

Med App Deployment User Guide

Med App Build 22
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(Disclaimer: This document only serves as Jea Marie Enad's sample work. Actual names of the software, company, and website are withheld.)

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Introduction

The deployment of a software build makes an application available to clients. The installation of tools on the client's server is an important part of the deployment process. It ensures that the utilities are compatible with the build that the client uses.

This deployment user guide for the Med App build helps you identify compatible utilities and tool versions. This also serves as a checklist of utilities that should be installed with build deployment and provides a step-by-step process of installation and reinstallation.

Note:

On the server and the machines that have Med App Build 22, it is necessary to have Doctorlist.txt in the Med App root even if the database and engine names are set to default.

Update Med App

It is necessary to update Med App for the new features to work properly.

Note:

Before you start the update, it is necessary to stop the Surescripts service.

To update Med App properly, complete the following tasks:

1. Update your database to Med App Build 22 through iDB Updater.

2. Check the current version of the utilities installed in your system, and then reinstall—with the latest version—the ones that do not have the following versions:

- Med App Gateway 3.4.
- iDB Updater 6.1.0.5.
- Med App InTouch 8.3.0.2.
- Surescripts (Med App Client).
- Prescription Savings Benefit (PSB) Service 5.0.0.3.
- HTML Editor 1.
- Drug Updater Utility 16.
- Health Information Exchange (HIE) Service (Med App Client).
- Auto Backup Utility 1.
- Med App CarePortal Update 3.

3. Update Sybase.

The following sections provide detailed steps that are required to complete the tasks mentioned in this section.

Update Sybase

To successfully update Med App, it is necessary to install the latest patch for Sybase.

To check the current version, open Sybase Central, click **Help**, and then click **About Sybase Central**.

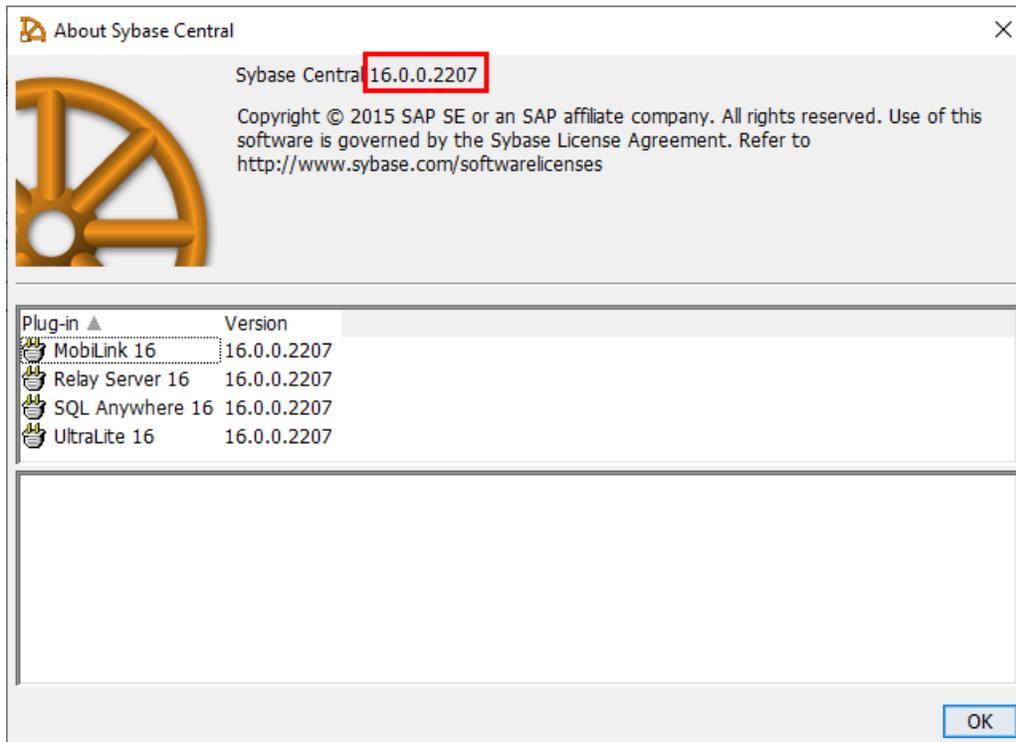


Figure 1 The **About Sybase Central** window shows the current version of Sybase installed in your system.

To update Sybase, follow these steps:

1. Open Sybase, and then stop all the running services.
2. Download the latest Sybase patch from VARFTP.
3. Right-click the Sybase patch file, and then click **Run as administrator**.
4. In the **SQL Anywhere 16 - InstallShield Wizard** window, click **Next**.

