Business

Personal

If you are an AT&T account holder with AT&T Unlimited Your Way®, or if you are part of someone's shared wireless plan, getting paid by line-level users or paying your monthly AT&T bill just got easier with AT&T SplitPay1.

## Info at a glance

What is AT&T SplitPay? How does AT&T SplitPay work for

account owners?

How does AT&T SplitPay work for linelevel users?

Does AT&T offer a grace period for

payments?

How do I get SplitPay with my AT&T unlimited plan?

How do I add a line to my AT&T account?

### What is AT&T SplitPay?

AT&T SplitPay allows eligible customers to split your AT&T Wireless bill with multiple people on your account. AT&T recently introduced SplitPay1 with Unlimited Your Way\*, so you can pay your wireless bill with family, friends, roommates, whomever effortlessly.

\*AT&T may temporarily slow data speeds if the network is busy.

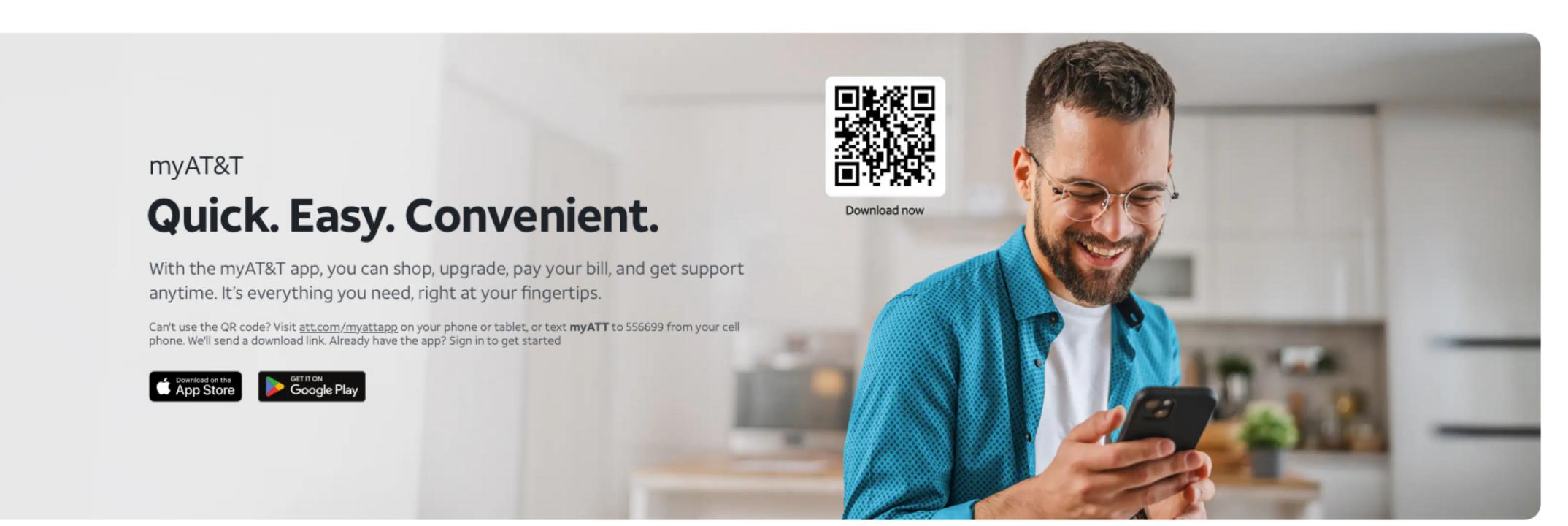
clicking Check payment status.

#### How does AT&T SplitPay work for account owners? If you are the account owner of a shared AT&T Wireless account, you may have found it cumbersome to get paid by everyone on

your plan each month. Chances are you have been leveraging third-party payment solutions, like Venmo or bill pay through your bank, to collect payments from each person on your plan. For eligible account owners, AT&T SplitPay¹ is designed to simplify payment for your shared wireless expenses by splitting the bill

for everyone on your plan. As the primary wireless account owner, if you choose to enable SplitPay, this is how it will work: You can set up split billing for anyone you wish to collect payment from on your account. To set this up, log into myAT&T,

- navigate to the Billing Center, then to the Introducing SplitPay section, and select Get Started. The great thing is you can group lines together, including lines for tablets and smartwatches.
- ✓ The line-level user will be notified when a payment is due via SMS from AT&T and directed to the payment flow.
- You will be notified when a payment has been made.
- You can check the payment status at any time by navigating to the Manage SplitPay screen on the myAT&T app and
- One thing to note is SplitPay is available for select postpaid wireless plans only. It is not available for customers enrolled in AutoPay with a credit card. AT&T customers can easily manage their account with the myAT&T app.



