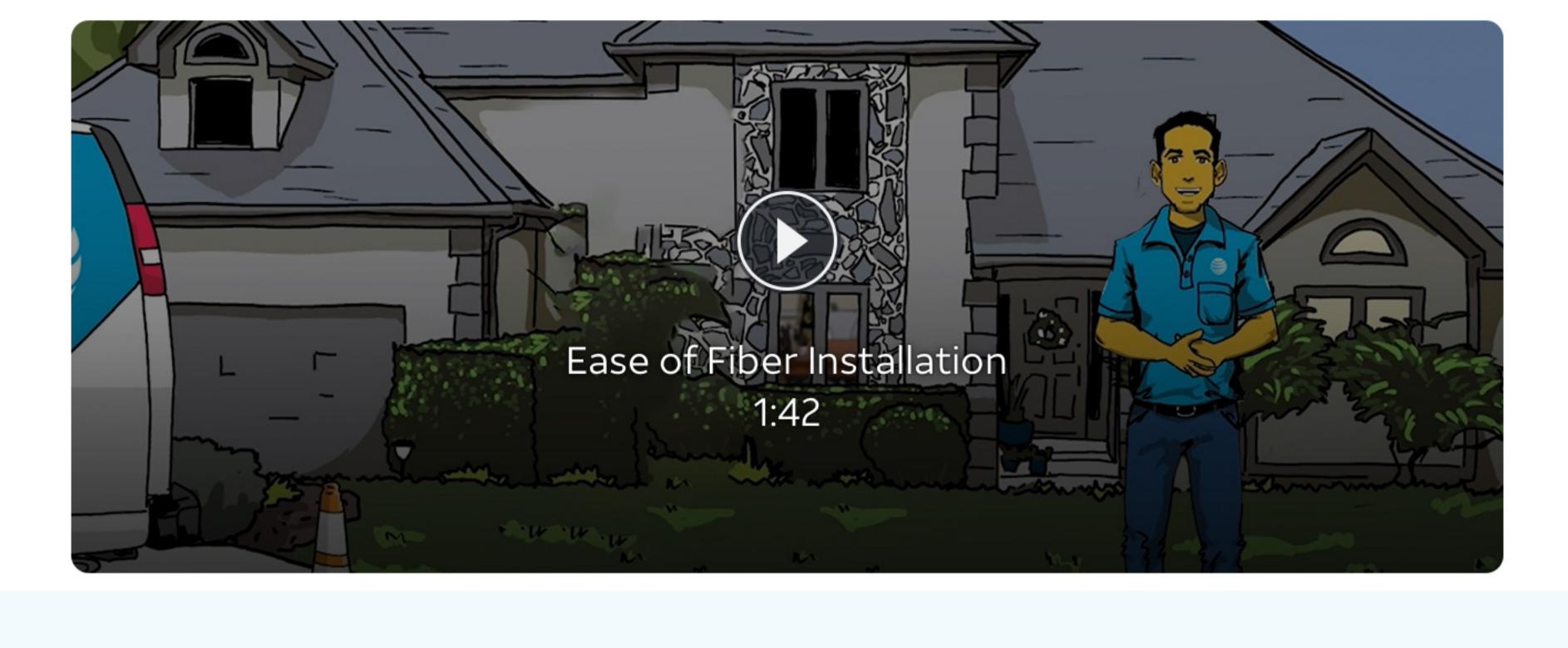
prompts to finish the upgrade process. Get more support on the upgrade process.

For current AT&T Internet customers upgrading to AT&T Fiber, installation will require a technician to come to your home. This visit may take up to four hours.

During your appointment, the technician will first find the best location for the AT&T Wi-Fi® gateway in your home. Then, a new

fiber service line may need to be run and fiber extended inside the home to the gateway. If a new fiber service line is needed, it will be buried sometime soon after the installation.

How do fiber optic cables connect to the house?