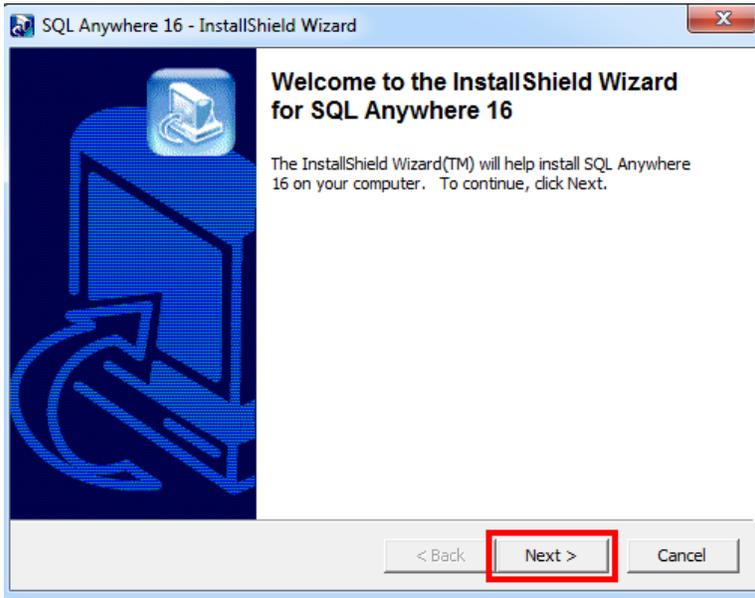


Figure 2 In the **SQL Anywhere 16 - InstallShield Wizard** window, click **Next** to start the installation of the Sybase patch.

5. When the files are completely extracted and prepared, click **Update** in the **SQL Anywhere 16 Support Package - InstallShield Wizard** window.

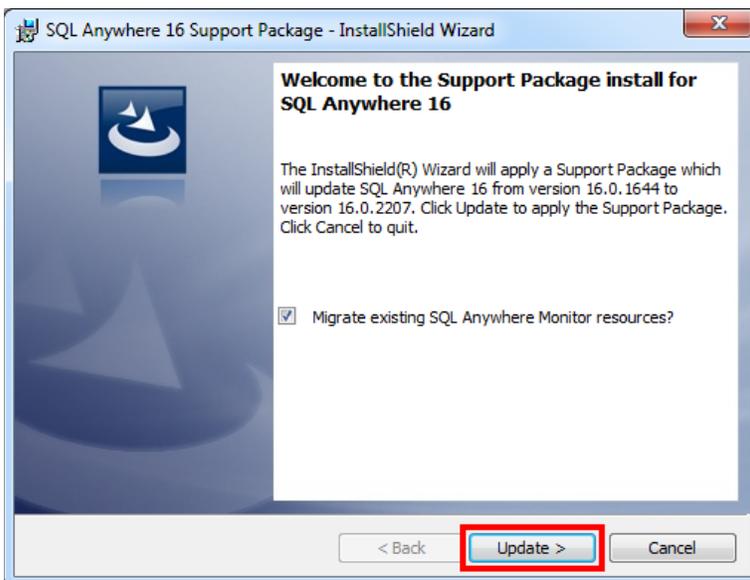


Figure 3 In the **SQL Anywhere 16 Support Package - InstallShield Wizard** window, click **Update** to proceed with the installation.

6. Do either of the following:

- If the **Files in Use** page of the **SQL Anywhere 16 - InstallShield Wizard** window appears, click **OK**.
- Proceed to step 7.

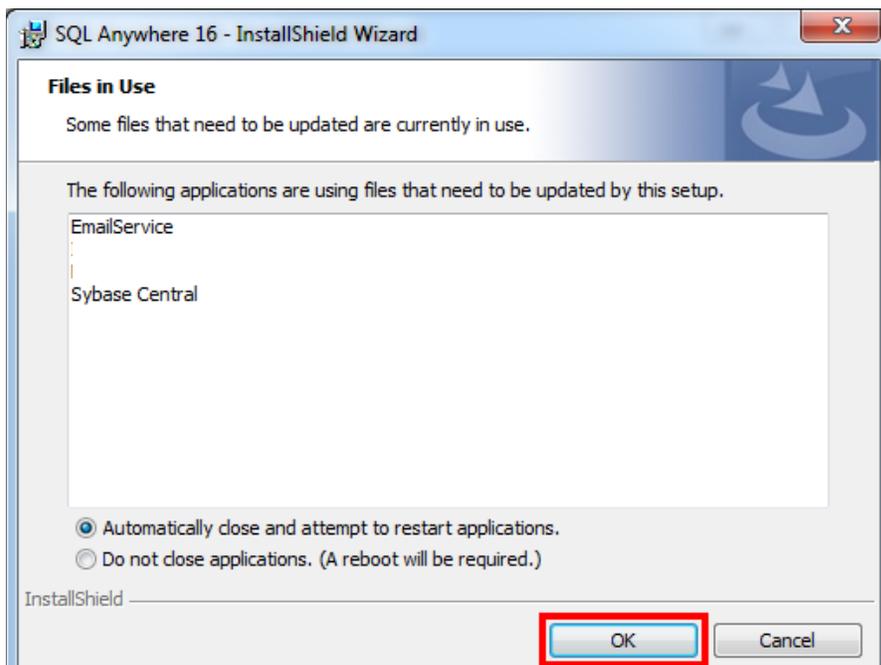


Figure 4 If the **Files in Use** page appears, click **OK** in the **SQL Anywhere 16 - InstallShield Wizard** window to proceed with the installation.

Note:

If you receive a confirmation message that asks you whether or not to reboot your computer, click **No**. Reboot your system later.