#### How does AT&T SplitPay work for line-level users? If you are a line-level user on an AT&T Wireless account, and the account owner sets up SplitPay on his/her account, here's what

you can expect: Once a month, before the account owner's bill is due, you will receive an SMS from AT&T.

- The SMS will take you to the payment flow, where you will see the amount you owe.
- You can send a payment via Apple Pay, your credit or debit card or through your bank account. Once your payment is complete, the primary account owner will be notified via SMS that a payment has been made.

#### There is no grace period for paying your monthly AT&T bill. If you enable SplitPay, your bill is still due on the due date, regardless

Does AT&T offer a grace period for payments?

of who is paying. Ultimately, the account holder is responsible for making sure the entire bill is paid. If the bill does not get paid, all lines will be in jeopardy of suspension, and the account owner may incur a late fee.

#### How do I get SplitPay with my AT&T unlimited plan? All of our best unlimited plans\* include AT&T 5G, ActiveArmor<sup>™</sup> security², and hotspot data. Plus, now, when eligible, they come

with SplitPay, making it easy to share your wireless account with family, friends, roommates, whomever. \*AT&T may temporarily slow data speeds if the network is busy.

Choose from our best unlimited plans featuring SplitPay:

✓ AT&T Unlimited Starter® SL plan:

- Features unlimited talk, text & data in and between the U.S., Canada & Mexico (2G off net data speeds may apply), 5G access, AT&T ActiveArmor<sup>sM</sup> security, a free app, to help block annoying spam calls & texts, plus more<sup>2</sup>. Plus, 5GB of hotspot data
- ✓ AT&T Unlimited Extra® EL plan: Get everything in Unlimited Starter SL combined with AT&T ActiveArmor<sup>SM</sup> advanced security, a free app to monitor the dark web for your personal information and help block harmful websites, and more. Plus, 75GB of high-speed data and 30GB of hotspot data\*. (After 75GB, AT&T may temporarily slow data speeds if the network is busy.) ✓ AT&T Unlimited Premium® PL plan: Get the best of everything including unlimited high-speed data that can't slow down
- based on how much you use, and 60GB of hotspot data.\* \*After 5GB/30GB/60GB speeds slowed to max. 128kbps. Get tips on choosing the best unlimited cell phone plan for you

#### Way? Unlimited Your Way\* allows you to mix and match any of AT&T's best unlimited plans for the line-level users on your account. You can choose