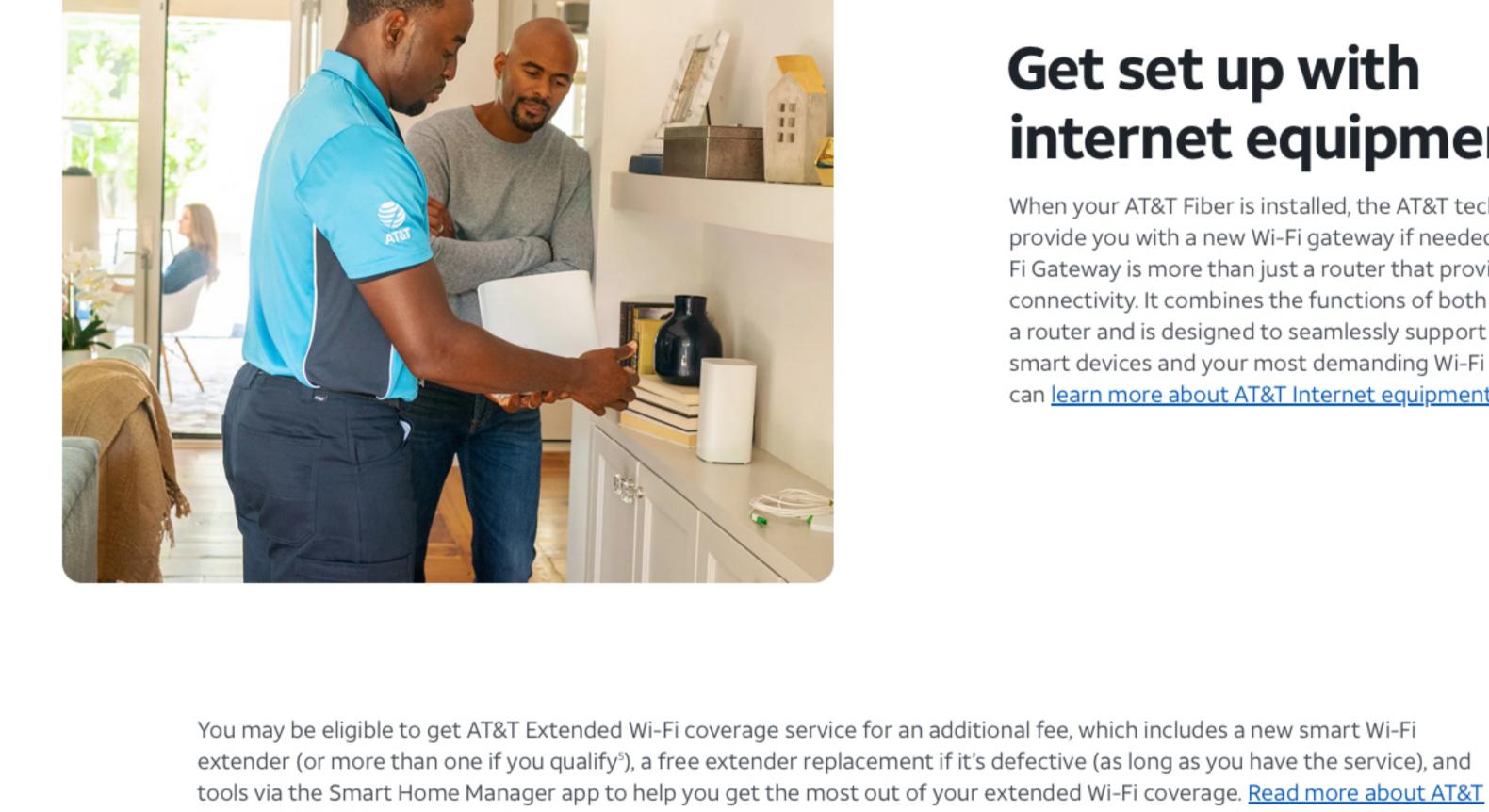
upgrade your AT&T Fiber plan.

Can you install fiber internet yourself?

If you choose to self-install AT&T Fiber, you will receive a device installation package in the mail. You can use your smartphone to download the AT&T Smart Home Manager app from the App Store or Google Play, and you will be guided with detailed instructions on how to set up your BGW210 and BGW320 devices.