7. In **InstallShield Wizard Completed**, click **Finish**.

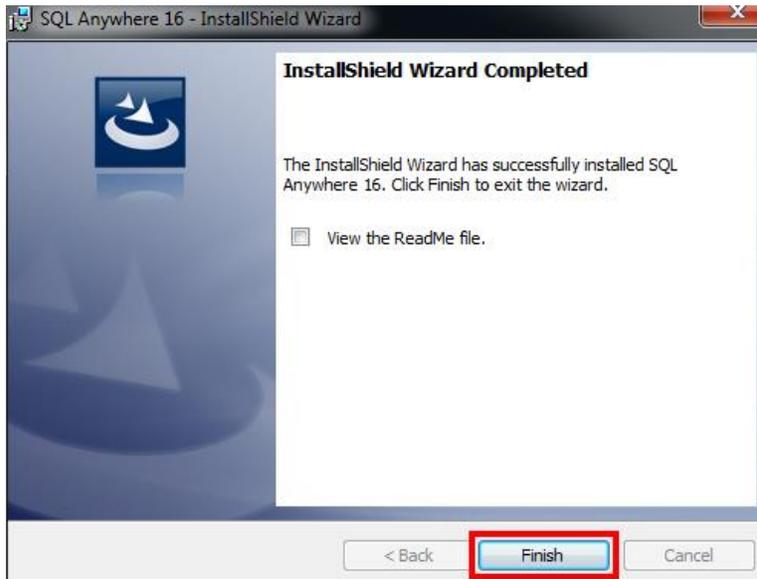


Figure 5 In **InstallShield Wizard Completed**, click **Finish** to complete the installation.

8. In the **About Sybase Central** window, check the version identifier of Sybase.

The latest version is 16.0.2207.

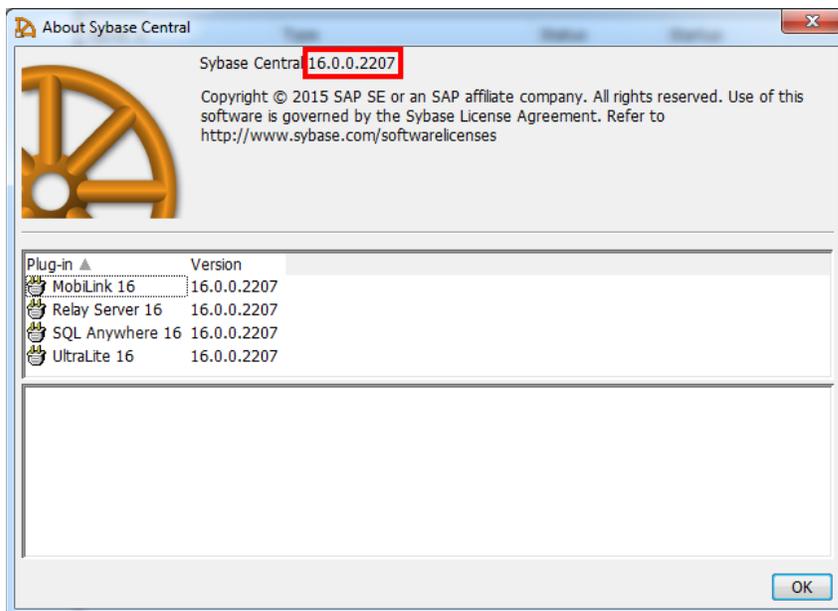


Figure 6 In the **About Sybase Central** window, view the version of Sybase.

Update Drug Database

Before updating the drug database, make sure that the Sybase patch version in your computer is 16.0.2207.

Install Drug DB Updater

Before you can replace the drug database in your computer, it is necessary to install Drug DB Updater.

To install Drug DB Updater, follow these steps:

1. Log on to Med App Gateway.
2. In the **Med App Gateway 3.4.0.0** window, double-click **Drug Database Updater-Setup**.
3. In the **Drug DB Updater 1.0.0.0 Setup** window, click **Next**.
4. In **Choose Install Location**, enter the destination folder in the **Destination Folder** box, and then click **Install**.
5. In **Completing the Drug DB Updater 1.0.0.0 Setup Wizard**, click **Finish**.

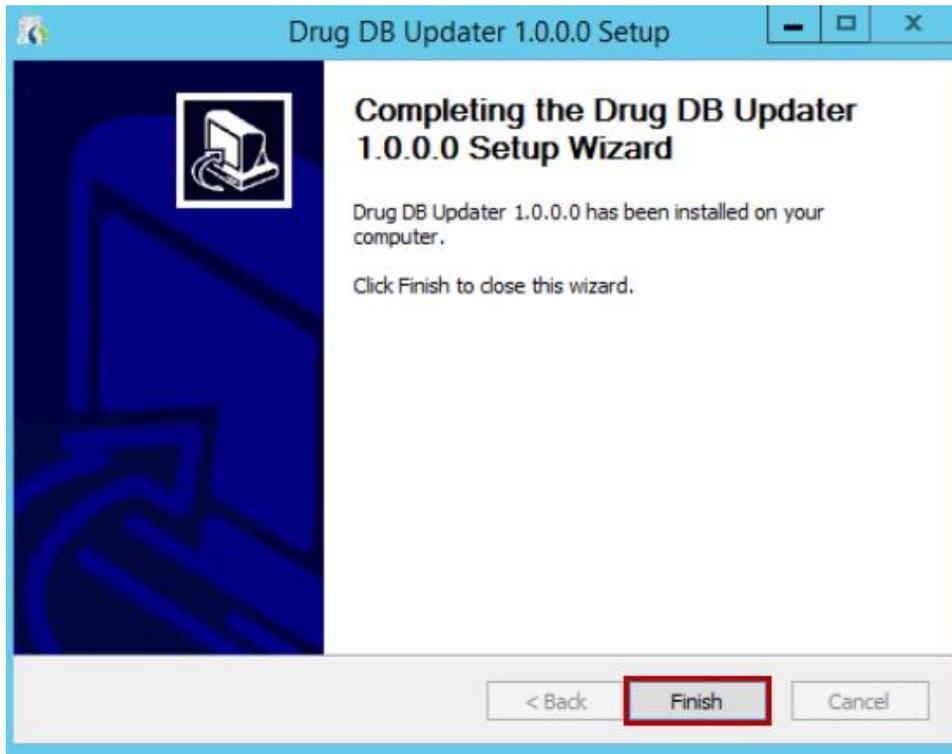


Figure 7 In **Completing the Drug DB Updater 1.0.0.0 Setup Wizard**, click **Finish** to complete the setup.