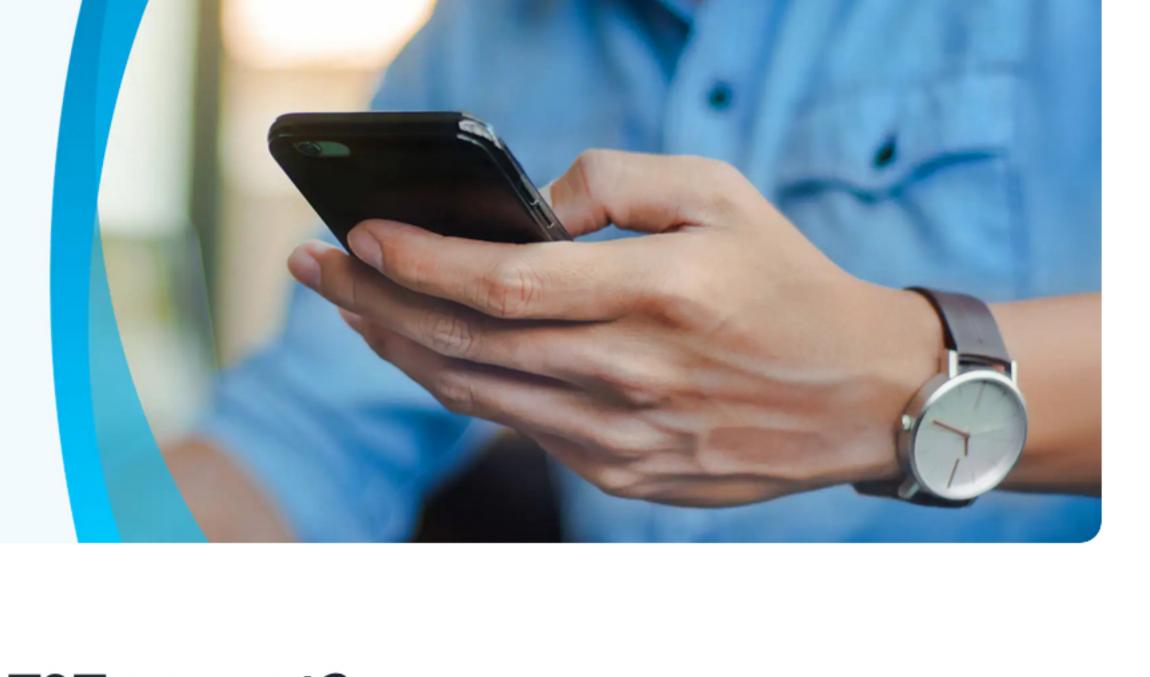
What is Unlimited Your

from AT&T Unlimited Premium® PL, AT&T Unlimited Extra® EL, and AT&T Unlimited Starter® SL plans \*AT&T may temporarily slow data speeds if the network is busy.

everywhere. Learn more at att.com/5Gforyou.

3Req's AT&T Unlimited Starter® SL, eligible AutoPay & paperless bill. Taxes and fees extra.

Compare AT&T's best unlimited data plans



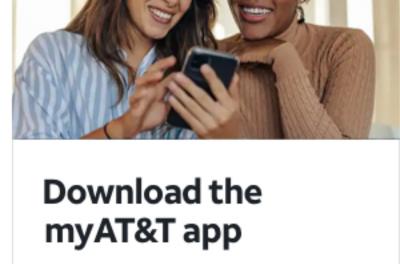
#### How do I add a line to my AT&T account? Adding a line to your AT&T account is an easy and cost-effective way to allow another person to be part of your wireless plan. You can add a family member, friend, or other users, who can then use the plan's services.

AT&T Wireless plans start at \$35.99 a month per line (for four lines).3 When adding a line, you may be eligible for our best deals, including free cell phones, bill credits, and multi-line discounts.

Learn more about adding a line to your AT&T account <sup>1</sup>Select postpaid wireless plans only. Not available for customers enrolled in AutoPay with credit card.

<sup>2</sup>Compatible device for 5G, & AT&T ActiveArmor app access. Download of app req'd. Some mobile security features not available while roaming internationally. 5G coverage not available

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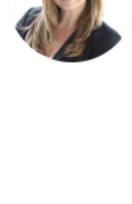
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#### **Katherine Wrobleski** Katherine Wrobleski is a Principal Content Strategist at AT&T who specializes in wireless and wireline technology. Katherine

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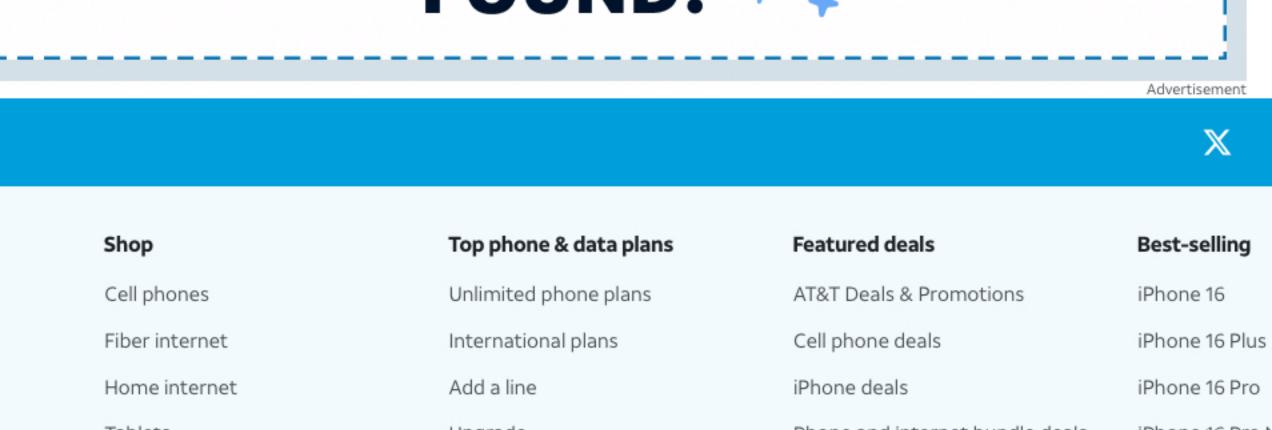
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