If you are a current AT&T Fiber customer upgrading to a higher speed plan powered by AT&T Fiber, this type of upgrade may not

require a technician appointment and can be done quickly. You will need to follow the steps outlined earlier in this article to



Extended Wi-Fi Coverage service.

the name or password of your home Wi-Fi.

gaming—in no time.

Based on network availability.

When your AT&T Fiber is installed, the AT&T technician will provide you with a new Wi-Fi gateway if needed. The AT&T Wi-Fi Gateway is more than just a router that provides internet connectivity. It combines the functions of both a modem and a router and is designed to seamlessly support a home full of

internet equipment

Get set up with

smart devices and your most demanding Wi-Fi needs. You can learn more about AT&T Internet equipment here.

Connect your devices to your new fiber network After the AT&T technician has installed your fiber internet service and set up your internet equipment, you will need to connect your wireless devices to your new network. If you want to customize the name of your Wi-Fi network, you can download

the AT&T Smart Home Manager app from the Apple App Store or Google Play Store. See specific instructions on how to change

If you need help choosing a name or password, this article offers tips and tricks to keep your home Wi-Fi secure. After you have

set up your Wi-Fi name and password, you can simply locate your Wi-Fi network on your wireless devices and enter your

password you used for your previous network, and your devices should connect to the new network seamlessly.

password to connect. A helpful tip is that you can name your Wi-Fi network and set your password to the same name and

Whether you're getting set up with new AT&T Fiber service or upgrading your current home internet plan to AT&T Fiber, the

installation process is quick and easy. You will be on your way to faster streaming, quicker file downloads, and uninterrupted

'Comparison of AT&T Fiber starting, mid and high-speed tiers to comparable speed tiers of Xfinity, Spectrum, and Cox. ²Number of devices depends on screen size/resolution. For J.D. Power 2021 award information, visit jdpower.com/awards.

AT&T Extended Wi-Fi Coverage covers up to three extenders on your first order. To find out if you qualify, sign into the Smart Home Manager app. You will only see the Extended Wi-Fi Service

card in Smart Home Manager if we have detected Wi-Fi issues in your home.

Katherine Wrobleski

Katherine Wrobleski is a Principal Content Strategist at AT&T who specializes in wireless and wireline technology. Katherine holds a Bachelor's Degree from Georgia Tech and currently leads SEO content strategy for att.com. She is based in Atlanta, GA.

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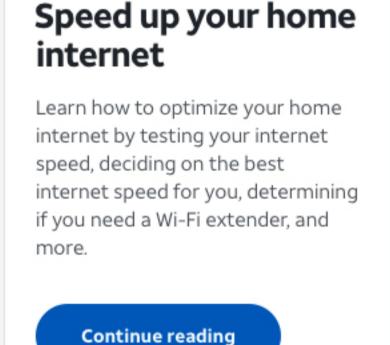
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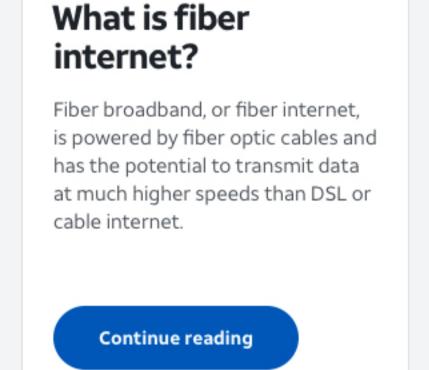
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Internet 1000 Plan

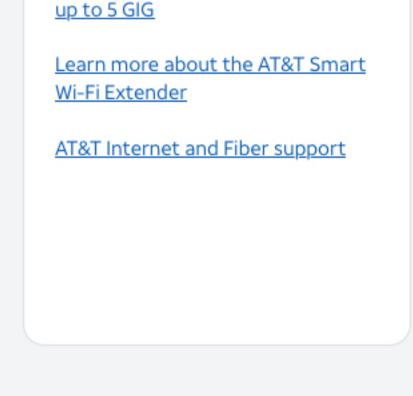
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