Update the drug database

After you install Drug DB Updater, you can update the drug database in your computer.

To update the database, follow these steps:

1. Log on to Med App Gateway.
2. In the **Med App Gateway 3.4.0.0** window, double-click **Drug Database Updater-Setup**.
3. In the left pane of the **Drug DB Updater 1.0** window, click **DOWNLOAD & UPDATE**.

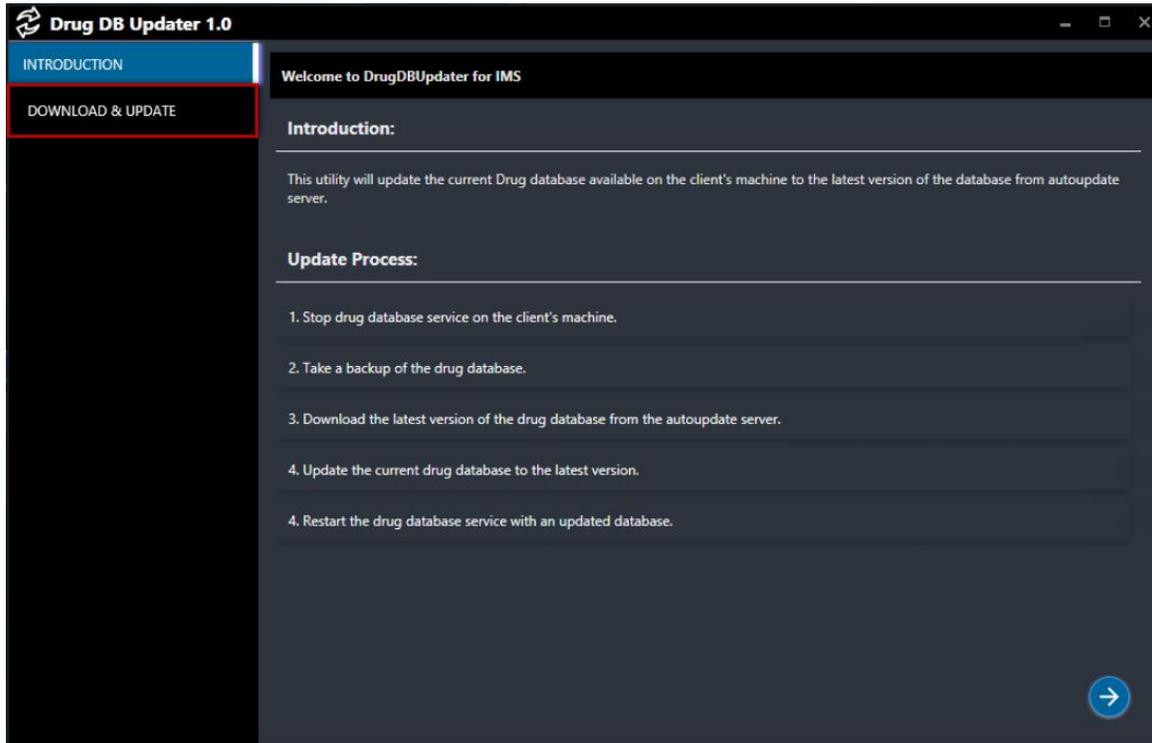


Figure 8 In the left pane of the **Drug DB Updater 1.0** window, click **DOWNLOAD & UPDATE** to open the **DOWNLOAD & UPDATE** pane.

4. In **DOWNLOAD & UPDATE**, click **Download**.

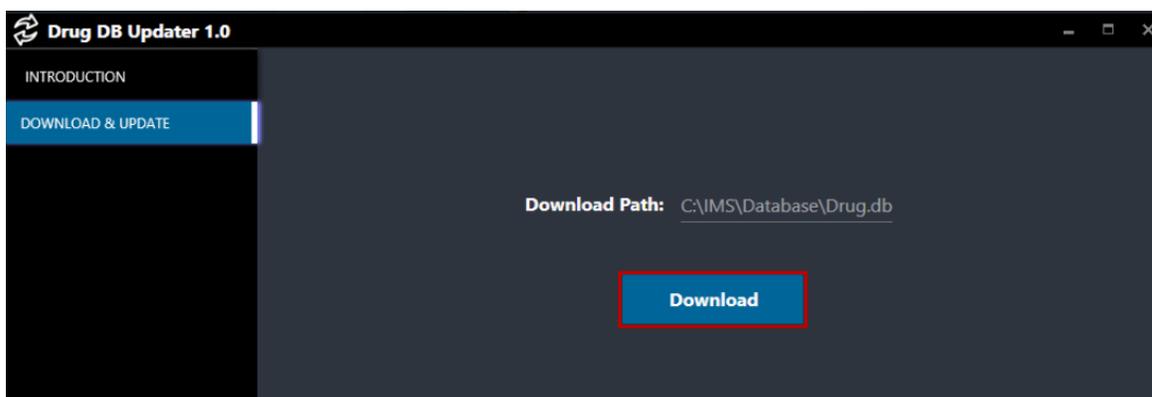


Figure 9 In **DOWNLOAD & UPDATE**, click **Download** to download the drug database in your computer.

When the database is already updated, the “Drug database updated successfully” message appears.

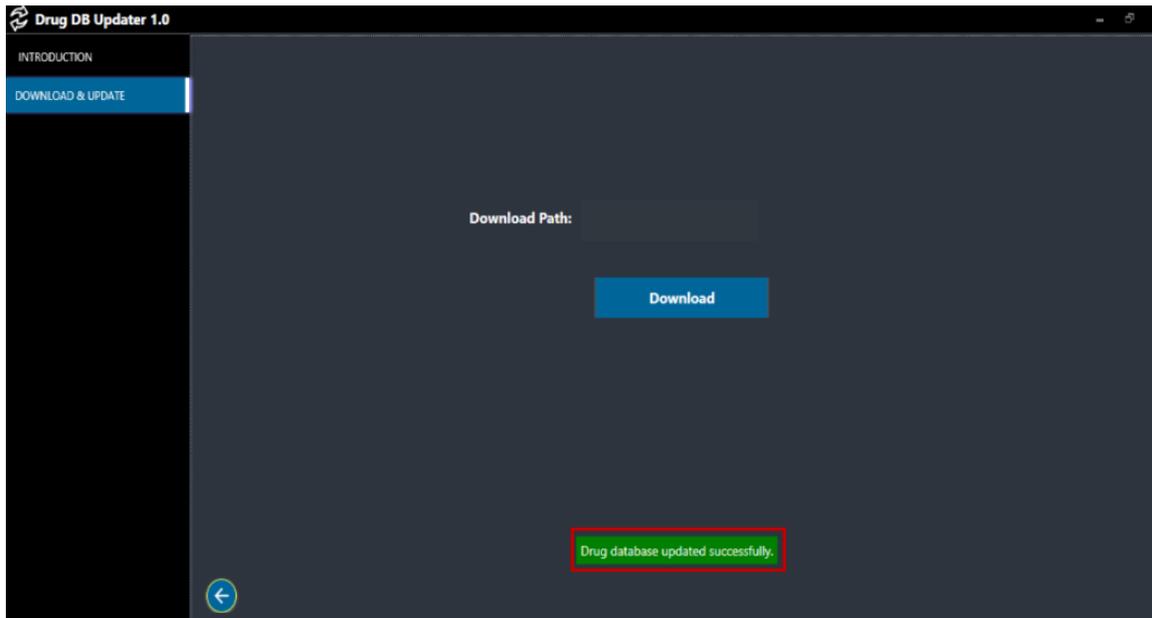


Figure 10 When the database is already updated, the “Drug database updated successfully” message appears.

Reinstall Med App Gateway

It is necessary to install a new version of Med App Gateway on the client’s server.

Before you reinstall the new version, remove the current Med App Gateway application from the client’s server so that you can install the latest version.

Uninstall Med App Gateway

To uninstall Med App Gateway, follow these steps:

1. Go to **Run**, type **services.msc**, and then click **OK**.

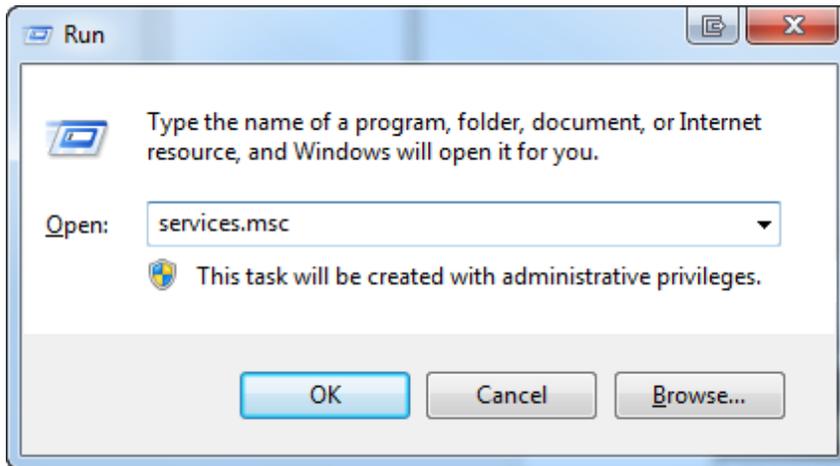


Figure 11 In the **Run** window, type **services.msc** to access the **Services** window.

2. In the **Services** window, right-click **Med AppGatewayService**, and then click **Stop**.
3. Access the **Med App Gateway** folder.
4. Double-click **uninst**.
5. When the “Are you sure you want to completely remove Med AppGateway *version number* and all of its components?” message appears, click **Yes**.

Install Med App Gateway

To install Med App Gateway, follow these steps:

1. In the search tab of your browser, go to **<https://autoupdate.medapp.com/Med Appgateway/publish.htm>**.
2. On the **Suite Med App Gateway** page, click **Install**.



Name:

Version: 3.4.0.0

Publisher: :

The following prerequisites are required:

- Windows Installer
- Microsoft .NET Framework 4 Client Profile (x86 and x64)

If these components are already installed, you can [launch](#) the application now. Otherwise, click the button below to install the prerequisites and run the application.



[ClickOnce and .NET Framework Resources](#)

Figure 12 On the **Suite Med App Gateway** page, click **Install** to start the installation of Med App Gateway 3.4.

3. In the **Med App Gateway 3.4.0.0 Setup** window, click **Next**.
4. In **Choose Install Location**, click **Browse** to specify the applicable location of the installation of Med App Gateway, and then click **Install**.
5. In **Completing the Med App Gateway 3.4.0.0 Setup Wizard**, click **Finish**.
6. In the **Welcome to the Med App Gateway** window, enter your username and password, and then click **Login** to open the **Med App Gateway 3.4.0.0** window.

Note:

In the lower-left corner of the **Med App Gateway 3.4.0.0** window, you can see **Version 3.4.0.0**.

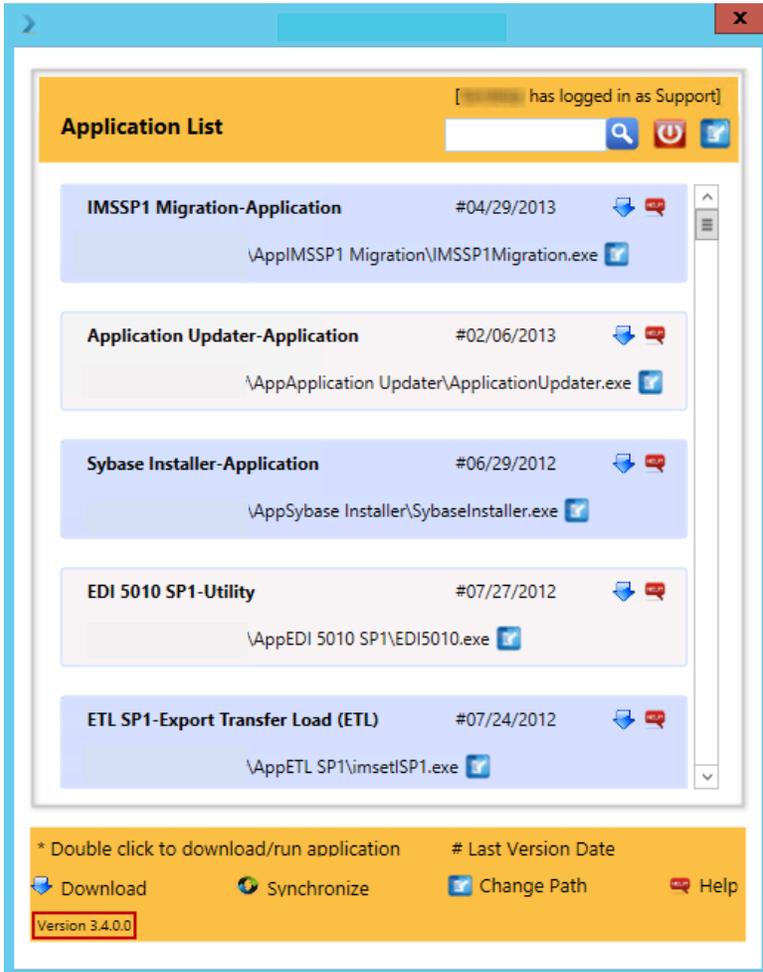


Figure 13 In the **Med App Gateway 3.4.0.0** window, you can see the version number in the lower-left corner.

Reinstall iDB Updater

It is necessary to install the latest version of iDB Updater. Before you install the latest iDB Updater 6.1, you need to uninstall the iDB Updater version 3.0, 4.0, 5.0, or 6.0.

Uninstall iDB Updater

To uninstall iDB Updater, follow these steps:

1. In the **Med App Gateway 3.4.0.0** window, search for the existing iDB Updater installed in the client's server.
2. Use the path in **Application List** to access the applicable folder in the local computer.

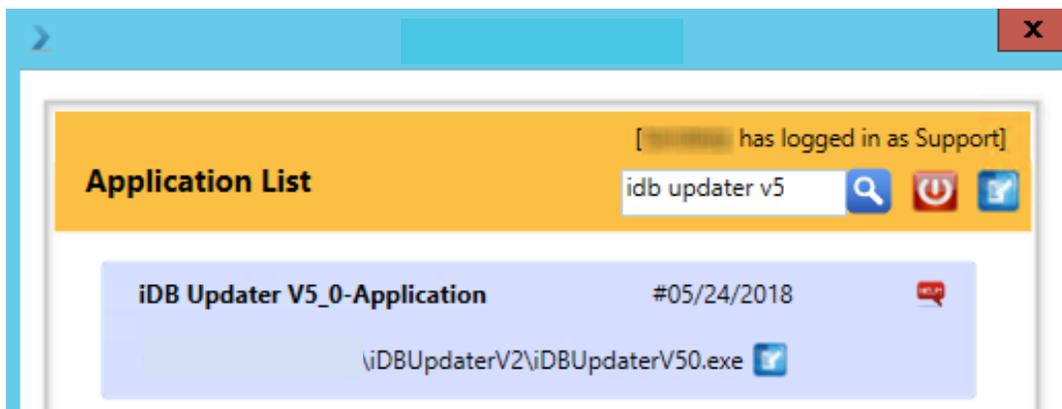


Figure 14 In **Application List** of the **Med App Gateway 3.4.0.0** window, use the path of the existing iDB Updater to access the applicable folder in the local computer.

3. In the iDB Updater folder, double-click **uninst.exe**.

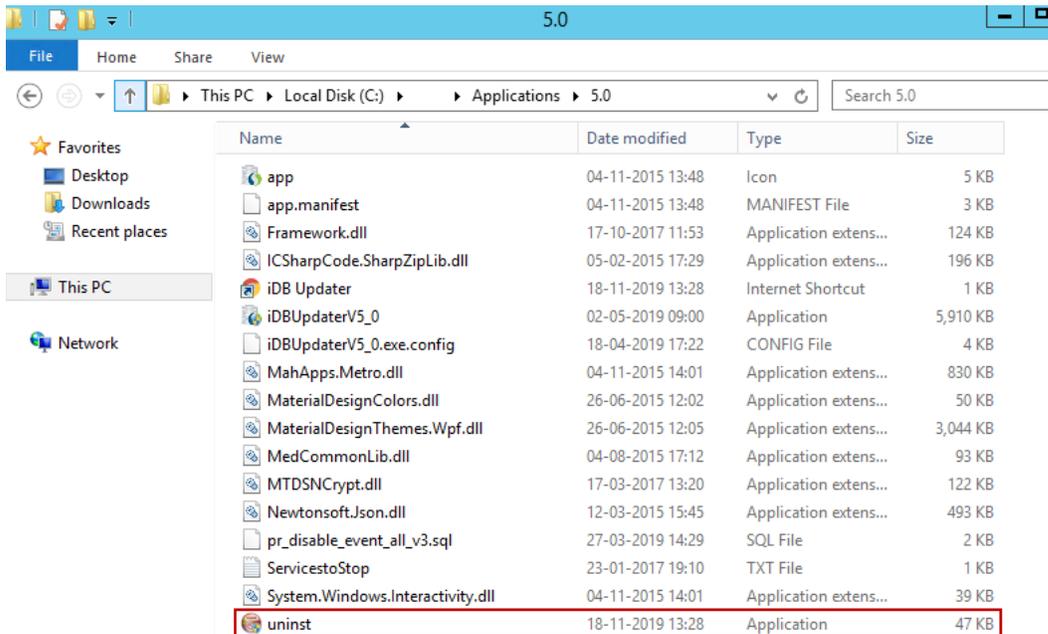


Figure 15 In the iDB Updater folder, double-click **uninst.exe** to uninstall the existing iDB Updater version.

4. When the “Are you sure you want to completely remove iDB Updater 5.0.0.0 and all of its components?” message appears, click **Yes**.
5. When the “iDB Updater 5.0.0.0 was successfully removed from your computer.” message appears, click **OK**.

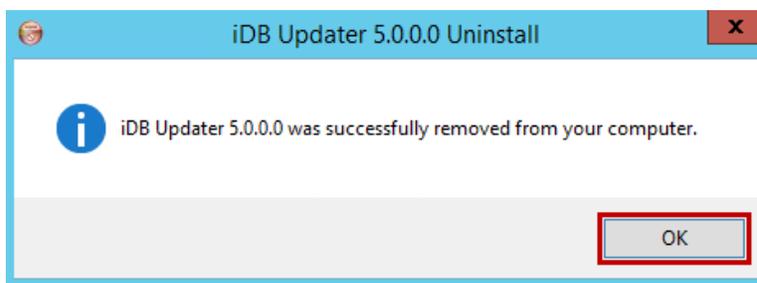


Figure 16 When the “iDB Updater 5.0.0.0 was successfully removed from your computer” message appears, click **OK** to completely uninstall iDB Updater.

Install iDB Updater

To install iDB Updater, follow these steps:

1. Log on to Med App Gateway.
2. In the **Med App Gateway 3.4.0.0** window, double-click **iDB Updater V6_0-Application**.
3. When the “Do you want to download iDB Updater application?” message appears, click **OK**.
4. In the **iDB Updater 6.1.0.5 Setup** window, click **Next**.
5. In **Choose Install Location**, enter the destination folder in the **Destination Folder** box, and then click **Install**.
6. In **Completing the iDB Updater 6.1.0.5 Setup Wizard**, click **Finish**.

Run iDB Updater

After you reinstall the iDB Updater, you can run the application in your computer.

To run iDB Updater, follow these steps:

1. Log on to Med App Gateway.
2. In the **Med App Gateway 3.4.0.0** window, double-click **iDB Updater V6_0-Application**.
3. When the **iDB Updater 6.0** window opens, click the arrow symbol .

4. In the **RUNNING DATABASE** pane, click the database service that you want to update, and then click the applicable arrow symbol .
5. In the **DATABASE CONFIGURATION** pane, verify the build release version in the **Version Update** section, and then click the arrow symbol .
6. From the **Backup Items** list in the **FILE CONFIGURATION** pane, select the check boxes for the files that you want to create a backup copy of, and then click the arrow symbol .

Note:

You can clear the check box for the files that already have backup copies in the backup folder.

When you click the arrow symbol  in **FILE CONFIGURATION**, the download process automatically starts.

7. When the **RESULT** pane appears, click **Finish**.

Auto Backup Utility

The Application Updater automatically updates the Auto Backup Utility feature to the latest version that is compatible with Med App Build 22.

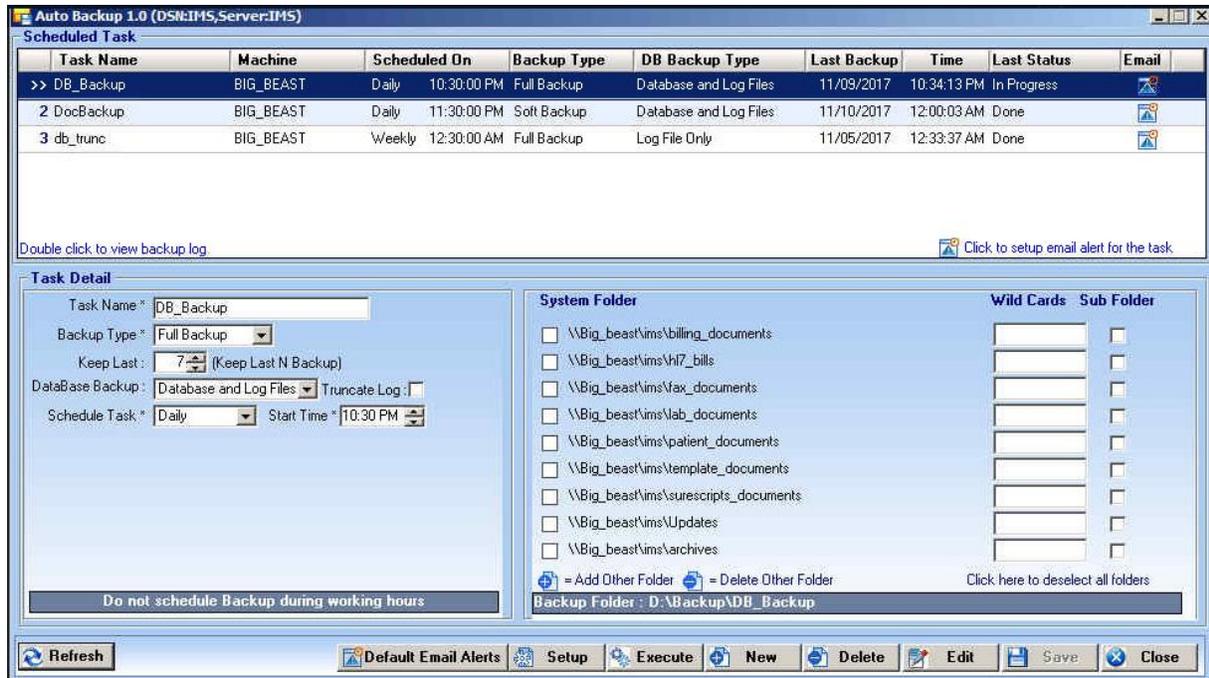


Figure 17 The home screen of Auto Backup 1.0

Install HTML Editor

In Med App Build 22, you can use an editor for HTML if you install HTML Editor 1.

To install HTML Editor, do the following:

1. Log on to Med App Gateway.
2. In the **Med App Gateway 3.4.0.0** window, double-click **HTML Editor-Application**.
3. When the confirmation message appears, click **Yes**.

Note:

Another message also appears after the download is completed.

4. Click **OK**.
5. In the **HTML Editor 1.0.0.0 Setup** window, click **Next**.



Figure 18 In the **HTML Editor 1.0.0.0 Setup** window, click **Next** to start the HTML Editor setup.

6. In **Choose Install Location**, click **Browse**, and then select the drive in your computer that has the **Template Documents** folder as the location for the **HTMLPKG** folder.

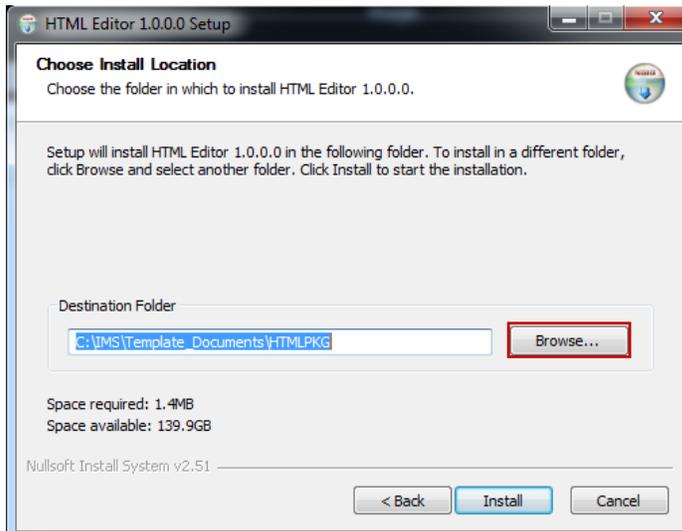


Figure 19 In **Choose Install Location**, click **Browse**, and then select the drive in your computer that has the **Template Documents** folder as the location for the **HTMLPKG** folder to proceed with the installation.

7. Click **Install**.

8. In **Completing the HTML Editor 1.0.0.0 Setup Wizard**, click **Finish**.

Install Med App Service

To install Med App Service, the client should have the 64-bit version of Windows Server 2008 or a more recent operating system.

To install Med App Service, contact the Support team at support@med.com.

Note:

Surescripts Service and Health Information Exchange (HIE) Service should be stopped before updating to Med App Build 22. If the client uses HIE Service, please contact issupport@med.com. If the client uses Surescripts, Surescripts automatically starts and configures in Med App Client.

In case of any issue, please contact issupport@med.com or support@med.com.
